

1. Document Analytics and AI pricing:

Recordsure provides a document and analytics AI solution. It accesses digital document types in one viewer, so you can interrogate and analyse information, producing irrefutable audit trails. It is fully configurable workflow and integration with Microsoft PowerBI, This is a complete solution for managing document based case files for any kind of investigation.

Our pricing has a **fixed element** for the core platform and a **variable element** based on pages ingested, depending on the configuration of the product that is chosen.

2. Fixed costs:

Every client will need the Base Platform module and there are 2 additional optional modules to choose from. These fixed platform fees cover the maintenance, patching and bug fixes for the product as well as the hosting fees.

Platform Module	Cost per month
Base Platform (Mandatory)	£6,000
API access (Optional)	£2,500*
Public Portal (Optional)	£5,500

*A fair usage commitment will be applied, based on the API methods and volumes that the client wants to use

3. Volume based pricing model:

AI Review & Triage: Ingest, Identify, Interrogate & Prioritise

The base functionality of the product is the ability to ingest cases (a case being a set of documents linked to an individual citizen or matter being investigated), analyse their contents to identify what the documents are, what their issue date was and segment the cases by AI determined outcomes. It also includes a comprehensive workflow engine to funnel cases through a configurable process and links to a configurable reporting suite to provide oversight. This price also includes the initial 12 months of storage for the documents

There are 3 tiers of pricing based on different volume commitments:

Tier	Cost per month	Pages included	Per page over commitment
Tier 1	£0	0	£0.15
Tier 2	£30,000	250,000	£0.12
Tier 3	£50,000	500,000	£0.10

4. Guided Human Review: Discover, Review & Evidence

This model adds a configurable review framework to the system. It enables human checkers to review cases, that have been prepared for them using the AI, using configurable topic searches. This reduces the manual effort of finding important information in large bundles of digitised documents by typically 75%. The system will enable users to bookmark key elements of documents and create a configurable output document that covers the work completed on the file. This is supported by an evidence pack of the bookmarked elements considered important for any decision outcome.

Guided human review is charged on a case basis and only on the actual cases reviewed manually, as many programs require 100% AI review but only

a subset of human reviews. The pricing is based on 3 tiers of commitment of Guided Human Review (**and is in addition to the AI Review & Triage fees**)

Tier	Cost per month	Cases included	Per case over commitment
Tier 1	£0	0	£58.00
Tier 2	£47,500	1,000	£47.50
Tier 3	£97,500	2,500	£39.00

5. Storage beyond 12 months

There is a flat charge of £0.001 per page per year charged for any documents that are required to remain in the platform after Year 1.

6. Support Fees

Cloud Support (i.e. IT helpdesk to IT helpdesk) is included between the hours of 9am-5pm, weekdays excluding bank holidays. This is via telephone and email, for all software, hardware and cloud services.

Exclusions

- Extended support hours are not provided but can be agreed via separate contracts.
- End-user (desktop level) support is not provided but can be arranged via separate contracts.
- Onsite support is not provided but can be arranged via separate contracts.



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