



iThink³⁶⁵

Power Platform Solutions

Solutions Definition

Microsoft Power Platform Solutions with iThink 365

iThink 365 provides cloud-hosted Microsoft Power Platform solutions that help organisations unlock the full potential of their Microsoft 365 environment. Our platforms enable businesses to automate repetitive tasks, analyse data for actionable insights, and configure custom applications without the complexity of traditional development.

By combining scalable, low-code tools with intuitive, pre-built workflows and dashboards, teams can streamline processes, enhance collaboration, and make smarter decisions securely within the Microsoft 365 ecosystem. Whether modernising manual processes, connecting disparate systems, or deploying intelligent apps, iThink 365's solutions empower organisations to achieve measurable efficiency gains and business growth.

The platform is designed for self-service configuration and repeatable deployment, allowing organisations to manage apps, workflows, and data integrations at scale. Secure governance, built-in compliance, and extensible connectors ensure that Power Platform solutions can adapt and grow with the business without bespoke intervention.

Microsoft Power Automate Solutions with iThink 365

iThink 365 provides cloud-hosted Microsoft Power Automate solutions that enable organisations to streamline workflows, automate processes, and integrate systems across Microsoft 365, Dynamics 365, and third-party applications. Using low-code automation and pre-built templates, businesses can configure scalable solutions that reduce manual effort and improve operational efficiency.

Why Choose Power Automate?

- **Rapid Workflow Delivery:** Enable rapid development with this low code platform.
- **Cross-System Integration:** Connect Microsoft 365, Dynamics 365, and third-party apps seamlessly.
- **AI-Powered Automation:** Apply AI to make smarter, context-aware decisions.
- **Legacy System Support:** Use RPA and screen scraping to modernise older systems.
- **Power Automate Desktop:** Automate dynamic, unstructured tasks where there is no single predefined path.

Benefits for Your Organisation

- Eliminate repetitive tasks and reduce human error
- Accelerate productivity through automated approvals and routing
- Adapt workflows quickly through configurable, self-service tools
- Scale automation as the organisation grows
- Gain visibility, auditing, and control over processes

Platform Highlights

- Secure, cloud-hosted architecture
- Configurable governance and compliance features
- Extensible connectors and integrations across Microsoft 365 and line-of-business systems
- Low-code, self-service approach that minimises the need for bespoke development

Microsoft Power Apps Solutions with iThink 365

iThink 365 provides cloud-hosted Microsoft Power Apps solutions that help organisations digitise processes, modernise experiences, and deploy secure business applications across web and mobile. Using low-code tools, businesses can rapidly configure apps that integrate seamlessly across Microsoft 365, Dynamics 365, Dataverse, and hundreds of other systems.

Why Choose Power Apps?

- **Rapid App Delivery:** Apps can be designed and delivered quickly with this low code tool.
- **Seamless Integration:** Connect Microsoft 365, Dynamics 365, Dataverse, and external systems.
- **AI-Enhanced Apps:** Apply AI Builder for form processing, predictions, and automation.
- **Flexible App Types:** Create canvas apps, model-driven apps, and Power Pages experiences.

Benefits for Your Organisation

- Replace paper forms and manual tasks with digital apps
- Improve accuracy and consistency across business processes
- Deploy secure apps across web, mobile, and Microsoft Teams
- Adapt solutions quickly using self-service, low-code configuration
- Strengthen governance with built-in role-based access and DLP controls

How The Service Works

- Cloud-hosted, scalable architecture
- Configurable workflows and templates for rapid deployment
- AI capabilities embedded into apps for smarter automation
- Secure, compliant, and extensible across the Microsoft 365 ecosystem

Microsoft Power BI Solutions with iThink 365

iThink 365 provides cloud-hosted Microsoft Power BI solutions that enable organisations to turn raw data into actionable insights with interactive dashboards, advanced analytics, and modern visualisations. Using pre-built templates, configurable dashboards, and AI-powered features, businesses can consolidate data, explore trends, and make informed decisions securely across Microsoft 365, Dynamics 365, Dataverse, and external systems.

