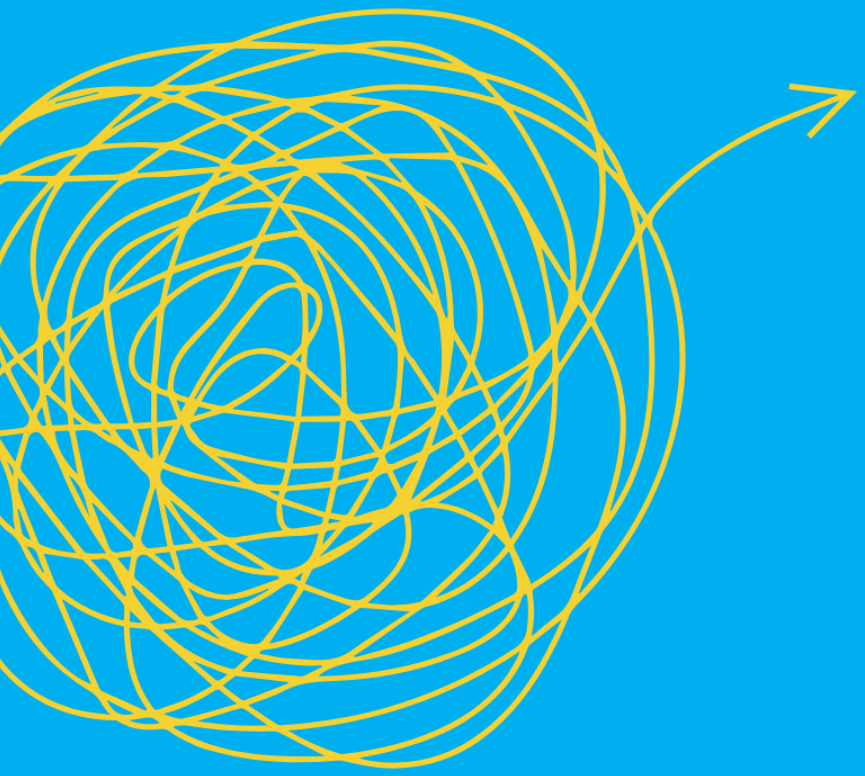
Consulting for hybrid teams delivering cloud-based services

G-Cloud 15



We help public services make progress on messy problems using agile approaches that improve services quickly

Basis.
changing the change

Service Description

Teams delivering cloud-based services will be expected to effectively design and implement change from all locations. Even before COVID-19, there was a need for online consulting to reduce travel costs and give you access to a wider pool of experts (no longer restricted by geographical location). This course allows your teams to collaborate in a hybrid environment to deliver effective cloud-based services.

Hybrid consulting and facilitation skills should go beyond the ability to use the technology or run a webinar. You need a new skill set, toolset and mindset to be able to thrive in multiple contexts. Our programme accelerates these abilities.

This course blends theory and practical exercises to develop a thorough working knowledge of hybrid consulting and how it can be used to deliver complex change projects. Our trainers have real-life experience of delivering projects across the public sector and bring this experience to our training sessions.

Collaboration sits at the heart of designing and delivering change when people are dispersed. Our courses teach you how to achieve real collaboration.

Features

- Delivered over 2 x half days
- Ensure the critical foundations are in place for remote facilitation; the technology and the way you come across
- Test your new skills, replicate and resolve common mishaps, learn how to manage larger groups and develop ways to organise the work of a remote team
- Learn, experience and practice how to design engaging and interactive workshops, meetings and events. Translating your common consultant activities and tools into online versions

Benefits

- Learn how to achieve real online collaboration to design and deliver cloud transition
- Builds on the skills and strengths already in place
- Develops and unlocks new skills to deliver cloud transition
- Embeds better practices

Brief description

This course allows your project teams to collaborate online effectively and successfully deliver their projects (irrespective of their physical location). It blends theory and practical exercises to develop a thorough working knowledge of online consulting and is delivered by trainers with real-life experience of delivering online projects across the public sector.

Introduction to Basis Ltd

We help public services tackle messy problems. We pioneered the use of Agile as a means of transforming services in the public sector. In the last 10 years, we've helped hundreds of services to improve outcomes for real people, quickly. Our peers and clients have recognised our approach and results. For seven years running (2019-2025) we have been identified as a leading management consultancy working in the Public and Social Sector by the Financial Times.

Our services have a wide range of applications for cloud-based services. We help our customers to understand service user needs, to design services that meet those needs using an Agile approach, and to support teams and leaders to embed those services beyond our intervention. We recognise that many public services, particularly in health and social care, continue to require relational interactions, as not all service needs can be met through digital solutions. We help customers to design coherent, end-to-end services that encompass both the relational and digital components.

Effective 'click and mortar' public services meet the needs of the many and not just the few. These public services promote the adoption of cloud-based services; a small amount of support during early interactions can empower service users to transact online in the future.

Online delivery and facilitation

All of our services can be provided in person, or online; we are experts in virtual facilitation. Working online we have:

- Facilitated over 10 online Impact Sprints with social impact organisations and local authorities to understand the impact of COVID-19 on their communities and coordinate their response quickly

- Supported people and organisations to turn their events and training into online engagement ranging from – REN21 a Think Tank focussed on global renewable energy policy, Stockholm School of Economics EMBA programme, a coaching programme in Virginia (US), and youth engagement for Generations for Peace (Amman, Jordan)
- Designed and facilitated a global conference for the Alliance for Child Protection in Humanitarian Action attended by over 500 delegates
- Built the capacity of teams in local government, UNESCO, Unicef and the UN Disarmament Directorate to run virtual events with international participation



Get in touch

All of this is probably best talked through and we are keen to do so. Let us know when works for you, and we'll book in a call.

E-mail: comms@basis.co.uk

Call: 0203 239 2407