



Mobiess – Mobile Audit Solution

Service Definition

G-Cloud 15 Lot: Lot 2b – Software as a Service (SaaS)

Solution overview

Mobiess is a mobile auditing, inspection and survey platform used primarily across facilities management, property management and project environments.

It enables organisations to carry out statutory and operational audits, routine inspections, condition surveys and site assessments accurately, consistently and on site. Teams use straightforward mobile applications to complete structured checklists, capture evidence, record defects, add photos and notes, and submit results in real time, even when working offline.

Mobiess replaces paper-based processes, spreadsheets and rigid mobile forms with repeatable, controlled workflows that improve compliance, visibility and risk management. Data is captured once, at the point of inspection, by the person on site, creating a clear audit trail and dependable reporting.

While commonly deployed in FM and property operations, Mobiess is equally suited to any field-based team that needs to carry out inspections, audits or surveys across multiple locations, assets or environments.

Where required, Mobiess integrates with existing CAFM, CMMS or IWMS platforms to feed inspection outcomes, actions and asset information back into the core system. This allows organisations to retain their existing systems of record while improving how audits and inspections are executed in practice.

The platform is designed specifically for mobile use in real-world environments. It is quick to deploy, easy to use in plant rooms, live buildings and active sites, and flexible enough to support varied inspection regimes across estates and portfolios.

Mobiess runs on iOS and Android, supports corporate Mobile device management (MDM), and operates securely in both managed and BYOD environments.

Mobiess exists to ensure audits, inspections and surveys are carried out properly, and that the results are immediately usable across the wider operational technology stack.

Our Technology

Insight

Insight is a mobile audit, inspection and compliance data collection solution used to identify risk, demonstrate compliance and produce defensible audit evidence.

It supports statutory and operational inspections across facilities, property and project environments, helping organisations meet regulatory requirements, industry best practice and internal policies. Inspections are carried out on site using structured mobile forms, with evidence captured at source and a clear audit trail maintained throughout.

Insight comes with a library of over 30 standard inspection and audit templates, covering areas such as Fire Risk Assessments, COSHH, DSE, Cleaning Audits and Fire Door Inspections. In addition, organisations can configure their own templates to reflect internal standards, inspection regimes and specific risk requirements.

Asset Inspector

Asset Inspector is a mobile asset and property survey solution focused on the accuracy and quality of asset data collection and validation.

It enables surveyors and engineers to capture mechanical, electrical and fabric asset information on site using controlled workflows, mandatory fields and validation rules. This ensures data is complete, consistent and verified at the point of capture, reducing errors and rework.

Asset Inspector supports quality assurance of asset data, providing confidence for compliance, lifecycle planning, condition assessment and investment decision-making across estates and portfolios. There is also the option to use asset inspector for F-Gas assets only.

Service Master

Service Master is a mobile service and workforce activity solution that supports the execution of operational tasks following inspections and audits.

It allows mobile teams to receive tasks, update status, record time and submit outcomes directly from site. Configurable point-of-work risk assessments support safe working practices, while real-time updates improve visibility of work activity.

Service Master is typically used where organisations want to link inspection findings to remedial actions, while retaining existing CAFM, CMMS or IWMS platforms as systems of record.

Key features in scope

Insight

Barcode scanning support	Form validation
Building inspections	Health and safety risk assessments
CDM inspections	Inspection scheduling
Client/stakeholder quality formatted reports	Log maintenance tasks and remedials
Comprehensive range of data exports (Excel, CSV, XML, PDF etc.)	NHSC-21 cleaning and efficacy audit
Condition assessment and lifecycle surveys	Photo support
Create audits, inspections and surveys	Pre-defined best in class templates
Customisable notifications (e.g. email)	Project snagging
iOS/Android support	Real-time dashboards and reports
Customisable workflow logic	Remedial task profiling
Drag and drop form builder	Vehicle inspections
F-gas inspections	RESTful APIs
Fire-safety (FRA inspections and fire door inspections)	

Key features in scope

Asset Inspector

Capture asset condition and attributes	Multi-site support	Reporting and analytics
Configurable asset taxonomies	Offline capability	RESTful APIs
Create and maintain accurate asset registers	Photo support	iOS/Android support
Linkage to CAFM/IWMS (including Concerto IWMS)	QR code reading	F-Gas Refrigeration capture and Tracker
Multi-disciplinary project teams	Real-time data support	

Service Master

Accept/reject tasks	Create e-certificates and forms	Supplementary work orders on site
Capture customer satisfaction	Point of work risk assessment	Time recording
Capture photos	Real-time dashboards and reports	Van stock inventory
Compatible with BESA SFG20 guidance	Real-time task information	RESTful APIs
Connectivity to CAFM/IWMS systems	Record receipts and subsistence costs	iOS/Android support

Key benefits

Key benefits of Mobiess:

