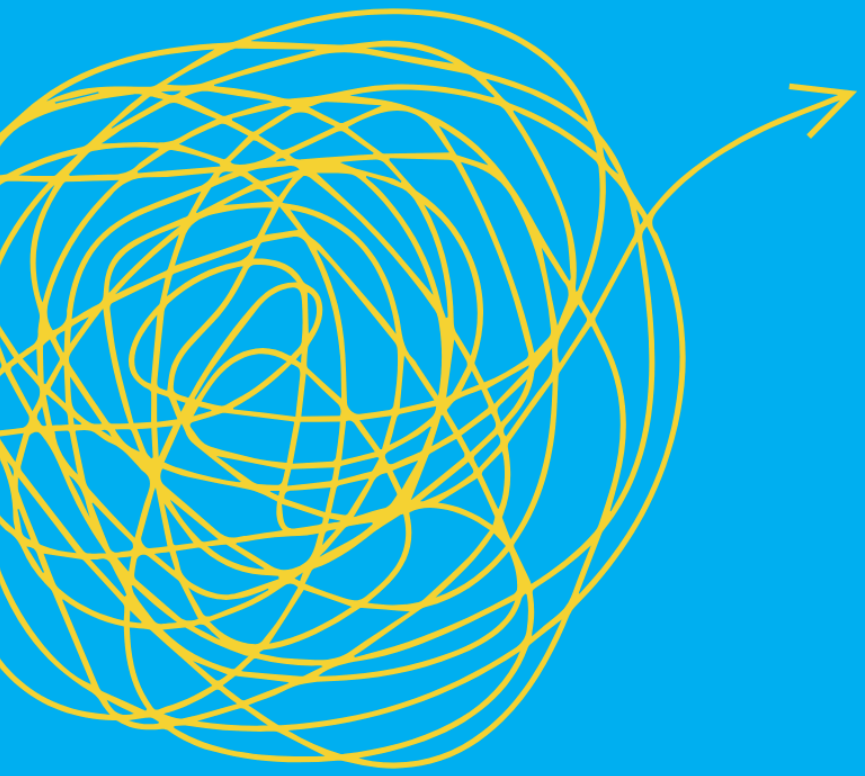
Agile Training for Cloud Transition

G-Cloud 15



We help public services make progress on messy problems using agile approaches that improve services quickly

Basis.

changing the change

Service Description

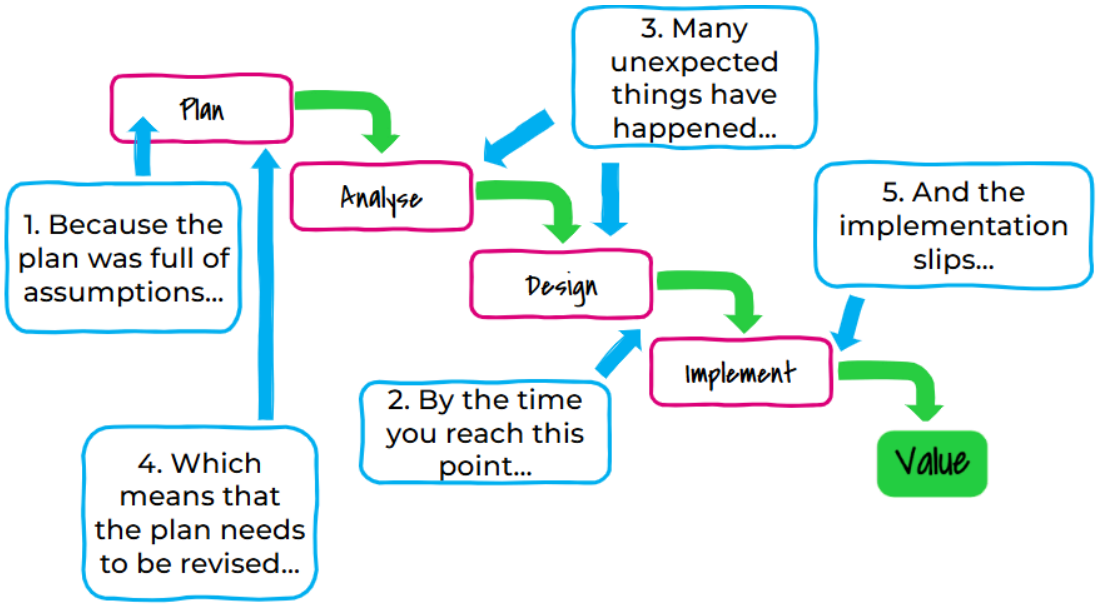
Accredited through the Public Services Transformation Academy the two-day Agile Master programme teaches delegates how to apply the Agile and Scrum in the context of public service delivery. Delivered online, delegates learn how to embrace complexity, to adapt to changing requirements and how to prototype and develop services iteratively.

