



Implementation Costs

Phase / Category	Description	One Off or Recurrent Cost Ex VAT	Quantity	Cost (Each (£)) Ex VAT	Total Setup Cost Ex VAT
Delivery (labour)					
Design	Requirements gathering, solution architecture, UI/UX design	One off	20	£130.98	£2,619.65
Development	Coding, module creation, and configuration	One off	40	£130.98	£5,239.29
Integration (Optional)					
Interfaces	Interface set up - non-Scribe Trust ePCR	One off	20	£130.98	£2,619.65
Interfaces	Interface set up - CAD	One off	10	£130.98	£1,309.82
Interfaces	Interface set up - Air Ambulance and Private Providers ePCR's	One off	15	£130.98	£1,964.74
Interfaces	Interfaces set up - NHSE spine	One off	5	£130.98	£654.91
Interfaces	Interfaces set up - Index of Multiple Deprivation (IMD)	One off	5	£130.98	£654.91
Interfaces	Interfaces set up - Data warehouse	One off	10	£130.98	£1,309.82
Implementation					
Testing	Unit, system, UAT, performance and security testing	One off	30	£130.98	£3,929.47
Installation	Deployment to production environment, setup of environments	One off	10	£130.98	£1,309.82
Training	End-user, administrator training and system administrator and training materials	One off	5	£130.98	£654.91
Project Management & Professional Services					
Project Management & Professional Services	On site implementation in days	One off	5	£130.98	£654.91
Project Management & Professional Services	Virtual implementation in days	One off	10	£130.98	£1,309.82
Project Management & Professional Services	Train the trainer in hours (number of days and hourly rate)	One off	5	£130.98	£654.91
Project Management & Professional Services	Support for approval of digital and clinical governance artefacts as specified	One off	10	£130.98	£1,309.82
Project Management & Professional Services	Support for approval of in-life management documentation and go-live approvals	One off	5	£130.98	£654.91
TOTAL COST Ex VAT					£26,851.39

Annual Contract Costs

Operational Support & Maintenance	Description	One Off or Recurrent Cost Ex VAT	Quantity (if applicable)	Cost (Each (£)) Ex VAT	Year 1 Total Cost Ex VAT	Year 2 Total Cost Ex VAT	Year 3 Total Cost Ex VAT	Year 4 Total Cost Ex VAT	Year 5 Total Cost Ex VAT	
Software Licenses	OS, middleware, platform tools.	Recurrent	1	£19,143.58	£19,143.58	£19,909.32	£20,705.69	£21,533.92	£22,395.28	
Hosting	Hosting costs to include variable costs such as bandwidth, data storage, data transfer, recovery and rollback costs. Includes associated costs with meeting NHS cyber security standards.	Recurrent	1	£5,037.78	£5,037.78	£5,239.29	£5,448.87	£5,666.82	£5,893.49	
Integration (Optional)										
Interfaces - Non Scribe Trust ePCR	Any applicable ongoing maintenance fees to maintain interface	Recurrent	12	£201.51	£2,418.14	£2,514.86	£2,615.46	£2,720.07	£2,828.88	
Interfaces - CAD	Any applicable ongoing maintenance fees to maintain interface	Recurrent	12	£100.76	£1,209.07	£1,257.43	£1,307.73	£1,360.04	£1,414.44	
Interfaces - Air Ambulance & Private Provider ePCR	Any applicable ongoing maintenance fees to maintain interface	Recurrent	12	£100.76	£1,209.07	£1,257.43	£1,307.73	£1,360.04	£1,414.44	
Interfaces - NHSE Spine	Any applicable ongoing maintenance fees to maintain interface	Recurrent	12	£100.76	£1,209.07	£1,257.43	£1,307.73	£1,360.04	£1,414.44	
Interfaces - IMD	Any applicable ongoing maintenance fees to maintain interface	Recurrent	1	£503.78	£503.78	£523.93	£544.89	£566.68	£589.35	
Maintenance										
Helpdesk Support (Tier 1-5)	Incident management, user queries, and technical assistance. Monday to Friday 08.30 – 1730hrs.	Included in license package								
Preventive Maintenance	Scheduled patching, backups, server health checks	Included in license package								
Software Updates	Feature improvements, security patches	Included in license package								
SLA Monitoring & Reporting	Quarterly performance reports, KPI tracking	Included in license package								
Annual Review	Strategic assessment against SLAs and KPIs	Included in license package								
Reporting		Included in license package								
TOTAL COST Ex VAT					£30,730.48	£31,959.70	£33,238.09	£34,567.61	£35,950.31	

RATE CARD – Optional professional services, not required for standard setup or core service operation

Job Title	Skill Set	Rate (£) (please specify e.g. per day, per hour)	Notes/Assumption s/Exclusions
Software Developer (Research & Development)	Design, Development, Testing & Quality Assurance for new software features.	£967	Per Day
Configuration Engineer / Manager	System Administration and Configuration.	£967	Per Day
Trainer	Production of training materials & delivering training.	£967	Per Day
Project Manager	Prince2 / PMI trained project manager.	£967	Per Day
Program Manager / Solutions Architect / CSO	Senior / Consultancy Level Skills	£1,259	Per Day