

G-CLOUD 15

SERVICE DEFINITION



Lot 3 Cloud Support



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>> 1. INTRODUCTION

Company Overview

adroc is a trusted technical delivery partner to the public sector with a mission to build a better, more digital future for the UK by empowering our clients with the right skills, expertise, people and teams.

For over a decade, we have been proud to support some of the UK's largest organisations and major public sector departments to deliver end-to-end digital services, strengthen technical workforces and build multi-disciplinary teams at scale.

Our comprehensive specialisms include software customisation support, technical architecture, data and business analysis, DevOps, digital and project delivery, UCS and security solutions. Our cutting-edge and scalable solutions bridge critical skills gaps and tackle the most complex of digital challenges across Government.

Our Value Proposition

At adroc, we are passionate about connecting talented individuals with impactful opportunities to make a difference. From modernising essential public-facing services to improving user experience across digital platforms, our solutions are designed with people in mind, every time. By successfully delivering over 130 digital projects to date, the systems we help create and enhance are used by millions every day, streamlining public services and making them more accessible, efficient and secure.

We are dedicated to sharing our skills and knowledge with the organisations and clients we work with. Our comprehensive training, coaching and knowledge transfer methods are designed to build capabilities and upskill client resources to operate independently and with confidence.

With access to over 700 top-tier skilled professionals, our talented software developers work in diverse, multi-disciplinary blended teams to deliver high-quality, scalable and secure solutions at pace by leveraging modern technologies and methodologies. From one developer to fifty specialists, adroc's 48-hour turnaround time allows us to deliver quickly, ensuring our clients can enhance efficiency, foster innovation and positively impact society through the execution of meaningful projects.

Our core values keep us on track. We understand the importance of delivering services that are transparent, inclusive, and value for money. Our teams work in partnership with government departments, agencies and local authorities to ensure we deliver on these principles, empowering public services to meet the demands of today and tomorrow.

Together, we are helping to build a better, more digital future for the UK.

People & Teams

If you need to scale your internal teams up or down, or have critical skill gaps, we can provide the experts who understand your challenges. They will seamlessly integrate into your everyday environment as a natural extension of your team.

Our flexible and scalable model provides rapid deployment of both full multidisciplinary teams or highly-skilled specialists. Each specialist possesses deep sector knowledge, enabling us to offer targeted solutions to complex problems, often providing people with high level security clearances (SC, DV) and experienced at delivering outcomes across the full development lifecycle.

Our expert consultants assist in streamlining digital processes, introducing innovative solutions and driving growth. Their expertise accelerates project delivery and implementation.

The adroc service is simple and delivers results:

- We work closely with you to understand the need, the skills required and the project to deliver the perfect match first time, typically within 24 hours.
- Seamless, compliant onboarding in as little as a week for BPSS minimum clearance.
- Access to high-level security clearances – many of our specialists are SC and DV Cleared.
- Dedicated internal recruitment team with decades of experience to work on your needs.
- We recruit from our trusted network of specialists, whom we have often worked with in the past.
- The ability to recruit niche technical hires

Technical Delivery Partner

With decades of expertise in cloud, data, software customisation and development support, technical architecture, DevOps and digital platforms, we can provide you with the immediate technical capability to tackle the most complex of digital programmes, thanks to our highly skilled and experienced consultants.

With a minimum of 8 years of specialist experience, our experts work closely with your teams right from the start to scope out the requirements and assess skill gap analysis to deploy the right people at speed.

>> SOCIAL VALUE

At adroc, we are focused on making a meaningful impact in the communities we are most connected to. These commitments align with our core principle of always doing the right thing and our promise to integrate social value into everything we do.

We have partnered with Social Value Business, a leading company in social value, to train our senior management team. They have assisted us in setting realistic goals for the next two years, aimed at making a positive and measurable impact on society.

We ensure the following commitments are communicated to all our stakeholders, including our employees, contractors, and customers, to create real impact and support long-term growth:

Building a Digital Future

We commit to increase the educational attainment of those we work with, recognising the importance of digital inclusion. We are committed to sharing our skills to empower others, enabling them to develop their abilities and succeed in an increasingly digital world, ensuring that we build a robust and secure digital future.

Breaking Down Barriers to Opportunity

We are committed to providing employment opportunities for those facing barriers, ensuring good quality roles that promote career progression. We take responsibility for creating the digital leaders of the future, supporting diverse talent to grow and succeed in the tech industry.

