



iThink³⁶⁵

Copilot Studio Training, Governance Framework & Hackathon Workshops

Service Definition

Copilot Studio Training, Governance Framework & Hackathon Workshops

Our Copilot Studio Agent One Day Workshop and Copilot Studio Hackathon Workshop along with Governance Framework support, are practical, expert-led sessions designed to get IT management teams and developer cohorts building high-quality agents quickly within Microsoft 365.

The one-day workshop gives your team a solid foundation in Copilot Studio, covering the tools, capabilities and agent architecture, how to design agents that flow well and create strong user experiences, and how to deploy agents into Microsoft Teams, SharePoint and Microsoft 365 Copilot.

The follow-on hackathon is a hands-on day where developers can work individually or in teams to turn ideas into working agents, with iThink 365 experts on hand throughout to unblock challenges, provide technical guidance, and help teams make tangible progress from concept to deliverable.

Copilot Studio Training, Governance Framework & Hackathon Workshops

Accelerating your team's capability to design, build and deploy AI agents with confidence.

Our Copilot Studio Training, Governance Framework and Hackathon Workshops give IT teams and developers the skills, structure and hands-on experience needed to build high-quality agents quickly and safely.

Through targeted training, governance guidance, and immersive hackathon sessions, we help your organisation understand Copilot Studio's capabilities, design effective agent flows, and deploy agents into Microsoft Teams, SharePoint and Microsoft 365 Copilot.

Why Choose Our Copilot Studio Enablement Workshops?

- Get IT and development teams skilled quickly on Copilot Studio.
- Understand tools, capabilities and best practice agent design.
- Deploy agents confidently into Teams, SharePoint and Microsoft 365 Copilot.
- Adopt governance frameworks that support safe, scalable agent development.
- Accelerate real delivery through hands-on build work and guided problem solving.
- Unlock issues and remove blockers with expert support.
- Benefit from structured learning plus practical, real-time development.

What You'll Gain

- Developers confident in building agents from day one.
- Agents designed with best practice flows and strong user experience.
- A repeatable governance framework for agent development.
- Faster delivery of agent ideas into working prototypes.
- Hands-on experience solving real challenges during the hackathon.
- A skilled internal team ready to continue building independently.

Our Approach

Copilot Studio Agent OneDay Workshop

For: IT Management Teams and Developer Cohorts

We cover:

- Getting started with Copilot Studio
- Understanding tools, capabilities and agent architecture
- How to design agents that flow well and create strong user experiences
- How to deploy agents into Teams, SharePoint and Microsoft 365 Copilot
- Solid foundational training to get your team delivering quickly

Copilot Studio Hackathon Workshop

For: Developer Cohorts

A hands-on one day session where developers:

- Build agent ideas individually or in teams
- Get help resolving development issues and unblock challenges
- Receive technical guidance as they build
- Make tangible progress delivering working agents

The hackathon gives teams practical experience and accelerates real delivery, supported by iThink 365 experts throughout.

Governance Framework

We provide the governance foundations needed to deploy and scale AI solutions safely on the Microsoft Power Platform. This includes setting up secure environments, clear guardrails, and development practices that support innovation while maintaining control and long-term sustainability.

For: Organisations starting or scaling Power Platform and AI initiatives, IT and digital teams responsible for governance, security, and compliance and businesses enabling developers and citizen developers at scale.

We Cover:

- Setup of development, test, and production environments
- Environment strategy, capacity limits, and security configuration
- DevOps practices and automated deployment between environments
- Shared frameworks, pipelines, and deployment scripts
- Knowledge transfer, training, and documentation
- Ongoing support for optimisation, troubleshooting, and scaling

About iThink 365

iThink 365 helps organisations succeed with Microsoft 365 by strengthening the core pillars that modern businesses rely on: collaboration, communication, business processes, knowledge management, and data-driven decision-making.

We deliver secure, cloud-hosted solutions and services that make it easier for teams to work together, share information consistently, and reduce day-to-day friction, so people spend less time on admin and more time on the work that moves the business forward. Through practical workshops and roadmap-led guidance, we help leaders understand what's possible across Microsoft 365 and prioritise the initiatives that will deliver the most value, quickly and safely.

Our portfolio brings these pillars to life across the Microsoft Cloud, from AI and Microsoft 365 Copilot services (enablement, governance, Copilot Studio solutions, and agentic AI agents for business processes) to Power Platform solutions (Power Apps, Power Automate, Power BI and AI Builder), intranet and digital workplace accelerators, and Teams/SharePoint business system integration that connects HR, CRM, finance and other line-of-business systems into the flow of work.

We also provide Microsoft 365 analytics and reporting to measure adoption and uncover improvement opportunities, plus Microsoft 365 and SharePoint migration services to modernise collaboration safely with minimal disruption. Where customers want ready-to-use capability, our iThink Connect product range, including SmartFlo, adds practical, people-first automation inside Microsoft 365 to reduce manual effort and keep work moving.

Everything we offer is designed to be scalable, configurable, and governed, helping organisations build a secure, future-ready foundation for productivity and growth.