Background to Agile for Public Services

Delivering and managing change in the public sector is difficult. Public services are fraught with complexity and often provide support to some of the most vulnerable people in society. Planning change projects in a linear way using traditional project management approaches (such as PRINCE2) often holds organisations back from learning and refining their changes throughout the process. The project managers overseeing traditional change projects often find themselves being hostages of fortune to an out of date project plan that needs constant maintenance to 'look' as though it is on track.

So how can those providing public services deliver change in an environment that is constantly evolving?

Agile is an alternative to the traditional waterfall project management approach (the one where you invent a master plan and try and present the finished product to stakeholders a year later).



Agile has been used for over a decade in the information technology and product development sectors and is the standard approach for some of the world's most innovative tech organisations (think Spotify, Tesla, Amazon and Netflix). These organisations don't just use Agile as a means of delivering IT projects at pace; they use it as an approach to run their businesses.

Recognising that public sector organisations transitioning to the cloud are increasingly doing this in an Agile way, we have tried, tested, and improved the approach (we think) on real projects in public services.

We've developed this course because we genuinely believe that taking an Agile approach to delivery in the public sector leads to much better results, more social value, and crucially improved outcomes for citizens.

Course details

The Agile Master for Public Services is an immersive training programme, held over two days, which blends theory and practical exercises to develop a thorough working knowledge of Agile and how it can be used to deliver complex change projects within the public sector.

At this point, we'd usually set out what people learn on each day of the programme, but we run the training itself as an Agile project. Delegates take on the different roles within an Agile project and they choose what to work through and when (just like an Agile team – this will make sense when you do the training).

Our experience is that this really helps to embed learning.

Here's a bird's eye view of some of the things we cover:

"The team are feeling extremely energised after the Agile training, delivered by Basis. We are now in the process of identifying some projects that we'd like to run using the new Agile approach so that we can embed it within overall programme delivery. The reaction to Agile has been so positive that we have launched "The Agile Factory" which is a weekly forum where all training cohorts can come together and discuss their experiences of bringing Agile to life in Haringey".
Andrew Rostom, Head of Corporate Programmes and PMO, Haringey



Features

- Two-day course accredited course
- Using Scrum to deliver projects and an understanding of complexity
- How to deal with changing priorities and unpredictable events
- Tools and techniques needed to run successful Agile projects
- Online toolkit for use on live projects
- How Agile and Lean can work together to improve productivity
- How to prototype ideas and new services
- Reporting, benefits management and governance in an Agile environment
- Using Agile contracts when working with suppliers
- Accreditation on passing the test

Benefits

- Experiential and interactive learning
- Public sector case studies – beyond software development

- An understanding of the method and theory behind Agile
- Delegates leave the programme having ‘tried out the approach’
- Online toolkit for use on live projects
- Available fully 'online in-person', adapt to and improve online working

Introduction to Basis Ltd

We help public services tackle messy problems. We pioneered the use of Agile as a means of transforming services in the public sector. In the last 10 years, we’ve helped hundreds of services to improve outcomes for real people, quickly. Our peers and clients have recognised our approach and results. For seven years running (2019-2025) we have been identified as a leading management consultancy working in the Public and Social Sector by the Financial Times.

Our services have a wide range of applications for cloud-based services. We help our customers to understand service user needs, to design services that meet those needs using an Agile approach, and to support teams and leaders to embed those services beyond our intervention. We recognise that many public services, particularly in health and social care, continue to require relational interactions, as not all service needs can be met through digital solutions. We help customers to design coherent, end-to-end services that encompass both the relational and digital components.

Effective ‘click and mortar’ public services meet the needs of the many and not just the few. These public services promote the adoption of cloud-based services; a small amount of support during early interactions can empower service users to transact online in the future.

Online delivery and facilitation

All of our services can be provided in person, or online; we are experts in virtual facilitation. Working online we have:

- Facilitated over 10 online Impact Sprints with social impact organisations and local authorities to understand the impact of COVID-19 on their communities and coordinate their response quickly
- Supported people and organisations to turn their events and training into online engagement ranging from – REN21 a Think Tank

focussed on global renewable energy policy, Stockholm School of Economics EMBA programme, a coaching programme in Virginia (US), and youth engagement for Generations for Peace (Amman, Jordan)

- Designed and facilitated a global conference for the Alliance for Child Protection in Humanitarian Action attended by over 500 delegates
- Built the capacity of teams in local government, UNESCO, Unicef and the UN Disarmament Directorate to run virtual events with international participation



Get in touch

All of this is probably best talked through and we are keen to do so. Let us know when works for you, and we'll book in a call.

E-mail: comms@basis.co.uk

Call: 0203 239 2407