



Ideagen Mail Manager Enterprise

(formerly known as OnePlace Solutions)

Pricing Document

G-Cloud 15

Lot 2b Software as a Service (SaaS)

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Ideagen Mail Manager Enterprise Pricing Document

The Ideagen Mail Manager Enterprise Suite provides enterprise email and document management for better improved information management, governance records and compliance across the Microsoft 365 platform.

The solution provides Intelligent personalisation and automation capabilities to engage business users with systems delivered on the SharePoint and Microsoft 365 platform.

The G-Cloud plan is provided on an annual subscription. Contact us to enable a greater understanding of your environment and business requirement for a detailed quotation.

Ideagen Mail Manager Enterprise Pricing (Excluding Email Tracking)

Licensed Users	Annual Fee / User
200 users	£117
500 users	£75
1000 users	£53
1,500+	Contact us for an evaluation of your environment and quotation

Ideagen Mail Manager Enterprise Pricing (Including Email Tracking)

Licensed Users	Annual Fee / User
200 users	£142
500 users	£89
1000 users	£63
1,500+	Contact us for an evaluation of your environment and quotation

The prices are set in GBP for a one-year contract paid annually

- Enterprise plans and time limited discounts may be available
- 10% discount is available for the Education, Blue Light and Not For Profit Sectors

Payment Terms

- All prices exclude VAT
- All invoices are to be paid within 30 days of the invoice date
- Service may be terminated with 30 days' notice as per framework guidelines

Additional Information

- 10% discount is offered for non-profit organisations
- 15% discount is offered for Education sector
- Enterprise style deals and time limited discounts may be available
- Service may be terminated with 30 days' notice as per framework guidelines

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The Essential Plan provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The Standard Plan elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a **15% uplift** in Licence fees shown above.

The Premier Plan delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a **25% uplift** in Licence fees shown above.

Contact Details

Please email g-cloud@ideagen.com with a brief description of your requirements and include the following contact details:

- Name
- Role
- Contact e-mail
- Telephone number
- The solution you are interested in

Ideagen will pass your enquiry to the most appropriate Team Member who will contact you to gather any additional information.