Protecting Economic Growth

We are committed to robust cybersecurity practices to protect our clients, partners, and employees. By investing in advanced technologies and training, we safeguard digital assets and contribute to a secure and sustainable economy.

Making Britain a Clean Energy Superpower

We are committed to achieving Net Zero emissions by 2042. Based upon a number of completed and planned initiatives within our Carbon Reduction Plan, it is projected that currently measured Scope 3 carbon emissions will further decrease over the next six years from the current measurement of 66.8 tCO₂e to 31.9tCO₂e by 2030. This is a reduction of 42% and will keep us on track to Net Zero.

>> OUR COMMITMENTS



We commit to delivering learning interventions to client trainees for every contract spend of £4.5m value at no cost to the client.



We commit to establishing a Social Value Board with every contract spend of £4.5m value to co-create a social value strategy and commitments bespoke to the client's requirements.



We commit to maintaining rigorous cybersecurity standards by achieving ISO 27001 accreditation, ensuring all subcontractors receive security training, and upholding Cyber Essentials Plus certification for our PAYE staff, our subcontracting partners and internal IT systems.



We commit to maintaining Scope 1 and Scope 2 emissions at zero to 2030 and reducing measured scope 3 emissions by 42% by 2030.

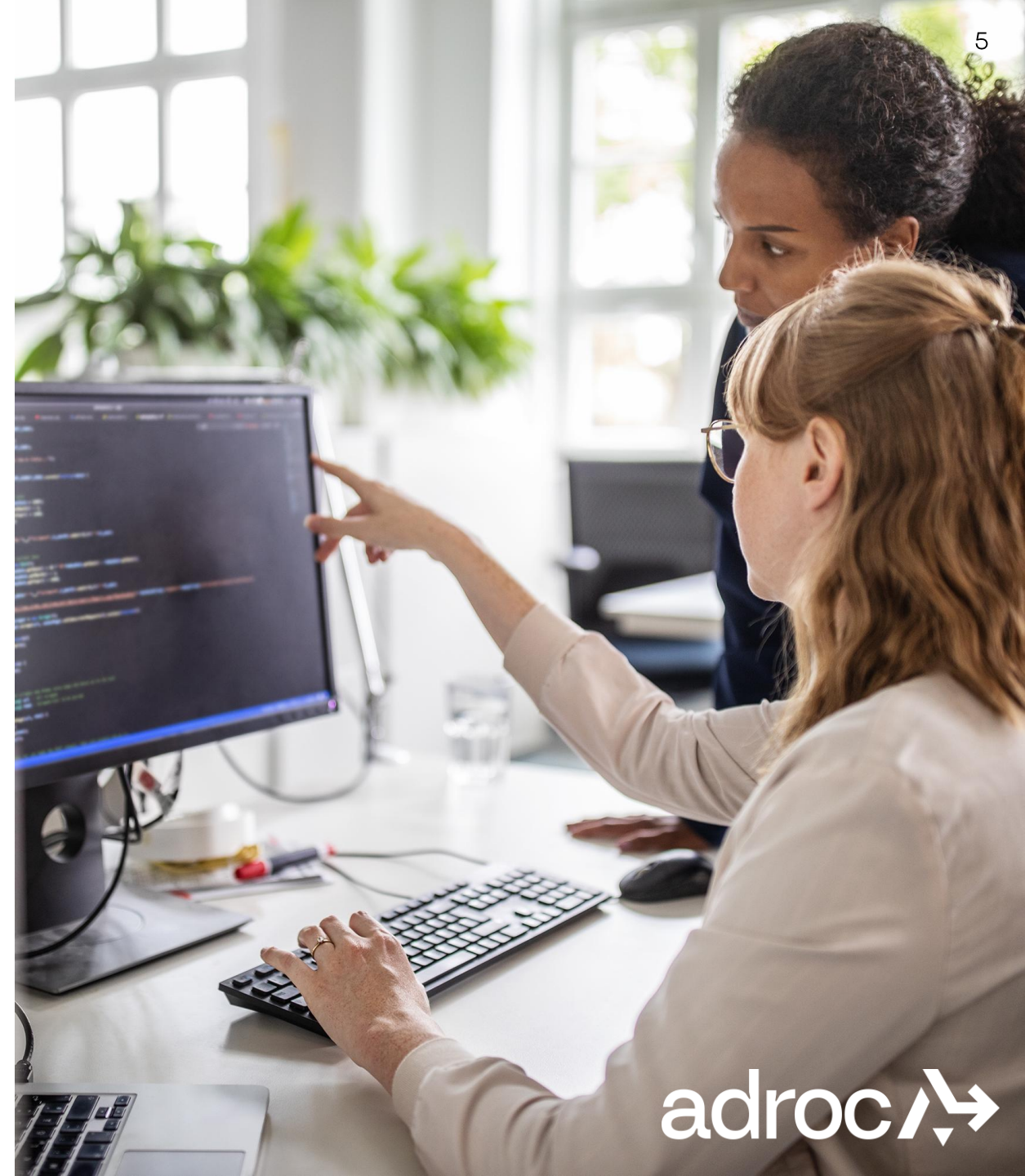
>> TEAMS AS A SERVICE (TaaS)

