

Pricing Document

Optimise Cloud Support Services (G-Cloud Lot 3)

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1. Pricing Overview

- 1.1 This document sets out the pricing for cloud support services provided under G-Cloud Lot 3.
- 1.2 Pricing is based on role-based day rates and applies to support services delivered in accordance with the applicable Call-Off Contract.
- 1.3 All prices are exclusive of VAT.

2. Delivery Model

- 2.1 All cloud support services are delivered remotely by default.
- 2.2 On-site working is not included as standard and is expected to be rare.
- 2.3 On-site delivery will only be provided where explicitly requested by the Buyer and agreed in advance under the Call-Off Contract.

3. Unit of Sale

- 3.1 The unit of sale for all Lot 3 services is one working day.
- 3.2 One working day consists of 8 chargeable hours, typically delivered between 08:00 and 17:00, with a one-hour unpaid break.

4. Role-Based Day Rates

- Director – £770 per day.
- Operations Manager – £660 per day.
- Production Manager – £550 per day.

5. On-Site Working Supplement

- 5.1 Where on-site delivery is agreed in advance, an additional on-site supplement applies.
- 5.2 On-site working supplement – £150 per person per day.

6. Travel Costs

- 6.1 Where on-site working is agreed, travel costs will be charged as follows:
 - Mileage – £0.45 per mile.
 - Public transport – charged at cost, standard class.
- 6.2 All travel costs must be agreed in advance with the Buyer.
- 6.3 No travel costs apply to remote delivery.

7. What the Price Includes

- 7.1 Day rates include cloud support services as defined in the Lot 3 service definition, onboarding and mobilisation support, user and operational support, configuration and service-related assistance, and knowledge transfer.

8. Volume Discounts

- 8.1 No volume discounts apply to Lot 3 cloud support services.

9. Data Extraction Costs

9.1 No data extraction charges apply under Lot 3.

10. Expenses

10.1 Other than the travel costs set out in Sections 5 and 6, no additional expenses are charged unless expressly agreed in advance under the Call-Off Contract.

11. Price Changes

11.1 Prices stated in this document are fixed for the duration of the applicable Call-Off Contract.

12. VAT

12.1 All prices are exclusive of VAT. VAT will be charged at the prevailing rate where applicable.