

Hive HR Pricing

G-Cloud 15



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Who (or what) is Hive?

We give our customers the tech, insight, coaching and confidence they need to improve employee experience, engagement and organisational performance. Our accessible, cloud-based platform gives you the toolkit you need to amplify employee voice:

hive surveying

Boost engagement, retain top talent, and enhance performance with confidential employee surveys for a thriving workplace.

hive open door

Make the changes that matter to your people. Uncover trending feedback with confidential, always-on listening.

hive professional services

Your expert partner in bringing employee voice to life. With tailored coaching and consultancy, we'll help you strengthen your people strategy and turn insight into impact.

hive fives

Build a culture of recognition to boost morale, protect wellbeing, and bring a smile to someone's face with peer-to-peer recognition.

hive messenger

Prioritise confidentiality while addressing concerns, gathering feedback, and answering questions from your people.

hive actions

Turn employee feedback into real, trackable change. No more lost insights, just clear actions, accountability, and progress.

Ask what you want, when you want

Craft baseline, pulse, themed, and targeted surveys to gather insightful data, empowering you to enhance the employee experience and elevate organisational performance

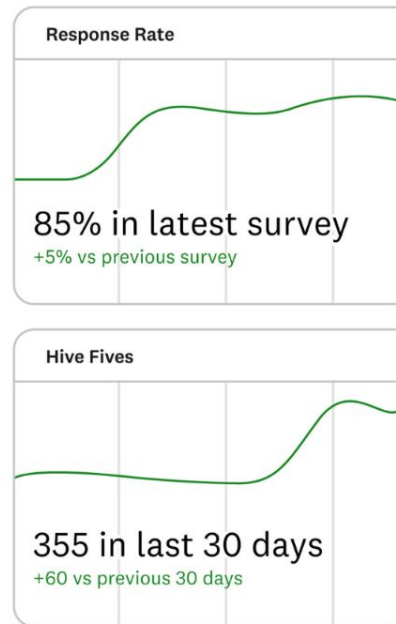
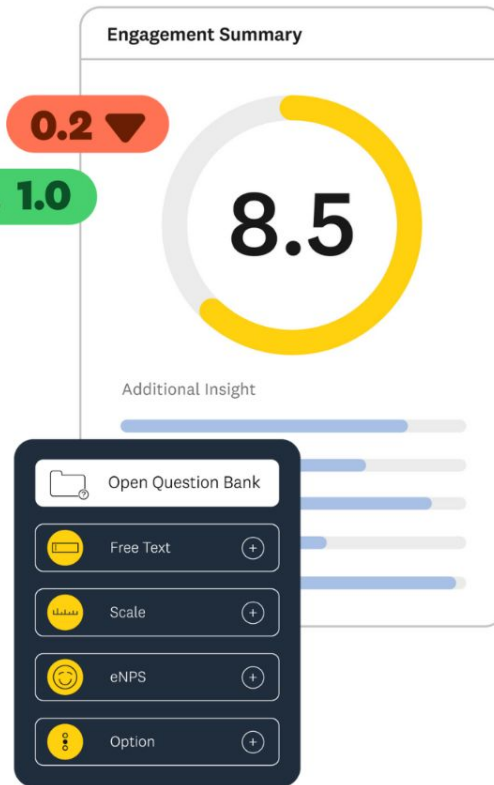
Write your own survey questions, or choose from Hive's extensive question bank designed by our experts.

Give your employees a voice and keep ahead of whatever's changing in your organisation, your industry or the wider working world.

Why HR leaders choose Hive Surveys

Build unlimited surveys how you want them with multiple-choice, scale and free text questions.

Track how you're doing against others in your industry or Hive's entire customer base with our Benchmarking functionality. Increase response rates with various access points for employees (e.g. email, SMS and via the Hive employee homepage).