With an average of eight years' experience in their respective fields and possessing a deep understanding of Government and GDS ways of working, our teams consistently achieve results time and time again – quickly integrating and delivering from day one. When our client needs to scale up or down, we have 160 full-time DDaT Consultants on hand, who have decades of experience at delivering projects across both private and public sectors.

Our flexible and scalable team model allows us to optimise resources and navigate evolving market conditions by tapping into our internal bench and specialist talent pool. This approach not only provides quality talent and teams at exceptional value for money, saves cost but also enables us to respond rapidly meet our clients' needs—we can carefully select the right experts to deliver at pace.

Benefits of our TaaS model include:

Rapid Deployment	Interim teams can be quickly assembled and deployed, offering immediate expertise without the long hiring process.
Specialised Expertise	Our interim teams can bring in niche skills and experience tailored to specific projects or challenges that may not exist in-house.
Cost Efficiency	Avoid long-term salary and benefit commitments, paying only for the duration of the project or need.
Flexibility	Teams can scale up or down based on the evolving needs of the project, providing adaptable solutions.
Fresh Perspectives	External interim teams bring new ideas, avoiding internal biases and offering innovative solutions.
Risk Mitigation	Interim teams help bridge gaps during transitions, such as restructuring, mergers, or crises, reducing operational disruptions.
Immediate Productivity	Experienced professionals require minimal onboarding, delivering value from day one.
Focus on Core Business	Internal teams can focus on their primary responsibilities, while interim teams handle specific tasks or challenges.



>> TECHNICAL DELIVERY SERVICE

When you need to fill a critical skills gap, our expert developers and engineers are ready to support your projects at pace. From system architecture solutions to DevOps and software testing, our specialists integrate seamlessly with your existing teams to ensure high-quality delivery and technical agility. Whether for short-term initiatives or long-term development cycles, we provide flexible, on-demand access to the software talent you need to succeed.

Benefits of our Technical Capability Service include:

Instant Access to Tech Capability	Rapid turnaround of expert professionals in cloud, data, software engineering, technical architecture and digital platforms.
Tried & Tested	Decades of experience delivering projects at discovery, alpha beta and live stage, supporting VC-backed startups through to major blue-chip organisations and central government agencies.
Reporting	Customised reporting at regular intervals to support your success.
Continuous Feedback	Starting with Minimum Viable Product (MVP), we use an iterative design process to develop the service, incorporating feedback from users and stakeholders to continuously make improvements to meet user needs.
Design Standards	We use the GOV design toolkit and GDS standards, including in-depth knowledge of the GOV.UK Service Manual, the Technology Code of Practice, the Digital Service Standard and security standards.
Open Source Code	We make sure code is open by default and reusable from the beginning of a project and publish it under the appropriate licence in line with GOV.UK Service Manual.



>> TECHNICAL CAPABILITY SERVICES



Software Customisation Support

Our software customisation support services comprise of the planning, design, development, testing, deployment and maintenance of efficient, reliable and easy-to-use software applications tailored to meet our clients' specific needs. Our skilled software developers work in multi-disciplinary blended teams to deliver high-quality, scalable and secure solutions by leveraging modern technologies and methodologies. By partnering with adroc's experienced software engineers, our clients enhance efficiency, drive innovation and gain a competitive edge.

DevOps

Our DevOps service streamlines software development and operations by automating workflows, enhancing collaboration, and accelerating delivery cycles. We implement CI/CD pipelines, infrastructure as code, and robust monitoring to ensure reliable, scalable deployments. This enables faster innovation, improved quality, and reduced downtime, aligning IT operations with business goals effectively.

