

Issured Pricing Document

Introduction

This Pricing Document covers our pricing for our CatalystHub service offering. All prices unless stated are ex vat.

Pricing Model Rationale

The aim of the pricing model is to provide the client with a single model that has two components:

- the annual licence cost that has provision for up to 50 users and
- Further discounted pricing for additional users.

Annual Licence cost

CatalystHub is provided on an annual licenced basis which includes provision for:

- Full managed service and support.
- Automatic upgrades and updates to the application.
- Provision of up to 50 users on the platform.
- 1TB of managed storage.

Additional user licences can be purchased in multiples of 5.

Additional secure cloud storage for a client organisation can be purchased at £1,500 per 500GB per annum.

Pricing

A standard platform has an annual cost of £99,600 per annum. This includes 50 users.

For each additional 5 user licences the annual cost is £920 per annum.

Remote configuration of the platform for a customer is a fixed price and included in the on-boarding.

Pricing Elements and Considerations

Contract Term

The minimum contract term is for 12 months. Contracts may be extended.

On-boarding costs

For all Issured service offerings, on-boarding costs are included based on a remote support basis.



These are out of scope for the baseline Annual License cost: acquisition of external client data; migration to specialist databases; custom connections to client storage or the use of specialist consultants or advisors as applicable.

Off-boarding costs

Off boarding is included within the service. In most cases this is carried out remotely at no cost and requires no further action.

The off-boarding confirmation will be finalised in the last month of service contract.

On-going/Licence/Subscription Costs

Our subscription/licence costs are annual. There are no exit fees at the end of the contract term.

Client Training

Our training services are designed around the requirements of the services and any specific client requirements will be delivered by our own trainers online.

The costs for specific client training are calculated in terms of any additional development time and the delivery of any courses. The initial onboarding includes a one-day training provision for the client.

Issured will provide the user guide and associated training to the client representative as part of the onboarding.

Training days for the ongoing service will be offered at £1,300 excluding taxes per day for up to 5 trainees carried out remotely. For onsite training the cost will be £2,500 excluding taxes per day all-inclusive of travel expenses, all facilities to be provided at no cost to Issured.

Support

Support of the service is included as part of the annual license fee. It is anticipated that no additional support will be required to operate the service.