



Ideagen Internal Audit

(formerly known as PentanaMK)

Pricing Document

G-Cloud 15

Lot 2b Software as a Service (SaaS)

Table of Contents

Ideagen Internal Audit (Pentana MK) Pricing Document 3

Payment Terms 5

Additional Information..... 5

Customer Success Packs..... 5

Contact Details..... 6

Ideagen Internal Audit (Pentana MK) Pricing Document

Ideagen Internal Audit Systems is available as a SaaS (Software-as-a-Service) Cloud based product. The costs below detail the typical starting license costs, however, please note that volume discounts are applied as higher numbers of licenses are purchased:

Product	Description	Cost
SaaS	Annual Cost for Single License	£1,387
Professional Service Days	The charged day rate for implementation, configuration, training & any other professional service charges (Workshops, Consultancy etc)	£1,330

The discount bandings are based on a percentage discount as follows:

License Numbers	License Cost
1-10	£1,387
11-20	£1,271
21-30	£1,156
31-50	£982
51-75	£694
76-100	£637
101-150	£549

The below table details what a typical cost-breakdown would look like for the Ideagen Internal SaaS Product with 10 licenses, basic implementation, and training:

Product	Investment Item	Cost
SaaS	10 x SaaS Named User License*	£13,870
	5 Days Implementation Costs (Avg time for basic implementation)	£6,650
	1 Day Implementation Support	£1,330
	4 Days Systems Training Course	£5,320
Total		£27,170

*Please note that this cost is annual, and all SaaS contracts are subject to a 2-year minimum term.

Five (5) days of implementation costs, one (1) day of implementation support and four (4) days of training are included in the initial price. Any additional professional services, such as workshops, additional training days, additional standard technical services or professional consultancy, have an extra cost of £1,330 per day.

A number of additional standard technical services are offered that include:

- Custom fields Development
- Data Import
- Automate Report Development
- Custom Email Notification Development

For an overview of our system options, or for more information, please contact us directly.

Payment Terms

- All prices exclude VAT
- All invoices are to be paid within 30 days of the invoice date

Additional Information

- 10% discount is offered for non-profit organizations
- 15% discount is offered for Education sector
- Enterprise style deals and time limited discounts may be available
- Service may be terminated with 30 days' notice as per framework guidelines.

Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

The Essential Plan provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

The Standard Plan elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a 15% uplift in Licence fees shown above.

The Premier Plan delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can

choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a 25% uplift in Licence fees shown above.

Contact Details

Please email g-cloud@ideagen.com with a brief description of your requirements and include the following contact details:

- Name
- Role
- Contact e-mail
- Telephone number
- The solution you are interested in

Ideagen will pass your enquiry to the most appropriate Team Member who will contact you to contact you to gather any additional information.