Technical Architecture

Our technical architecture is focused on designing and implementing robust IT frameworks that align with our client's goals and technical requirements. This involves assessing current systems, identifying areas for improvement and developing comprehensive architecture plans. Key areas include infrastructure design, application integration, data management and security frameworks. adroc's technical architects ensure scalability, reliability and performance through best practices and industry standards. By providing technical expertise, they enable organisations to optimise their IT infrastructure, provide data-driven insights and enhance efficiency.



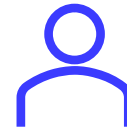
Cloud Strategy

We offer cloud strategy development, infrastructure assessment, data migration, hosting and post-migration support. Leveraging cloud technologies enables organisations to achieve scalability, reduce costs and enhance flexibility. These services enable our clients to fully harness the power of cloud computing, driving innovation, fostering collaboration and fuelling business growth in today's dynamic digital landscape.



Business & Data Analysis

Our Business Analysis service identifies needs, uncovers opportunities, and defines solutions to drive business success. We gather and analyse data, elicit requirements, and bridge the gap between stakeholders and development teams. This ensures clear communication, informed decision-making, and the delivery of solutions that align with strategic objectives and user needs.



Digital and Project Delivery

Our Digital and Project Delivery service ensures successful execution of digital initiatives from concept to completion. We combine agile methodologies, expert project management, and cutting-edge technologies to deliver impactful solutions. Focused on timelines, quality, and value, we help clients achieve their digital goals efficiently while adapting to evolving business needs.



Ruby on Rails

Our Ruby on Rails service delivers fast, scalable, and secure web applications tailored to your business needs. With clean code, agile practices, and rapid prototyping, we build robust solutions efficiently. From MVPs to complex platforms, we ensure high performance, maintainability, and seamless user experiences through expert Rails development.

>> 2. DATA PROTECTION

Information Assurance & Privacy by Design

adroc is dedicated to upholding data security and privacy. We maintain compliance with Cyber Essentials Plus and GDPR regulations and are actively working towards achieving ISO 27001 certification. Additionally, we regularly review and update our policies and IT Handbook to ensure they align with the latest industry standards and best practices.

Data Back-Up and Restoration

adroc's approach to Data Management is guided by robust processes, policies (including Data Retention and Disposal, Business Continuity and Disaster Recovery, Data Management, GDPR and ISO 27001), tools, and techniques to ensure secure, compliant and efficient data handling that meets our clients' needs:

Application Servers	Application code is held in Development, Testing and Live Environments. These are separate and serve as a backup of each other. Development, Testing & Live environments are within customer systems and fall under their backup policy, including backups and replicas of application data.
File Storage - Microsoft	File storage is within Microsoft 365 with OneDrive and SharePoint utilising Microsoft's availability and versioning. Files are synced with OneDrive and SharePoint to PC's.
SaaS Services	SaaS Services are in use. Backup responsibility will be identified as part of onboarding to ensure availability of the data within the service.
Laptops	adroc is fully cloud based and endpoint devices view and update the cloud data.



Business continuity statement/plan

adroc has a detailed **Business Continuity and Disaster Recovery (BCDR) plan**, which outlines the strategies, procedures, and protocols to ensure the continuous delivery of software development services to UK clients in the event of disruptive incidents or disasters. The plan aims to minimise downtime, maintain service levels, and safeguard client relationships during unforeseen circumstances. It covers a range of potential disasters, including natural disasters, technology failures, cyber attacks, and other operational disruptions.

adroc's Business Continuity Plan covers the various levels of failures or disruptions that may occur in the provision of Deliverables. It specifies the goods and/or services to be provided and outlines the steps to be taken to remedy the different levels of failures or disruptions. The plan also includes any applicable Performance Indicators (PIs) related to the provision of Business Continuity Services and any agreed relaxation of Performance Indicators or Service Levels for other Deliverables during the invocation of the Business Continuity Plan.

The full Business Continuity plan can be provided to the buyer on request.

Privacy By Design

We respect and protect everyone's right to privacy. Our goal is to ensure that any collection and use of personal information is necessary, proportionate, and directly related to the delivery and improvement of our services. We are committed to handling all personal data in a fair, transparent, and secure manner, in full compliance with applicable data protection laws, including the EU General Data Protection Regulation (GDPR).