- Consistently high quality data capture across mobile workflows
- Time savings through streamlined, mobile-first processes
- Improved compliance through structured data capture and validation
- Real-time visibility, enabling instant oversight of team activity and progress
- Faster user adoption through intuitive mobile applications
- Improved data consistency across teams, contractors, and sites

Service Master

- Faster fault resolution, reducing asset downtime
- Improved customer and occupier satisfaction through responsive service delivery
- Predictable service performance aligned to SLA requirements
- Lower cost to serve through efficient task mobilisation and execution
- Reduced dependency on reactive maintenance through better task control
- Improved contractor control and accountability at the point of work
- Clear visibility of service risk and operational exposure
- Stronger linkage between service delivery activity and underlying asset health
- Improved first-time fix rates through better task context and information

Asset Inspector

- Asset registers remain accurate and up to date through direct field capture
- Faster and more reliable inspections with reduced operational overhead
- Consistent, defensible condition data across large and complex portfolios
- Earlier identification of asset risk and potential failure
- Reduced reliance on specialist knowledge at the point of inspection
- Improved accuracy of asset lifecycle and investment planning
- Lower inspection cost per asset through efficient mobile surveying
- Stronger compliance assurance and audit confidence
- Better-informed capital planning decisions based on trusted condition data

Insight

- A single source of truth for all inspections, audits and survey activity
- Removal of manual, offline, and paper-based inspection processes
- Reduced risk of human error through structured digital forms
- Data validated at source, minimising downstream checking and rework
- Rapid identification of areas requiring attention or intervention
- A comprehensive, portfolio-wide view of operational and compliance risk
- Easier regulatory reporting through standardised, repeatable inspections
- Improved prioritisation of remedials based on risk and inspection outcomes

Security, hosting and integration principles

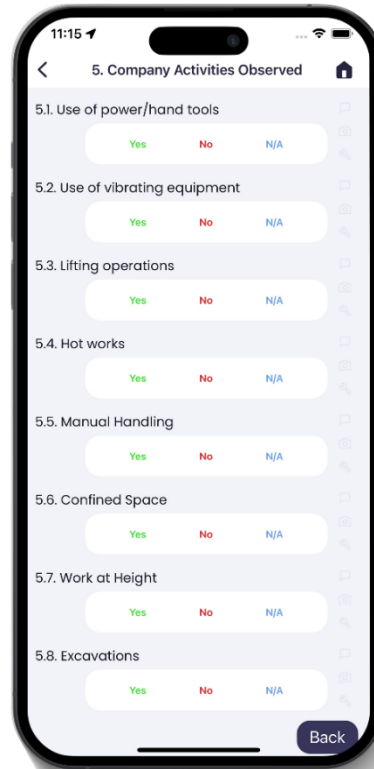
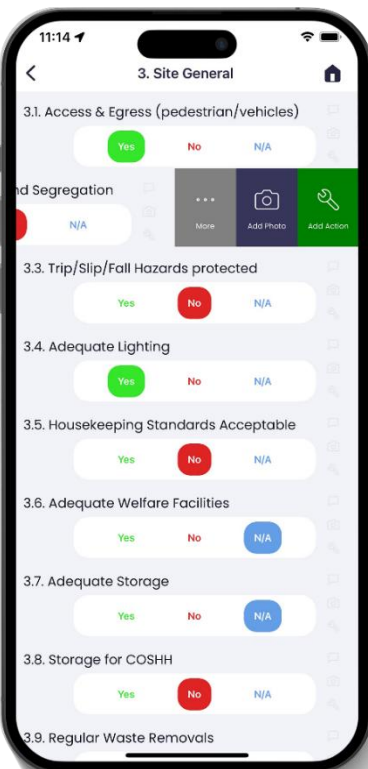
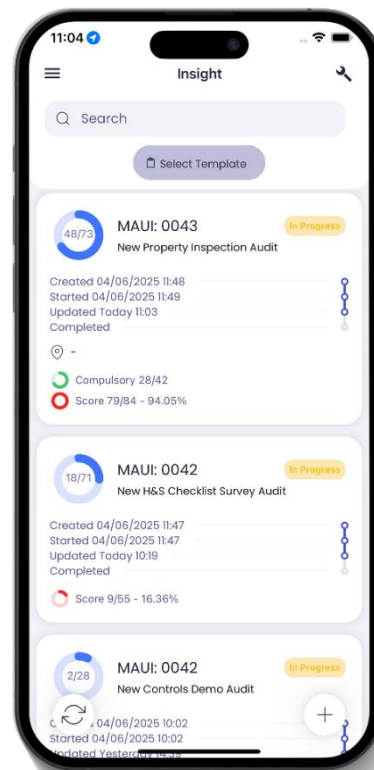
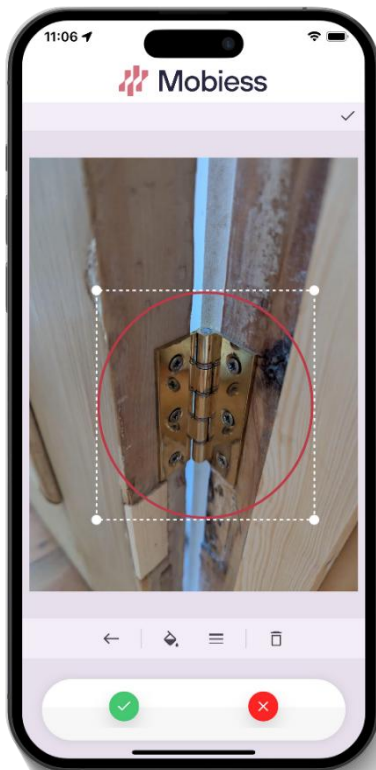
Full details of the service's security, hosting and data protection arrangements are published on the Digital Marketplace service listing. The key principles are summarised below:

