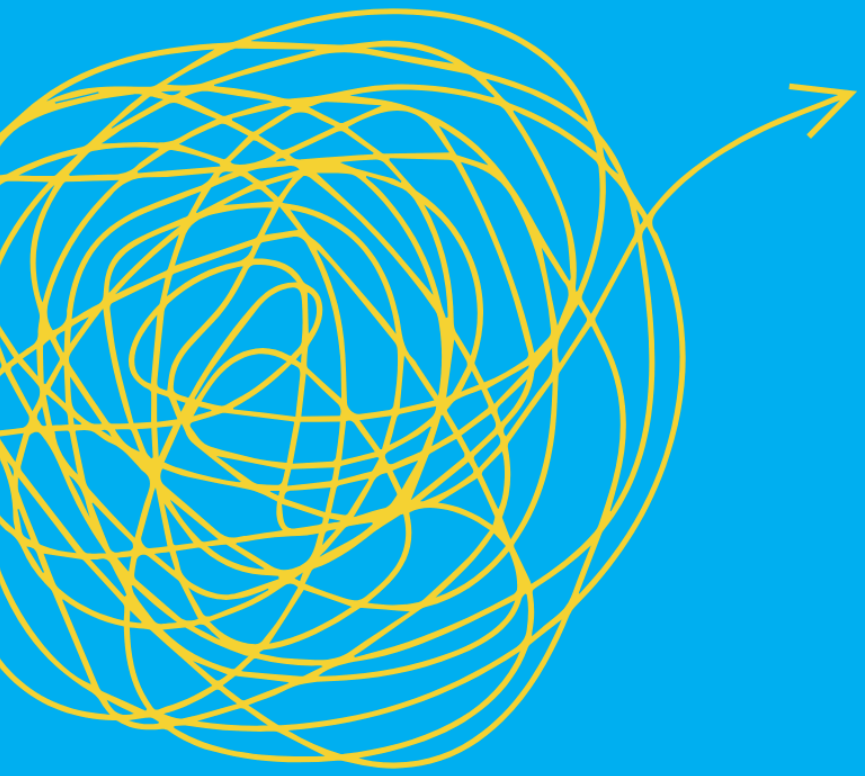
Agile Coaching for Cloud Transition

G-Cloud 15



We help public services make progress on messy problems using agile approaches that improve services quickly

Basis.
changing the change

Service Description

Cloud-based projects are frequently delivered in an Agile manner by multi-disciplinary, self-managing teams. Agile coaching enables us to provide teams working on cloud-based projects with insight, guidance, and practical support on how to deliver an Agile project. Crucially it helps us to unlock your team's skills and to share learning on live examples. Working with your team we can help them to reflect on what's working well (and sometimes not so well), provide some critical challenge, support them to unpick a sticky problem or even help them prepare for a difficult workshop.

Our coaches are particularly effective at working with Product Owners new to working in an Agile environment to support them in being effective in their role. Our Coaches have real-life experience of delivering Agile projects across the public sector and bring this experience to bear in coaching engagements.

As you feel your skills and confidence grow, our coaches step back, suggest tools and techniques to try out, and provide support remotely to help further embed learning.

Features

- Support from an Agile coach to embed Agile working
- Support for all levels of the hierarchy during cloud transition
- Bespoke support for new product owners overseeing cloud projects
- Personal and team development

Benefits

- Embed the Agile approach to delivery at pace
- Builds on the skills and strengths already in place
- Develops and unlocks new skills to deliver cloud transition
- Embeds better practices
- Cloud-based project acceleration

Brief service description

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Introduction to Basis Ltd

We help public services tackle messy problems. We pioneered the use of Agile as a means of transforming services in the public sector. In the last 10 years, we've helped hundreds of services to improve outcomes for real people, quickly. Our peers and clients have recognised our approach and results. For seven years running (2019-2025) we have been identified as a leading management consultancy working in the Public and Social Sector by the Financial Times.

Our services have a wide range of applications for cloud-based services. We help our customers to understand service user needs, to design services that meet those needs using an Agile approach, and to support teams and leaders to embed those services beyond our intervention. We recognise that many public services, particularly in health and social care, continue to require relational interactions, as not all service needs can be met through digital solutions. We help customers to design coherent, end-to-end services that encompass both the relational and digital components.

Effective 'click and mortar' public services meet the needs of the many and not just the few. These public services promote the adoption of cloud-based services; a small amount of support during early interactions can empower service users to transact online in the future.

Online delivery and facilitation

All of our services can be provided in person, or online; we are experts in virtual facilitation. Working online we have:

- Facilitated over 10 online Impact Sprints with social impact organisations and local authorities to understand the impact of

COVID-19 on their communities and coordinate their response quickly

- Supported people and organisations to turn their events and training into online engagement ranging from – REN21 a Think Tank focussed on global renewable energy policy, Stockholm School of Economics EMBA programme, a coaching programme in Virginia (US), and youth engagement for Generations for Peace (Amman, Jordan)
- Designed and facilitated a global conference for the Alliance for Child Protection in Humanitarian Action attended by over 500 delegates
- Built the capacity of teams in local government, UNESCO, Unicef and the UN Disarmament Directorate to run virtual events with international participation



Get in touch

All of this is probably best talked through and we are keen to do so. Let us know when works for you, and we'll book in a call.

E-mail: comms@basis.co.uk

Call: 0203 239 2407