At adroc, we apply the principles of **privacy by design and by default**, embedding data protection considerations into every stage of our processes and technologies. Our **Privacy Policy** governs how we collect, store, process, and share personal information, and it outlines the rights of individuals and the safeguards we use to protect their data. We also conduct regular reviews and updates to ensure our practices remain aligned with legal requirements and industry best practices.



Ordering and Invoicing

To discuss your requirements in more detail and place an order please contact Sebastien Paisey spaisey@adrocgroup.com.

adroc operates a flexible pricing model depending on client requirements. The primary being time-and-materials engagements, standard daily rates are applied per contractor (excluding weekends and public holidays in England). Invoices are issued monthly and are based on submitted timesheets. For fixed-price projects, the total fee is specified in the Call Off Agreement. Payments are made in instalments as outlined in that call off. adroc will invoice the Customer for all applicable charges, including expenses, material costs, and VAT where applicable. The Client is required to make full payment within thirty (30) days of receiving a valid invoice, ensuring the funds are cleared. Payments must be made to the bank account designated in writing by adroc.



Onboarding

adroc carries out a structured and collaborative onboarding process designed to ensure a smooth and efficient transition for all stakeholders. Throughout this process, every candidate will be assigned a dedicated technical support lead and we also offer continuous training and support. Everyone is set up on an appropriate and secured device. This process includes the following stages:

1. **Review the exact requirements:** We began with a thorough review of the SOW requirements to understand the buyer's needs, then used our talent pipeline to cross reference the skills and experience needed to ensure they meet the exact requirements.
2. **Manage our talent pipeline:** Our dedicated sourcing team will pipeline a continuous bench of people to deploy from our considerable network in the UK on our internal database, noting their availability, background, project experience and indicative skill level.
3. **Technical skill level analysis:** Our Technical Lead will conduct technical interviews from our shortlist, which includes a pairing session or remote coding exercise to assess the skills level. They will then note an appropriate SFIA banding and any particular expertise or weaknesses.
4. **Vetting:** Our vetting team will conduct background BPSS checks as a minimum, reference checks for the last 3 years so they're ready to be deployed compliantly.
5. **Onboarding and Account Management:** Our Account Manager will work with our project teams to manage our bench ensuring we have the right people, with the right skill level at the right price to deploy to meet the buyer's requirements.
6. **Regular check-ins:** Once deployed we conduct regular check-ins with our team to ensure they are happy, engaged and feel valued, which encourages a positive work culture and fosters retention.



Offboarding

adroc ensures successful offboarding of resources by carrying out the following steps:

1. We ensure that all information is documented, stored and communicated in the appropriate repositories and channels adhering to all processing requirements for each SOW from day one.
2. Ensure that knowledge transfer and handover of all artefacts and information related to the services are available at any point during onboarding/offboarding to minimise risk of delivery.
3. Conduct comprehensive handover sessions, maintaining thorough documentation in GitHub, Confluence, and JIRA, pairing new resources with experienced team members for mentorship; and scheduling regular check-ins to address any questions or concerns promptly.



Implementation Plan

Our implementation plan with clients follows a structured, collaborative approach to ensure a smooth and successful deployment. We begin by understanding the client's specific goals, requirements, and existing systems. A dedicated project team then develops a detailed roadmap covering timelines, milestones, and responsibilities. Throughout implementation, we maintain clear communication, provide regular progress updates, and conduct testing and quality assurance at each stage. Once the solution is deployed, we offer training, documentation, and ongoing support to ensure effective adoption and long-term success.

ASSESSMENT

We conduct a thorough assessment of our clients' software developers to understand their strengths, weaknesses, and areas for improvement.

We conduct code reviews of existing work and introduce short pairing sessions to understand their approaches to software development. This helps us to identify the best training and coaching method, creating a tailored training plan that meets their unique needs, delivered through 1-1 meetings.

TRAINING

We offer structured training sessions to our clients' software developers on a monthly basis, where we focus on our client's specific technical stack they use for delivery of services .

Our developers use interactive, hands-on exercises and real-world scenarios to help developers understand and then apply the concepts they learn in these sessions on real world projects.

ON-THE-JOB COACHING

This involves our Senior Developers working alongside our client's developers on projects, pairing and conducting ongoing code reviews whilst they apply the knowledge they have gained in a real-world setting.

Our developers provide guidance and feedback through 1-1's to help client developers improve their skills and become more confident in their abilities over a 12-week period, ensuring knowledge transfer isn't just at the end of a handover period.

