

Central Networks & Technologies Ltd - Barracuda Cloud to Cloud Backup



Crown
Commercial
Service

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Central Overview

Central Networks and Technologies Ltd (Central) was founded in September 1991 by Christopher Mycock. In the earlier years Central was responsible for running the core ICT systems for many of the UK Magistrates Courts Services, which involved moving and hosting the mainframes and employing staff via TUPE. We also have a focus in the Housing Association and not-for-profit sector. In the last 10 years we have migrated many of our customers to cloud or partial cloud provision.

Our customer base is diverse in terms of size, geography, skills, business requirements and objectives. We have recognised this and created a solutions and services portfolio that can be tailored to meet the individual requirements of all our customers. Some of our customers have large ICT teams and only look for assistance where they have investigated and exhausted every avenue. Others are far smaller, where finance officers often take on ICT responsibility and need additional help and assistance. Central provides a bespoke service to each of our customers, providing best value for money and an ICT service which matches their requirements which assists them in delivering their objectives.

Central Networks - Barracuda email security

Flexible, comprehensive

Office 365 support Barracuda Cloud-to-Cloud Backup gives you the flexibility to restore Teams, Exchange, SharePoint, and OneDrive data either fully or with highly granular detail. Full SharePoint support means you can backup and restore everything in SharePoint including different site templates, custom lists, permissions, and metadata — eliminating much of the labour and expense associated with restoring files only. You can restore SharePoint libraries, lists, and documents to any SharePoint sites you choose. Backing up and restoring has never been easier. Barracuda Cloud-to-Cloud Backup offers complete, granular protection of your data with point-in-time retrieval, and both scheduled and on-demand backup. In addition, your data is deduplicated and compressed to maximize storage efficiency and minimize the backup window.



Easy to use

It's fast and easy to find and recover data with newly redesigned user interface that is accessible from anywhere with an internet connection. Fast search and filter options make restoring data back to your organization as easy as possible. And you can go from sign-up to running your first backup in 5 minutes. Comprehensive, transparent reporting of backup status, health monitoring, and storage statistics provides total real-time visibility across your data-protection infrastructure, while the audit log and email alerts keep you informed about the details of every action. You can set retention policies globally or by type of data. Optimize your security with 5 levels of granular, role-based access controls that determine who can do what. And when you need help, Barracuda's award-winning 24/7 technical support is just a phone call away.

Cloud native

Cloud-to-Cloud Backup lives entirely in the cloud, so there's no software or hardware for you to manage or update. Because your Office 365 data is already in the cloud, retaining your encrypted backup files in the network means better performance and instant scalability — it just makes sense. Multiple external copies of your backup files

Features and Benefits

A summary of the features are as follows;

- Office 365 backup & recovery
- Exchange Online backup & recovery
- SharePoint Online backup & recovery
- MS Teams backup & recovery
- OneDrive backup & recovery
- Per backup reporting

- Unlimited Storage
- Unlimited Retention
- Per user license
- Simple Deployment & Management

A summary of the Benefits are as follows;

- Independent copy of Office 365 data
- Easy backup and restoration
- Folder awareness for data search & recovery
- Granular recovery
- Simple per user license model
- Unlimited Data Retention
- Unlimited Data Storage
- Shared mailbox protected free of charge

Service Scope

This service cloud deployment model is for public cloud and is not an extension of any other software services nor are there any constraints that perspective buyers should be aware of. System requirements would be based on the per user license model & a SaaS platform with no additional requirements.

User support:

All Barracuda SaaS software comes with 24x7x365 support services included with the service. Premium support can be purchased at additional cost

[Barracuda Premium Support.pdf](#)

All Barracuda customers have access to Barracuda Campus which documents both how to use the system and gives access to self-paced video training.

Onboarding and offboarding

At end of contract Barracuda will destroy any data held within the system within 90 days of license expiry. If customer would like to extract data contact Barracuda Support or Account Manager to discuss options. Professional Services charges may apply for data extraction Data export formats include ZIP format, Email and .EML Files. All Data is protected in transit via TLS 1.2 encryption.

Implementation

Barracuda Premium plus has many different modules that will require careful planning and deployment into BAU operations. Some of the features take minutes to deploy, for example CCB. Where you will simply need to link your CCB subscription to your 365 portal and activate using a unique linking code and serial number. Other features such as the email filter will need to be configured according to business requirements.

Confidentiality and Copyright

This document and the information set out herein is confidential and is not to be disclosed or discussed with any person or party not associated with the selection of a service provider. The information in this proposal is a suggested technical offering. We reserve the right to amend or withdraw our proposal. Any typographical, clerical or other error or omission shall be subject to correction without any liability. The copyright in this proposal and any associated information or documents that we may provide remains vested in Central Networks and Technologies Ltd.