

Issured Pricing Document

Introduction

This Pricing Document covers our pricing for our MeaFuse service offering. All prices unless stated are ex vat.

Pricing Model Rationale

The aim of the pricing model is to provide the client with a single model that has two components the annual licence cost defined for a single user with discounting provided for multi-user packages.

Annual Licence cost

MeaFuse licensing is based on a per user basis that allows access to the entire MeaFuse service across desktop and mobile applications.

The user licence includes an upload and download data allowance. An organisation purchasing 10 licences or more – has a rolled up total monthly usage upload and download limit that is used across the account.

The annual licence cost includes provision for service and support in addition to the inclusion of automatic upgrades and updates to the application. This provides the service desk function and any updates required in support of the service.

Additional user licences can be purchased singularly or in multiples of 10, 50 or 100.

Additional secure cloud storage for a client organisation can be purchased at £1,500 per 1TB per annum.

Pricing Table

We adopt a fair use policy, and we will monitor the data usage for an individual or an organisation and provide regular updates. For small amounts of data consumption above the purchased utilisation, we will not make a charge. Additional data usage beyond the fair use can be purchased at £40 per month, per user, per 60GB.

User numbers purchased	Monthly up and download usage per user. In GB total per month	Monthly up and download usage for the organisation spread across user numbers in GB total per month	Storage included in the licence cost per annum per organisation	Annual licence Price ex vat
Single user purchases	60	60 x Number of Users	60GB	£481
10 user packages	60	600	650GB	£4810
50 user packages	60	3TB	2TB	£23,572

100 user packages	60	6TB	3TB	£46,664
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Pricing Elements and Considerations

On site Visits

If an on-site visit is required, this will be charged for as part of the on boarding and will depend on the duration of the on boarding. We believe that all the necessary on boarding can be carried out remotely.

Contract Term

The minimum contract term is for 12 months.

On-boarding costs

For all Issured service offerings, on-boarding costs will be inclusive for remote engagement. Many buyers do not require any onsite support.

These are out of scope: acquisition of external client data; migration to specialist databases; custom connections to client storage or the use of specialist consultants or advisors as applicable. Off-boarding costs

Off-boarding is supported and the first day of support is included in the service. In most cases this is carried out remotely at no cost and requires no further action.

The off-boarding confirmation will be finalised in the last 2 months of service contract.

On-going/Licence/Subscription Costs

Our subscription costs for MEA Fuse are annual. The licence cost is shown for using the service and is transparent pricing. There are no exit fees at the end of the contract term.

Client Training

Our training services are designed around the requirements of the services and any specific client requirements will be delivered by our own trainers online.

The costs for specific client training are calculated in terms of any additional development time and the delivery of any courses. The initial onboarding includes a one-day training provision for the client super user will be part of the on-boarding.

Issured will provide the user guide and associated training to the client representative as part of the onboarding.

Factors such as duration, location and frequency will impact the overall cost. These costs will be incorporated at the proposal phase, providing visibility at an early stage.

Training offered as part of the services will be included within the proposal scope.



Training days for the ongoing service will be offered at £1,300 excluding taxes per day for up to 5 trainees carried out remotely. For onsite training the cost will be £2,500 excluding taxes per day all-inclusive of travel expenses, all facilities to be provided at no cost to Issured.

Support

All support aspects are included within the proposal scope. Additional support can be arranged as a managed change request.

All support services offering a base service are included in the subscription service cost.