Always-on listening

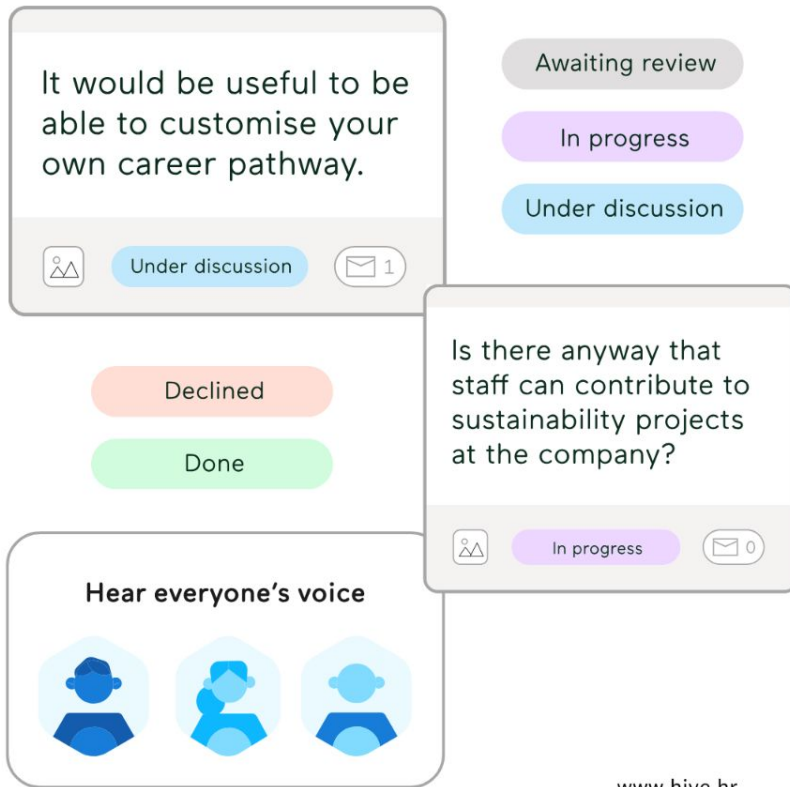
Open Door is a confidential way to get feedback, concerns and ideas from your workforce. Your employees have a really great understanding of how to improve your organisation, and Open Door allows them to submit their ideas and feedback which can help you drive positive change from the ground up.

Available 24/7, it allows you to keep your finger on the pulse, understand how employees are feeling, and figure out what might help things run more smoothly.

Why HR leaders choose Hive Open Door

Identity protected responses from employees with our **Confidentiality Commitment**.

Get feedback from employees 24/7, not just when a survey is released as the virtual Open Door is always open. Allow employees to raise any concerns they have about the workplace in a safe confidential arena.



Little messages, big smiles

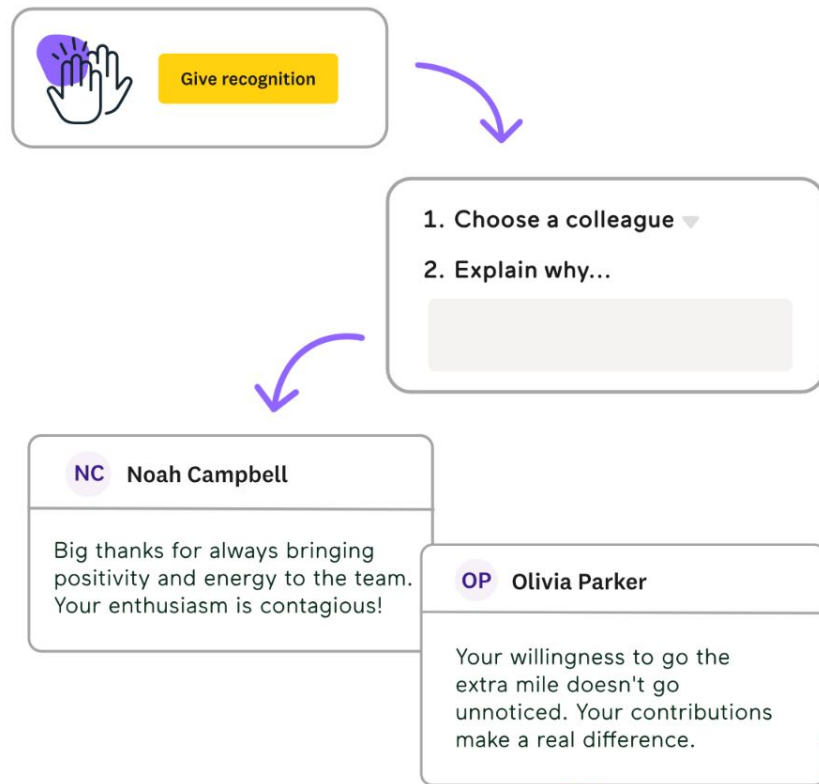
Building a culture of recognition usually takes a lot of time and effort. Hive Fives make it easy, providing a cost-effective way to boost employee engagement and improve employee experience.

