



# Ideagen Quality Management Professional

(formerly known as Q-Pulse)

Pricing Document

G-Cloud 15

Lot 2b Software as a Service (SaaS)

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# Ideagen Quality Management Professional Pricing Document

Ideagen Quality Management Professional is a best in class QMS system for organisations requiring robust Quality management solutions.

All pricing is based on a SaaS cloud hosted platform: reliable, fully managed, highly secure & performant cloud hosted infrastructure.

Platform Fees are an annual base charge; Implementation fees are an initial one-off fee. These are scoped out based on a number of days required and charged at a standard daily rate.

There is then an addition cost based on number of user licences required. User licences available are Primary and Secondary. Costs are cumulative within tiers, hence pricing for the first 1-4 users are as given, followed by specified pricing for users 5-9 etc.

## Professional Standard

Documents, Audit, CAPA, Customer, Suppliers, Assets, People & Training, Custom Dashboards, Basic Academy, Mobile App

### Base Fees

| Professional Standard |                            |
|-----------------------|----------------------------|
| Annual Platform Fee   | One-off Implementation Fee |
| £12,000               | £1,000 per day             |

## Licences

| Professional Standard |                          |                            |
|-----------------------|--------------------------|----------------------------|
| Pricing Band          | Primary Licences<br>Each | Secondary Licences<br>Each |
| 1-4                   | £720                     | £122                       |
| 5-9                   | £662                     | £112                       |
| 10-24                 | £609                     | £103                       |
| 25-49                 | £560                     | £95                        |
| 50-99                 | £515                     | £87                        |
| 100-249               | £474                     | £80                        |
| 250-499               | £436                     | £74                        |
| 500-999               | £401                     | £68                        |
| 1,000+                | £369                     | £63                        |

## Validation Services

| Service                                                 | Price                                        |
|---------------------------------------------------------|----------------------------------------------|
| Phase 1 Validation Pack                                 | £4,000                                       |
| Phase 1 Validation Pack + Phase 2 Validation Services** | £4,000 (+ £4,000 one-off implementation fee) |
| OR                                                      |                                              |
| VaaS Validation as a Service                            | £12,000                                      |

\*\*Optional Additional 7 Modules: DOCS | CAPA | AUDIT @ £3,000 each; ASSETS | SUPPLIER, CUSTOMER | PEOPLE/TRAINING @ £2,000 each

## Professional Plus

Includes Documents, Audit, CAPA, Customer, Suppliers, Assets, People & Training, Custom Dashboards, Occurrences & Incidents, Basic Academy, Mobile App

### Base Fees

| Professional Plus   |                            |
|---------------------|----------------------------|
| Annual Platform Fee | One-off Implementation Fee |
| £16,000             | £1,000 per day             |

### Licences

| Professional Plus |                          |                            |
|-------------------|--------------------------|----------------------------|
| Pricing Band      | Primary Licences<br>Each | Secondary Licences<br>Each |
| 1-4               | £720                     | £122                       |
| 5-9               | £662                     | £112                       |
| 10-24             | £609                     | £103                       |
| 25-49             | £560                     | £95                        |
| 50-99             | £515                     | £87                        |
| 100-249           | £474                     | £80                        |
| 250-499           | £436                     | £74                        |
| 500-999           | £401                     | £68                        |
| 1,000+            | £369                     | £63                        |

## Validation Services

| Service                                                 | Price                                        |
|---------------------------------------------------------|----------------------------------------------|
| Phase 1 Validation Pack                                 | £4,500                                       |
| Phase 1 Validation Pack + Phase 2 Validation Services** | £4,500 (+ £4,000 one-off implementation fee) |
| OR                                                      |                                              |
| VaaS Validation as a Service                            | £13,500                                      |

\*\*Optional Additional 7 Modules: DOCS | CAPA | AUDIT @ £3,000 each; ASSETS | SUPPLIER, CUSTOMER | PEOPLE/TRAINING @ £2,000 each; IMS @ £4,000

All additional professional services such as implementation and additional technical services are charged at a daily rate of £1,000.

Additional Databases are available at a cost of £5,000 charged annually.

## Payment Terms

- All prices exclude VAT.
- All invoices are to be paid within 30 days of the invoice date.

## Additional Information

- 10% discount is offered for non-profit organisations
- 15% discount is offered for Education sector
- Enterprise style deals and time limited discounts may be available
- Service may be terminated with 30 days' notice as per framework guidelines

## Customer Success Packs

Ideagen offers three-tiered Success Plans designed to meet varying levels of customer support needs and engagement preferences.

**The Essential Plan** provides a foundation of self-service resources for independent users who prefer to manage their own learning and troubleshooting.

The Essential Plan is free, no additional charge.

**The Standard Plan** elevates the experience with dedicated customer success support, enhanced responsiveness, and exclusive virtual events to help you maximize value from your Ideagen solutions. For organizations requiring the highest level of personalized attention.

The Standard Plan has a 15% uplift in Licence fees shown above.

**The Premier Plan** delivers comprehensive support through a dedicated, locally based Customer Success Manager, live events, and 24/7 access to specialized support agents. Each plan builds upon the previous tier, ensuring customers can choose the level of guidance and support that best aligns with their organizational needs and goals.

The Premier Plan has a 25% uplift in Licence fees shown above.

## Contact Details

Please email [g-cloud@ideagen.com](mailto:g-cloud@ideagen.com) with a brief description of your requirements and include the following contact details:

- Name
- Role
- Contact e-mail
- Telephone number
- The solution you are interested in

Ideagen will pass your enquiry to the most appropriate Team Member who will contact you to gather any additional information.