

SaaS Case, Licensing and Investigations Implementation

La Fosse Capability

Delivering secure, auditable case-management platforms for regulated services

La Fosse designs and implements SaaS case-management platforms supporting licensing, investigations and regulatory services. We deliver workflow automation, document and evidence management, reporting and integrations, ensuring solutions meet security, audit and information-governance requirements. Our approach improves case throughput, transparency and compliance while supporting consistent, defensible decision-making.

Case and workflow automation

End-to-end case lifecycles configured to service requirements

Evidence and document management

Secure handling of records, documents and supporting evidence

Audit and compliance controls

Full traceability supporting regulatory and legal assurance

Operational reporting and insight

Dashboards and metrics for performance and oversight

- **Case-management platform design and configuration**
- **Workflow automation and rules-based processing**
- **Document, evidence and disclosure management**
- **Reporting, assurance and operational insight**

1

Discover and define

Understand regulatory processes, users, evidence and reporting needs

2

Configure and integrate

Configure case workflows, integrate systems and migrate data

3

Test and deploy

Deliver testing, training and controlled go-live activities

4

Support and optimise

Provide hypercare, optimisation and ongoing support services

Proven public sector impact

La Fosse delivers case-management platforms by combining structured implementation with strong governance and assurance. We help organisations manage cases, evidence and decisions securely and transparently, meeting regulatory and audit expectations.

Secure case-platform
delivery support



Delivered case-management and assurance expertise within secure government delivery environments.
Outcome: Improved system assurance, reduced delivery risk and compliant evidence handling.

High-volume
investigations and case
services



Provided delivery and operational expertise supporting complex investigations and case workflows.
Outcome: Faster case resolution, improved reporting and consistent decision-making.

Regulatory case-
management delivery



Supported case-management and regulatory systems underpinning inspection and enforcement activities.
Outcome: Improved case visibility, stronger audit trails and more efficient regulatory processes.

Delivering positive, lasting impact beyond project outcomes

We're an employee-owned business that believes transformation should empower people as much as technology. Every engagement builds confidence, inclusivity, and self-sufficiency within client teams.

Sustainability and climate

Eco-conscious operations, reduced travel, digital-first engagement, social sustainability through charitable partnerships.

Inclusion and opportunity

Diverse delivery teams, fair pay, early-career pathways via La Fosse Academy.

Wellbeing, culture and communities

Consultant communities, prioritising mental and physical wellbeing, transparency and healthy working practices.

A woman with dark hair in a ponytail is seen from behind, looking out a train window. The background is blurred, showing other passengers and the interior of the train. The entire image has a purple overlay.

Thank you