You can show your people appreciation by sending them a Hive Five to highlight the everyday wins and efforts of their coworkers—making them feel more valued. This in turn fosters productivity and engagement and creates a wholesome way to inspire great performance at work.

Why HR leaders choose Hive Fives

Empower employees to thank each other and create a culture of recognition.

Show employees that they are valued by their co-workers and that they are making a big impact on performance. Align Hive Fives with organisational values allowing you to recognise behaviours you want to see.



Identity protected, online chats

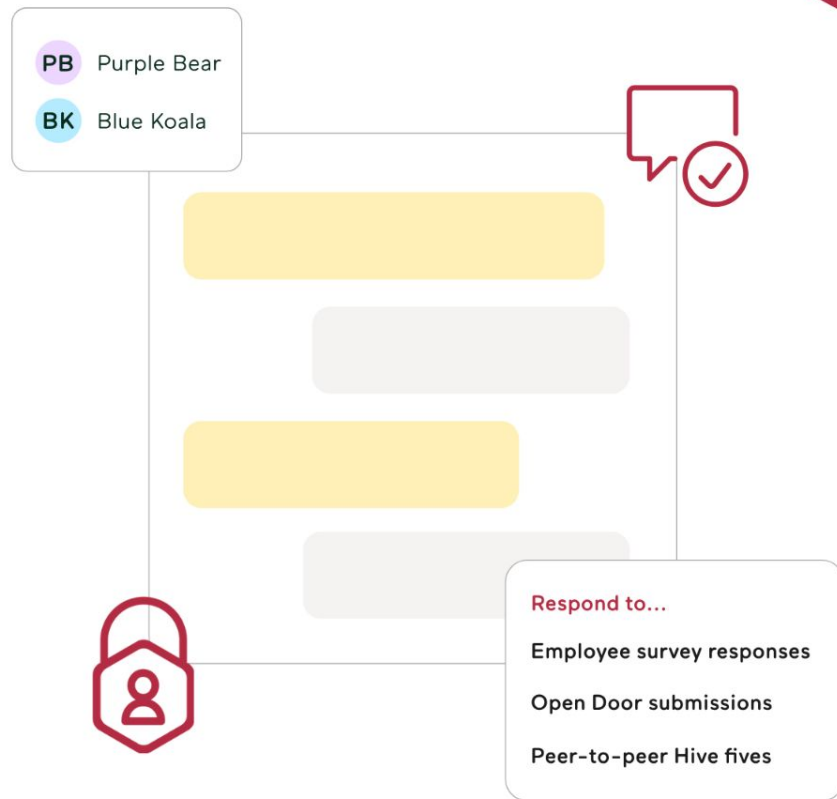
With Hive Messenger you can follow up on feedback you receive from a survey, Hive Five or Open Door message in order to get to the heart of any issues raised by your employees. This two-way conversation lets you show your people that their voice is being heard.

All messages are completely confidential to encourage participation and to identify more areas for improvement. Research has shown that employees who feel their voice is being heard at work are 4.6x more likely to feel empowered and produce their best work.

Why HR leaders choose Hive Messenger

Exchange honest and open messages from employees with our **Confidentiality Commitment.**

Showing employees that you are listening to them helps avoid their frustrations to grow and will help increase their engagement levels. Messages can be sent to employees off the back of any feedback they have submitted via Hive Surveying, Open Door or Hive Fives.