PAIR PROGRAMMING

We work in pairs to encourage knowledge sharing and collaboration whilst working together on the same codebase, sharing their ideas and insights, and helping each other to identify and resolve issues.

This also allows less experienced permanent developers to continuously ask questions and absorb the knowledge from our senior developers, ensuring knowledge transfer isn't just at the end of a handover period.

WORKSHOPS & HACKATHONS

We organise monthly workshops and hackathons within the Tech community to give our clients' permanent staff the opportunity to collaborate with each other, share their knowledge, and solve complex problems together.

These events provide a platform for developers to learn from their peers, try new approaches, and expand their skill sets.

TECHNICAL DOCUMENTATION

From day one, we create detailed technical documentation to help our clients' software developers understand the systems and processes they are working with. This ensures the permanent team has zero dependency on us at handover stage when we are exiting an engagement, or they decide to take the service in-house.

We provide step-by-step instructions, flowcharts and diagrams that make it easy for developers to follow the procedures and perform their tasks with confidence over with monthly checkpoints to ensure the documentation is understood.



>> SERVICE MANAGEMENT

adroc aligns its support services with ISO 27001, ISO 20000-1, ISO 9001, and ISO 14001 standards, covering all aspects of our operations: people, processes, and technology. This integrated approach ensures consistent quality, robust security, and a commitment to continuous improvement.

We track our progress on Statement of Work (SoW) deliverables via client meetings and tracking platforms weekly and report monthly via Contract Management Packs to mitigate the risk period of any potential discrepancies that could arise relating to the performance of deliverables. Should a dispute arise, our client director will work in collaboration with our client to find a swift solution.

In the first instance, we track and monitor client satisfaction of our people, methods, delivery and outcomes to ensure any issues are realised and resolved at the first instance. This is done in a number of ways:

- Via feedback at formal and informal progress meetings;
- Through the achievement of agreed milestones including targets for milestone-based payment of fees, contingent fees and reward payments;
- Via feedback on the quality of deliverables;
- Whether clients commission contract extensions or further work in the future; and
- Whether the projected and/or agreed performance and/or financial benefits from our work are realised.

If any of our work – methods, processes or outcomes – does not meet with the high standards that both we and our clients expect, we handle such complaints sensitively and quickly. If our clients are still dissatisfied with the proposed solution, the complaint is escalated to adroc directors and we aim to address all expressions of dissatisfaction/ issues within two working days to the point of discussing remedial action with the client.

To mitigate the risk of quality issues against our SoW, at the start of the engagement, the Programme Director will arrange a meeting with key client representatives to understand the specific delivery health tracking requirements.

Our reporting capability with respect to health tracking includes the provision of the following kinds of reports adapted to client-specific requirements:

- Weekly progress reports against engagement plans, milestones and budgets
- Detailed information on daily hours worked by each member of staff on each phase or work Package and weekly consumption reports
- Itemised information on expenses, including evidence of receipts
- Qualitative information on progress, risks and issues
- Billing and invoice reports.

Depending on the scope of work, relevant SMEs will be involved in initial discussions to understand key requirements. A company director will be assigned to every client engagement as a single point of contact to enable the Buyer to receive constant ongoing support throughout the lifecycle of any contract.

Service Levels

We customise Service Level Agreements (SLAs) to meet your specific requirements. Any agreed SLAs will be incorporated into subsequent Call Off Agreements. Regular service reviews are conducted to ensure ongoing compliance and performance. Some examples of SLA's are:

- Onboarding
- Deployment
- Response times
- Statement of Work deliverables

Outage and Maintenance Management

Our approach to outage and maintenance management ensures reliability through collaboration and preparedness. We pair team members to avoid silos, ensuring shared knowledge and constant coverage. Proactive systems flag potential issues early, while our bench of pre-vetted specialists allows for rapid response and resolution—minimizing downtime and maintaining business continuity.

Our constant communication with internal teams and client stakeholders enables rapid responses to technical issues and outages.

>> 4. PROVISION OF THE SERVICE

Customer Responsibilities

To support the successful delivery of the project, the Buyer will notify adroc and provide all relevant policies and procedures that candidates are required to follow. The Buyer will also ensure access to any necessary IT systems.