- The service is provided as a fully hosted cloud Software as a Service (SaaS) solution and does not require on-premise infrastructure or local installation.
- The core application services and customer data processing are hosted within the United Kingdom, using Microsoft Azure cloud services hosted in UK.
- For the purposes of data protection legislation, the Buyer acts as Data Controller and Mobiess acts as Data Processor in respect of personal data processed by the service.
- As Data Controller, the Buyer is responsible for determining the appropriate data classification and for ensuring that the service is used in accordance with applicable data protection and information assurance requirements, including device management where applicable.
- The service supports integration with third-party systems via standard application programming interfaces (APIs).
- Configuration of integrations and any custom integration work is delivered as optional professional services.
- The subscription does not include bespoke integration development unless expressly stated in the Call-off Contract.

Evidence of lot capability



Functionality Screenshots



Damp, Mould and Condensation Inspection

Property

Jameson Buildings

Saxon House, London Road

Date of Inspection

01/06/2025

Assessor

Adam Theobald

Survey Reference

AT: 0027



Fire Door Inspection

Door Reference: BEL-DB.1

Risk Rating		Asset Condition				Compliance		
Medium		Grade C - Assets is exhibiting major defects and/or not operating as intended.				Not Compliant		
Location	11 Jameson Street - Basement 1 - Waste Storage Area - Bin Store							
Door Type	Fire Door - Single Leaf		Resistance		Half hour fire resisting			
Material	Timber	Width	0	Height	0	Glazing	Non Glazed	
Finish to Leaf	Painted			Finish to Frame		Painted		
Letterbox	No	Spyhole	No	Letterbox Seal		N/A	Spyhole Seal	N/A

Photograph of Door



Do you have access to the fire door?	Yes
1. Can it be visually confirmed that the door is fire rated by suitable label located on the top or side of door?	N/A
2. If there is no label then can it be confirmed by investigation that the door is suitable to be used as a fire door?	Yes
3. Is the door and frame free from damage including dents, open joints, chips and holes? This is to include any removed old locks, latches, keeps or refitted or removed hinges and spy holes etc.	Yes
4. If the door is veneered or lipped, is the glue still holding these products firmly in place?	N/A
5. Is the door frame firmly attached to the wall?	Yes
6. Does the door leaf sit against the door stop, flush with the frame and is it free of distortion?	Yes
7. Does the door have a closer fitted?	Yes
8. Is the closer correctly attached to the door and frame?	Yes

Company background

Formed in 2009, Mobiess Ltd is a UK-based specialist provider of independent mobile workforce and data collection solutions, delivering configurable, best-of-breed mobile applications across facilities, asset and compliance management. Its platform supports organisations in digitising inspections, audits, surveys and work order processes, improving data quality, operational control and workforce productivity.

Mobiess solutions are deployed across the UK by hundreds of public and private sector organisations, integrating with leading CAFM and IWMS platforms to provide vendor-agnostic mobility without lock-in. Developed in close collaboration with customers, the software is highly configurable, allowing workflows, forms and rules to be adapted rapidly to changing regulatory, operational and asset management requirements.

Now part of the Bellrock Group, Mobiess benefits from group-wide investment, scale and domain expertise while retaining its specialist focus on mobile technology, integration and field-based data capture for complex estates and service environments.



The Mobiess team

Mobiess Ltd is a specialist provider of independent, mobile-first data collection and workforce solutions, with deep expertise in facilities management, compliance, inspections and large-scale asset surveying. The team brings decades of collective experience across CAFM and IWMS environments, with a strong focus on integration, data integrity and operating at scale across complex estates in both public and private sectors.

Mobiess works directly with customers and partners at a technical and operational level, providing developer-led engagement rather than intermediary-led delivery. This ensures rapid requirements capture, precise integration and solutions that evolve in line with regulatory, operational and asset management demands.



In the field, nothing
beats Mobiess.

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