From feedback to action, make every voice count

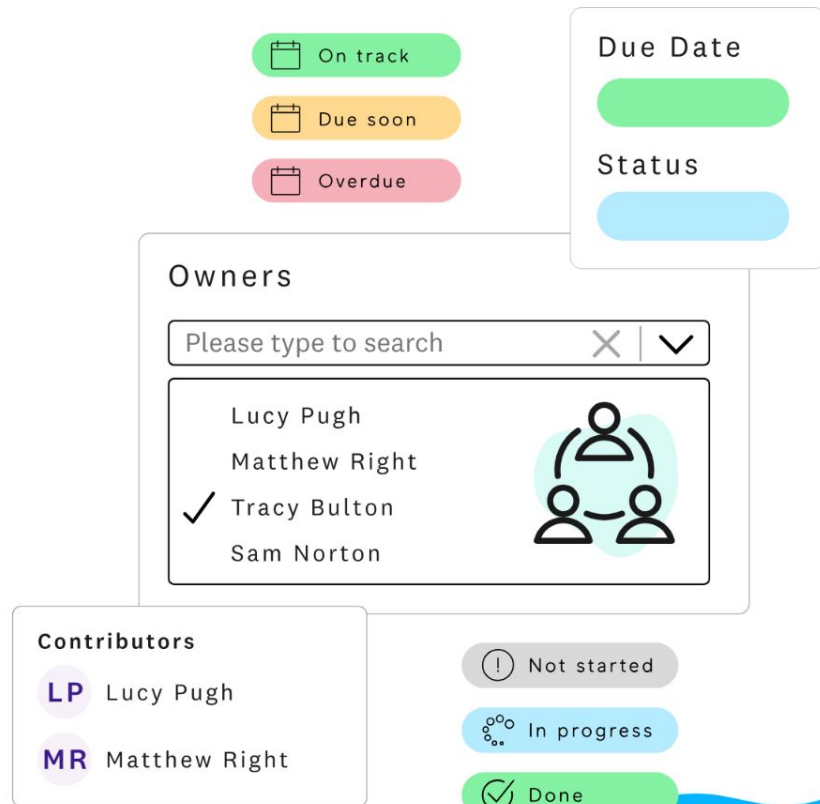
Employee feedback is only valuable if it leads to real change, otherwise engagement drops and survey fatigue sets in. That's where Hive Actions comes in. It helps teams prioritise what matters most, collaborate effectively, and track progress with clarity.

With built-in accountability and seamless integration with Key Drivers, it's never been easier to turn feedback into action.



"Now managers are having regular check-ins about how their teams are feeling about work, and what can be improved. The data is driving those conversations and helping managers take action."

Alison Corner, People Director at Enginuity



Experts that are passionate about people

At the heart of it, your employee feedback holds the key to improving culture, retention, and performance — and that's exactly where Hive's Professional Services team comes in.

They help you make sense of all that feedback and turn it into clear, tailored actions that actually move the needle for your organisation.

You'll get coaching and consultancy designed around your needs, so your people strategy packs a bigger punch and drives real results for your organisation.

Throughout your journey with Hive, you'll have expert coaching to make the most of the employee voice tools, get practical best practice tips, and confidently show the ROI of your employee voice approach.

Plus, with bespoke consultancy, you'll get help tackling complex organisational challenges, making informed strategic decisions, and uncovering powerful insights — all aimed at boosting your organisation's performance.



“Hive is a partnership. The team behind the tool are incredible. They really help bring the data to life and they seek to understand the organisation and work with us to make change.”

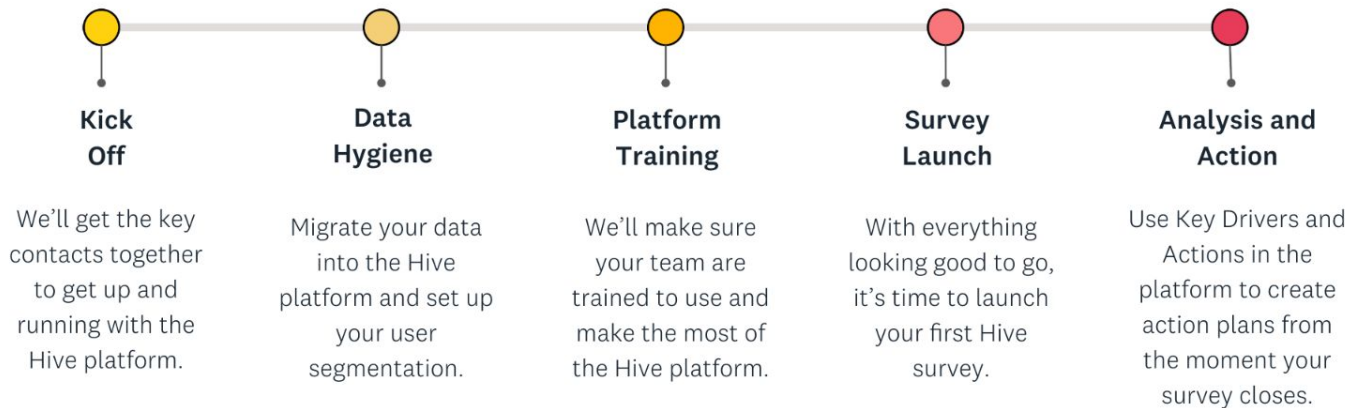
Emily, Allen – People Director Anthony Nolan.