Technical Requirements and Client-Side Requirements

Any specific technical and client-side requirements will be discussed as part of the process and fully documented in the order form as agreed between both parties. We always work with our client to accommodate specific requirements, such as niche working hours, out-of-hours requests and Christmas closures.

Outcomes/Deliverables

Each contract will include clearly defined deliverables, which will be detailed within the Statement of Works (SoW). The SoW will outline the scope, objectives, timelines, and expected outcomes, ensuring all parties have a shared understanding of responsibilities and project expectations.

After-sales Account Management

Our after-sales account management focuses on ongoing, transparent communication to build lasting client relationships. Each client is supported by a dedicated account manager who ensures consistent engagement. We provide clear monthly reporting and implement a tailor-made communication plan, aligning our support with client goals and keeping clients informed at every step.

We ensure that we capture regular feedback and understand the client's future roadmaps. We always strive to deliver added value, whether through unpaid out-of-hours work, activities beyond the deliverables, or upskilling and coaching the client team.



>> OUR EXPERIENCE

- **DfE:** Teaching Workforce Contract (£15M), Teacher Services Contract (£5.4M)
- **BEIS:** Numerous Contracts: Software Development, Technical Architecture (£1.5M)
- **MoJ:** AWS Support Contract. DevOps and support team for Ndelius migration (£4.3M)
- **TPX Impact:** Consortium partnership for specialists into the MoJ
- **PSR:** Since 2018 have been deploying individual specialists into Gov (originally via CL1)

Who we are proud to work with:



Department
for Education



Ministry
of Justice



Department for
International Trade



Legal Aid
Agency



HM Prison &
Probation Service

SPOTLIGHT>>

Teaching Workforce Contract Department For Education

- > **Technical capability contract covering 22 live teacher services**
- > **Deploying over 25 software engineers and over 10 Technical Architects, Data and DevOps**
- > **Data insights helping to inform future policy decisions**
- > **Committed to imparting our skills and knowledge to empower DfE in-house teams throughout the contract**



adroc is proud to have recently been awarded the Teaching Workforce contract for the Department for Education, a 2-year, £15m contract via the DOS framework.



The digital tech consultancy will be delivering a broad range of software projects, building and iterating high-quality services from pre-discovery through to live. Deploying and working in multi-disciplinary teams and alongside other suppliers and civil servants.



adroc offers immediate capability to tackle the most complex of digital programmes thanks to their highly skilled and experienced consultants. Right from the start, their experts work closely with in-house teams to scope out the requirements and assess skill gap analysis to deploy the right people at speed.



Department
for Education



adroc

SPOTLIGHT>>

AWS Support Contract Ministry of Justice

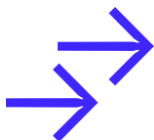
- > Provided DevOps and support team for Ndelius migration
- > Hosting & maintenance Services
- > Technical expertise to HMPPS Digital
- > £4.3M total contract value



adroc was proud to be awarded multiple AWS Support contracts for the Ministry of Justice involving a number of specialist digital support services across a 3-year period and total contract value of £4million.



This work included Ndelius hosting and maintenance services in providing specialist support services for AWS cloud hosting and support. Building and providing support for software applications and technical expertise to HMPPS Digital.



Our cloud strategy development, data migration, hosting and post-migration support services enable our clients to fully harness the power of cloud computing, driving innovation, fostering collaboration and fuelling business growth in today's dynamic digital landscape.



Ministry
of Justice



adroc 

SPOTLIGHT>>

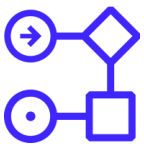
OPSS Digital Support

BEIS

- > **Multiple software development contracts for the Department for Business, Energy and Industrial Strategy**
- > **Spanning a 5-year period**
- > **£1.5M contract value**



adroc was delighted to be awarded multiple software development contracts for the Department for Business, Energy and Industrial Strategy across a 5-year period and total contract value of £1.5 million.



This project involved delivering software development services for the Office for Product Safety and Standards (OPSS). The focus was on the ongoing enhancement of digital services that assist OPSS in building national capacity for product safety. Specifically, this included work on the Product Safety Database (PSD) and the Submit A Cosmetic Notification Portal.



adroc delivers software development and technical excellence at scale and speed. Specialising in Ruby on Rails, JavaScript, Java, Python, .NET, React, Node.js, AWS, Azure, and modern DevOps practices, we are trusted experts in building rapid, high-quality solutions for government and enterprise.



For all queries, please contact:

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