

EDGEALERT Pricing Document



EDGEBITS

Cutting Edge Healthcare IT

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This document outlines the pricing policy for our Software as a Service – EDGEALERT the Panic Button Solution.

EDGEBITS PANIC BUTTON SOFTWARE APPLICATION AND PRODUCT SUPPORT SERVICE.

‘EDGEALERT IS THE ON-SCREEN PANIC BUTTON SOFTWARE FOR PRIMARY CARE’

EDGEBITS has a well established reputation within the healthcare and public sectors and has wide-ranging experience of successfully developing and delivering effective IT infrastructure and other IT solutions to meet the needs of our clients. Our company also has extensive primary care experience with a profound understanding of the technical and business needs of primary care. We have successfully developed and delivered digital transformation for a large number of NHS trusts.

Our Panic Button EDGEALERT provides practices with the ideal solution for a collective call for help in a primary care setting. Easily accessible through a Hover Desktop Button icon it supports all clinical systems including EMIS, TPP/SystmOne/Vision. It delivers a safe and secure user experience for GP practice mobile users but can also be used on static devices in the practice. It helps practices deal with emergency situations, reduces the risk to personal safety and supports the NHS Zero Tolerance Policy.

EDGEALERT also offers advanced Business intelligence features enabling both cost and time saving benefits. It can be preconfigured with all practice locations automatically providing mobile users with list based on their current location. It also provides a fixed option, which is remembered for static users/devices. Through the reporting functionality, the practice has access to Fire Drill, Laptop Tracking, Asset Management, User Login & Location and Incident reports. The Responder Feature caters for staff simultaneously raising and responding to multiple alerts. It also captures information on who, when and where an incident was raised and responded to, which assists with the CQC reporting evidence requirements for serious incidents.

We work with honesty, openness and integrity and take our responsibility for our clients' success seriously. EDGEBITS is dedicated to delivering quality and success in partnership with our clients and is proud to continue offering our services through government frameworks such as G Cloud.

Standard Service Pricing

Licence Type	Product	Period	Time
Fixed Term	Software Licencing, Platform Hosting, Managed Updates and Support.	£195 Per Practice Site. Up to 100 Devices	12 Months

- 3rd line remote support is available via the telephone for Practice IT Service Providers only. The support package does not include direct end user practice support.
- EDEGBITS can offer onsite support if required. However, this will incur an additional engineering site visit charge. Pricing for onsite support is available on request.
- Service Support Hours: 09:00 to 17:00 Monday to Friday not including Bank Holidays.
- Service Billing Period: One off Annual Charge invoiced automatically on annual renewal.