

Screening made easy

Six checks one tool

The fast online solution
for requesting and
managing pre-employment
background checks



DBS standard
and enhanced



Basic criminal
record check



Digital identity
verification



Right to work
check



Identity
check



Adverse
credit check



Home Office approved



A check completed every 20 seconds



Trusted by over 30,000 clients



ISO 9001 & ISO 27001 certified



As one of the UK's largest healthcare providers, we rely on uCheck's platform to request thousands of checks per year. The time saving is immense and the traceability means we have peace of mind that we meet our legal compliance needs.

**Newcross Healthcare
Solutions.**



The uCheck Advantage

Whilst it's all about making employee screening checks quick and painless, the uCheck Platform delivers much more. From the dashboard that provides the progress of each check at a glance, to the full reporting suite, the uCheck solution is a complete screening management system, tracking each stage a check is at and providing a repository of all results to refer back to.

Simple touches make the difference. Once your applicant's information has been entered, select which checks to make with no repeated entry of the same information. For someone new to HR, there is not only help on using the system but also guidance for each of the checks.

It's ideal whether the checks are the responsibility of a single person, or a large team. Team members can work together and view or update checks that are in progress. You don't even need to be at your desk, the user interface is coded to be compatible with desktop, tablet and most smart phones, adapting to whatever device you are using at the time.

Plus there are time saving features throughout, such as the facility to request payment from the applicant.

A complete service

We won't tie you in to a fixed term contract and we do not require payment in advance. Our pay as you go options allow you to only pay for the checks you request.

You get access to a UK based support team to answer any questions, whether that's about using the Platform, which checks to run or eligibility and compliance questions.

We assist you in staying on top of changes in legislation too, making updates to the Platform or sending advisory notices as needed.

Just consider our specialists an extension to your own HR team.





Why we care

We focus on doing the right thing for our clients. We pride ourselves on our ability to be agile and adapt to changes in the market, whilst always putting our clients first.

The uCheck mission is 'to always care about getting it right' which is ingrained in every decision we make.

Our clients





Criminal Record Check

Disclosure & Barring Service Check

The Problems

Holdups in DBS processing can be painful and halt recruitment, delaying bringing staff on-board and getting teams to full strength. That impacts business!

Holdups aren't just due to the time it takes DBS to process requests. Wrong applicant information can derail the process and cause serious delays to the check.

Then there is a further delay waiting for an applicant to bring you the result of the check, once it has arrived in the post.

Not to mention the resource sapping work of managing all the activity and keeping necessary records.

Our products

We remove as many problems as possible before they cause a delay. With prompts, guidance and data verified at time of entry, it avoids DBS checks being rejected due to avoidable entry errors.

Our highly trained counter signatories, act as your very own in-house DBS specialists advising on the process and providing live chat, telephone or email support when needed.

When applicants are entering their details, a smooth workflow process notifies them and allows them to enter data from the convenience of their own device.

Our average turnaround time to complete a DBS check is 48 hours.

Finally, no delay waiting for printed certificates in the post. When it's completed there's an immediate notification including the Disclosure number, issue date and result summary.

Three levels of DBS check



Enhanced



Standard



Volunteer
Applications



Criminal Record Check

Basic DBS and DS Basic Disclosure

The Problems

Enhanced or Standard DBS checks are legally only available to eligible job roles.

The Basic criminal record check fills the gap so you know who you are employing.

Recruitment is increasingly expensive to UK businesses, as referenced in an article published by ACAS, "the cost to employers of replacing a single member of staff is more than £30,000".

When you really want to know who works for you, the basic criminal record check helps fill the gap.

However, this too can suffer from slow processing and delays waiting for applicants to provide their certificates.

Our solution

With the same methods as discussed under DBS checks, we reduce turnaround times for Basic criminal record checks to an average of 24 hours.

You get an electronic notification with a summary result as soon as it's available, with the option of having the full certificate sent directly to you.



Identity Checks

Digital identity verification

The Problems

Identity checking is a crucial stage in the recruitment process. A Digital Identity Check helps protect your organisation from fraud and increases the efficiency of your checks.

Digital Identity Checks can be useful for all employers, but are particularly suited to those who need a number of pre-employment checks, like DBS Checks, carried out on their employees.

