



Ideagen Risk Management

(formerly known as Pentana Risk)

Pricing Document

G-Cloud 15

Lot 2b Software as a Service (SaaS)

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Ideagen Risk Management Pricing Document

Ideagen Risk Management provides real-time visibility and control of performance and risk for organisations. It is a modular cloud platform that help manage all the various factors and risks that impact the overall success of organisations. The modules available are:

- KPI Management
- Risk Management
- Action Management
- Dashboards, reporting management and charts
- Appraisal and competence management
- Audit recommendations
- Document and policy management
- Incident reporting, feedback, and complaints management

A minimum of four (4) modules are included within your initial agreement at a price £3,000 per module, with a minimum 10 users selected to meet your organisational needs. Customers can also add further modules at a starting cost of £3,500 per module.

Modules Available	Price per Module
KPI (Performance)	£3,000
Action	£3,000
Risk	£3,000
Feedback	£3,000
Assess Module	£3,000
Policy Module	£3,000
Appraisal Module (up to 500 staff)	£3,000
Annual Support	Included in module / license cost

Additional number or licenses, customers will be charged a fee per user per annum – please note that **volume discounts are applied as higher numbers of licenses are purchased.**

Number of Licenses	Price per License per annum
First 10 (minimum)	£225
11-20	£225
21-50	£100
51-100	£75
101-500	£50
500+	£20

Implementation and API's

A standard Ideagen Risk Management implementation (for new customers) will include a minimum of eight service days. This will include delivery of an initial base 3 modules with a further cost for additional modules purchased by the customer.

Depending on the organisation's needs, users can use Ideagen Risk Management API to track the progress of third-party Actions, use Performance Indicator data in BI dashboards and provide data for Charts by importing PI data from third-party systems:

Item	Price
Implementation (Base 3 modules)	£10,000
Implementation (Additional modules)	£1,000
API	£800

Professional Services and Training

Any additional professional services, such as workshops, additional training days or professional consultancy, have an extra cost of **£1,330 per day**.

Additional training is offered for different types of system users, including system administrator training, super-user training and appraisals administrator training. Training sessions are completed online, in classroom or as a webinar, and vary in length depending on the module.

Examples of training modules:

- Portal training
- Report training

- Feedback training
- End user training

Bespoke training can also be provided where the user can define the specific modules that are right for their learning.

All training needs will be discussed and agreed with the customers and quoted at £1,330 per day.

Payment Terms

- All prices exclude VAT
- All invoices are to be paid within 30 days of the invoice date

Additional Information

- 10% discount is offered for non-profit organizations
- 15% discount is offered for Education sector
- Enterprise style deals and time limited discounts may be available
- Service may be terminated with 30 days notice as per framework guidelines

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The Essential Plan provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The Standard Plan elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you

maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a 15% uplift in Licence fees shown above.

The Premier Plan delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a 25% uplift in Licence fees shown above.

Contact Details

Please email g-cloud@ideagen.com with a brief description of your requirements and include the following contact details:

- Name
- Role
- Contact e-mail
- Telephone number
- The solution you are interested in

Ideagen will pass your enquiry to the most appropriate Team Member who will contact you to contact you to gather any additional information.