Why Choose Power BI?

- **Interactive Dashboards:** Build clear, engaging dashboards for data-driven decisions.
- **Robust Data Modelling:** Create accurate, scalable semantic models.
- **Wide Integration:** Connect Microsoft 365, Dynamics 365, Dataverse, and external systems seamlessly.
- **AI-Powered Insights:** Use AI visuals and natural language queries for deeper analysis.
- **Enterprise Reporting:** Leverage advanced governance, row-level security, and shared datasets.

Benefits for Your Organisation

- Consolidate data into a single source of truth
- Improve decision-making with real-time reporting
- Reduce manual reporting effort and human error
- Deliver consistent insights across teams and departments
- Strengthen governance with security, RLS, and auditing

Platform Highlights

- Cloud-hosted, scalable architecture
- Configurable dashboards and templates for rapid deployment
- AI-driven analytics embedded for smarter insights
- Secure, compliant, and extensible across the Microsoft 365 ecosystem

Microsoft Custom Forms and Apps via Power Apps

iThink 365 provides cloud-hosted Microsoft Power Apps solutions that enable organisations to replace manual processes with secure, intuitive digital forms and applications. Using low-code, configurable tools, businesses can create responsive, branded apps and forms that work across web, mobile, and Microsoft Teams, streamlining workflows and improving data accuracy.

Why Choose Custom Forms and Apps?

- **Flexible Form Design:** Build dynamic forms with conditional logic and structured data capture.
- **Seamless Integration:** Connect Microsoft 365, Dataverse, Dynamics 365, and external systems.
- **Modern User Experience:** Deliver responsive, branded forms and apps across devices.
- **Automation Ready:** Pair with Power Automate to streamline approvals and workflows.
- **Secure by Design:** Inherit enterprise-grade security, governance, and DLP policies.

Benefits for Your Organisation

- Eliminate paper forms and manual data entry
- Improve accuracy with validated inputs
- Accelerate processes through automated routing and approvals
- Reduce administrative overhead
- Deliver consistent, user-friendly experiences across teams

Platform Highlights

- Cloud-hosted, scalable architecture
- Configurable templates and low-code tools for self-service deployment
- Embedded automation and workflow capabilities
- Secure, compliant, and extensible across Microsoft 365

About iThink 365

iThink 365 helps organisations succeed with Microsoft 365 by strengthening the core pillars that modern businesses rely on: collaboration, communication, business processes, knowledge management, and data-driven decision-making.

We deliver secure, cloud-hosted solutions and services that make it easier for teams to work together, share information consistently, and reduce day-to-day friction, so people spend less time on admin and more time on the work that moves the business forward. Through practical workshops and roadmap-led guidance, we help leaders understand what's possible across Microsoft 365 and prioritise the initiatives that will deliver the most value, quickly and safely.

Our portfolio brings these pillars to life across the Microsoft Cloud, from AI and Microsoft 365 Copilot services (enablement, governance, Copilot Studio solutions, and agentic AI agents for business processes) to Power Platform solutions (Power Apps, Power Automate, Power BI and AI Builder), intranet and digital workplace accelerators, and Teams/SharePoint business system integration that connects HR, CRM, finance and other line-of-business systems into the flow of work.

We also provide Microsoft 365 analytics and reporting to measure adoption and uncover improvement opportunities, plus Microsoft 365 and SharePoint migration services to modernise collaboration safely with minimal disruption.

Where customers want ready-to-use capability, our iThink Connect product range, including SmartFlo, adds practical, people-first automation inside Microsoft 365 to reduce manual effort and keep work moving. Everything we offer is designed to be scalable, configurable, and governed, helping organisations build a secure, future-ready foundation for productivity and growth.