Advantages over manual ID Checks

Speed - the applicant can upload documents and verify their identity during the application process, saving the applicant and employer considerable time

Quality - a Digital Identity Check scans the biometric data on a document, making it more thorough than a physical check; there's no need to worry if a document could have been forged

Reliable - a Digital Identity Check verifies a set scope of requirements and does so every single time; there's no risk of human error

Scope - with the ability to check passports, biometric residence permits and driving licences from over 200 countries, you no longer need to worry if you've never seen a particular document before



Rapid and trusted

Right to work check

The Problems

Employing someone who has no Right to Work in the UK not only carries the risk of fines or a prison sentence, but the public nature of fines means the press jump on any story with resulting brand reputation damage.

A Right to Work check is a legal requirement. But even when the check has been carried out, issues arise with storage and access to such checks, especially in companies with multiple offices or staff members requesting them. Where's your central record?

Systems are needed to track expiry dates and ensure timely re-checks as well as deletion of personal data when it's no longer needed. These tools assist you in complying with the requirements of the Data Protection Act 2018 (DPA) and the UK General Data Protection Regulation (UK GDPR).

Even when you've got all of this covered, how can you be certain about the legitimacy of the documents you've been given?

Our solution

Integration with specialist systems mean passports, biometric residence permits and national ID cards from most countries are verified in 5 minutes to 1 hour. These verify format and security features such as holograms, machine readable zones and signatures.

Because all checks and employee details are held digitally, they can be viewed from anywhere and a complete overview is available to ensure the right checks are made for each employee.

DPA compliance controls are built in, ensuring Right to Work expiry and deletion are correctly managed.



Absolutely essential Identity check

The Problems

Identity is a foundational issue and identify fraud is a growing problem. If you've been given the wrong identity information then all other checks become meaningless, since they are checks on the wrong person.

To complete a manual offline identity check requires many paper documents to build up a sufficient level of verification. Computer imaging and high quality replication makes manipulation of paper documents easier than ever before.

Our solution

Real time live checks of online databases including the electoral roll, death register, telephone lists and credit reference agencies.

The check takes only 5 minutes to 1 hour to provide a result in a tick/cross format making it simple to understand.



Manage financial risks

Adverse Credit Check

The Problems

Do you have to give some employees access and control of cash, bank accounts and other valuables?

Whilst the majority of employees have high morals and are totally trustworthy, putting the wrong person in charge could potentially lead to financial fraud and stealing in the workplace.

You want to protect yourself but it's unclear what you can legally ask someone to tell you and any information you are provided with is personal and sensitive, meaning you need to tightly control it.

In regulated industries there is the additional risk of hefty fines if FCA (Financial Conduct Authority) guidance has not been followed.

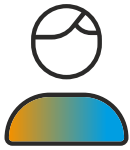
Our solution

An adverse credit check shows you if someone has experienced some types of financial issue previously.

A check is made for evidence of an IVA/CCJ or bankruptcy. Loan and credit data is not shown as this can't be legally shared.

It takes just 5 minutes to 1 hour to issue a result.

The details provided in the case of any issue includes dates and amounts, allowing you to make a fair decision about risk.



Is uCheck right for me?

Honestly; almost certainly yes! We have over 30,000 happy clients so it's almost certain we will have dealt with a user with the same needs as yours – and if not, our dedicated Client Support Team love a challenge!

Our clients range from national organisations with multiple offices to small employers.



How does it work for me?

Set up an account online in less than 10 minutes. Once it's activated, it will take the candidate about five minutes to enter their details.

Select which check/s you need and you're done! You'll get an automatic notification of each check's status when it's completed.



How quick is the process?

Inspired by our clients, it is simple to use and provides rapid results. Many checks are instant and Enhanced DBS checks are completed typically within 48 hours. Our record is 61 minutes!

Once you're signed up to our Platform you can request as many or as few checks as you like. Requesting checks takes just minutes and keeping track is easy too – especially with our new app!



What if I need help?

Because uCheck has been created based on feedback from real users it's easy to use. But if you get stuck, help is at hand!

Getting in touch is simple – we're available on live chat, phone or email. Our support team will guide you through using the Platform and offer information on checks that suit your needs.



Excellent



Based on 6,000+ reviews

★ Trustpilot

Please contact us to discuss your particular needs

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