Support and Services

Getting started with Hive

We'll help you get up and running with Hive so you can start collecting feedback and taking action quickly.





Support and Services

Here when you need us

From at-a-click support and on-demand content to training, coaching and consultancy; we've got you covered when you need us most.



Account Management

Advice and expertise to help you get the best value from your Hive subscription.



Enablement & Support

Training, query handling, user support and extensive platform knowledge.



Hive Content

Exclusive premium content, events and webinars. 24/7 access to help articles.



Professional Services

Insight, coaching and confidence from our experienced Professional Services team.

Our Packages

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Employee Survey Service

Hive Surveying, Hive Actions, Employee Homepage, Employee Data Integration, In-Platform Reports.

How pricing works

Your annual price is calculated using a 'base annual fee' plus a per-employee cost for employees above the threshold.

Example for 3,200 employees: Base annual fee = £22,605 (includes 2,000 employees). Plus 1,200 x £4.49 for additional employees.

Total annual fee = £22,605 + (1,200 x £4.49) = £27,993

Employees Included	50	250	1,000	2,000	5,000	10,000	100,000
Base Annual Fee	£2,440	£5,460	£15,520	£22,605	£36,915	£46,365	£110,155
Additional Employees (per employee, per year)	£15.12	£12.28	£7.09	£4.49	£1.89	£0.71	£0.35

Discounts available for Not For Profit. Prices shown are annual prices for a 1 year contract. Prices may reduce for longer terms. All pricing shown excludes VAT.



Employee Voice Service

Hive Surveying, Hive Open Door, Hive Fives, Hive Messenger, Hive Actions, Employee Homepage, Employee Data Integration, In-Platform Reports.

How pricing works

Your annual price is calculated using a 'base annual fee' plus a per-employee cost for employees above the threshold.

Example for 3,200 employees: Base annual fee = £29,300 (includes 2,000 employees). Plus 1,200 x £5.99 for additional employees.

Total annual fee = £29,300 + (1,200 x £5.99) = £36,488

Employees Included	50	250	1,000	2,000	5,000	10,000	100,000
Base Annual Fee	£2,690	£6,720	£19,850	£29,300	£48,100	£60,670	£145,755
Extra Employees (per employee, per year)	£20.16	£16.38	£9.45	£5.99	£2.52	£0.94	£0.47

Discounts available for Not For Profit. Prices shown are annual prices for a 1 year contract. Prices may reduce for longer terms. All pricing shown excludes VAT.

Additional Services & Features

Operational Support	Per Day	£700	Operational Support service provides operational and analytical support, minimising internal resource requirements and reducing delivery risk.
Professional Services	Per Day	£1,500	Professional Services provide expert support to help organisations get the most value from Hive, from survey design and rollout to insight analysis and action planning, ensuring faster adoption, better data quality, and measurable impact.
Data Analysis	Per Day	£900	The Data Analysis Team conducts deeper analysis across demographics and groups, uncovering patterns and differences in experience to provide richer understanding beyond headline results.
Manual Data Uploads	Annual Fee	£2,500	Applied if integration is removed. Up to four uploads per year.
One Additional Language	Annual Fee	£600	English plus one other supported language.
All Supported Languages	Annual Fee	£4,500	English plus all other supported languages. (Get in touch to discuss supported languages)
SMS Text Survey Prompts	Per SMS	£0.12	

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