



Healthcare Guardian LFPSE Incident, Audit, NICE, CQC Compliance, Performance and Assurance

(formerly known as InPhase)

Pricing Document

G-Cloud 15

Lot 2b Software as a Service (SaaS)

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Healthcare Guardian LFPSE Incident, Audit, NICE, CQC Compliance, Performance and Assurance Pricing Document

Price per user by role on a Software as a Service Model

- Performance analysts – published read only £0
- Enterprise contributor £20 per user per month
- Report Designer £30 per user per month
- Performance Guru £45 per user per month
- Administrator £120 per user per month Volume Discounts.
 - ▷ 5% discount for over 50 write back users
 - ▷ 10% discount over 100 write back users
 - ▷ 15% discount for over 1000 write back users

Price Per App

- £12,000 – £75,000 per modular Application per annum including services. Discounts apply when purchasing multiple Apps.
- On boarding and Customisation implementation ranges from £5,000 to £75,000 including all custom build and management.
- Dedicated Third Party hosting at an additional cost £2,000 pa – £15,000 pa.

Payment Terms

- All prices exclude VAT
- All invoices are to be paid within 30 days of the invoice date

Additional Information

- 10% discount is offered for non-profit organisations
- 15% discount is offered for Education sector
- Enterprise style deals and time limited discounts may be available
- Service may be terminated with 30 days' notice as per framework guidelines

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The Essential Plan provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The Standard Plan elevates the experience with dedicated customer success support, enhanced responsiveness and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a 15% uplift in Licence fees shown above.

The Premier Plan delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a 25% uplift in Licence fees shown above.

Contact Details

Please email g-cloud@ideagen.com with a brief description of your requirements and include the following contact details:

- Name
- Role
- Contact e-mail
- Telephone number
- The solution you are interested in

Ideagen will pass your enquiry to the most appropriate Team Member who will contact you to contact you to gather any additional information.