



# Pricing document

January 2026

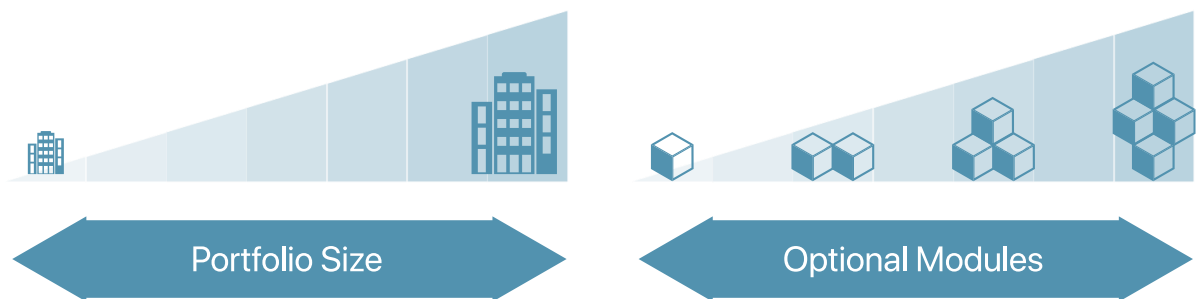
## Standard pricing

We aim to provide cost certainty, but also flexible use of the platform:

- Fixed costs (based on the size of your portfolio and chosen modules)
- Unlimited user accounts (we want the whole team to access the platform)
- No transactional charges (we want to encourage use)
- We avoid charges based on the amount of data uploaded or stored

Therefore, our subscription pricing model has only two variables:

1. Portfolio Size - the size of the estate or portfolio, and
2. Optional Modules - the number of optional modules added to the subscription.



## Charging bands

The scale and complexity of our client's property portfolios varies considerably.

To keep our pricing simple and transparent we base it on the size and complexity of the estate or property portfolio to be managed on the platform. The size is determined using the total Gross Internal Area (GIA), where service will be routinely managed within the platform. Our pricing remains fixed no matter how many buildings make up that total, how many user accounts you issue, or how much data you store in the platform.

Please select from Table 1 below the band that most accurately reflects the size of your organisations' estate or property portfolio, then select the corresponding charges from the pricing Tables 2 and Table 3 for the modules you wish to add to your subscription.

Table 1 – Charging bands

| Band | Portfolio size (total GIA of multiple properties) |                           |
|------|---------------------------------------------------|---------------------------|
|      | from                                              | to                        |
| A    | 0 m <sup>2</sup>                                  | 50,000 m <sup>2</sup>     |
| B    | 50,000 m <sup>2</sup>                             | 150,000 m <sup>2</sup>    |
| C    | 150,000 m <sup>2</sup>                            | 300,000 m <sup>2</sup>    |
| D    | 300,000 m <sup>2</sup>                            | 700,000 m <sup>2</sup>    |
| E    | 700,000 m <sup>2</sup>                            | 1,500,000 m <sup>2</sup>  |
| F    | 1,500,000 m <sup>2</sup>                          | 4,000,000 m <sup>2</sup>  |
| G    | 4,000,000 m <sup>2</sup>                          | 10,000,000 m <sup>2</sup> |
| H    | 10,000,000 m <sup>2</sup>                         | 30,000,000 m <sup>2</sup> |

## Set-up charges

There is an initial one-off fixed set-up charge for each client platform which includes:

- Building a detailed requirement specification that explores and captures the business processes and workflows, default templates, organisational structures etc.
- The CORE module (the only required module) all others are optional and additional set-up charges apply for each additional module included in the subscription.
- Configuration and set-up of the server instance and database, CORE module including user authentication, accounts and permissions; default settings and the set-up of hierarchical property structures; and the creation/import of spaces and assets (including the establishment of space and asset classifications).
- Configuration and set-up of the chosen plug-in modules.
- Data migration from existing digital sources.

Further set-up charges apply for each additional optional module chosen.

Table 2 - Set-up charges (one-off payment)

| Module |            | Charging Band |         |         |         |         |         |         |          |
|--------|------------|---------------|---------|---------|---------|---------|---------|---------|----------|
|        |            | A             | B       | C       | D       | E       | F       | G       | H        |
|        | CORE       | £10,000       | £20,000 | £30,000 | £40,000 | £52,500 | £70,000 | £95,000 | £130,000 |
|        | LIFECYCLE  | £2,000        | £3,000  | £4,000  | £5,000  | £6,000  | £7,000  | £8,000  | £9,000   |
|        | COMPLIANCE | £1,500        | £2,000  | £3,000  | £4,000  | £5,000  | £6,000  | £7,000  | £8,000   |
|        | TASK       | £10,000       | £16,250 | £25,000 | £35,000 | £47,500 | £65,000 | £90,000 | £125,000 |
|        | LIBRARY    | £1,500        | £2,000  | £3,000  | £4,000  | £5,000  | £6,000  | £7,000  | £8,000   |
|        | PROJECT    | £4,000        | £6,500  | £10,000 | £14,000 | £19,000 | £26,000 | £36,000 | £50,000  |

## Monthly access charges

Monthly fixed charges apply based on the selection of optional modules added to subscription. These charges cover the cost of hosting and data storage.

Access charges also include telephone support during weekday business hours (excluding bank or public holidays) of 9:00 and 17:00, and future upgrades without additional charge.

Table 3 – Monthly access charges (invoiced quarterly in advance)

| Module |            | Charging Band |        |        |        |        |        |         |         |
|--------|------------|---------------|--------|--------|--------|--------|--------|---------|---------|
|        |            | A             | B      | C      | D      | E      | F      | G       | H       |
|        | CORE       | £990          | £1,320 | £1,980 | £2,640 | £3,300 | £4,290 | £5,280  | £5,940  |
|        | LIFECYCLE  | £660          | £924   | £1,320 | £1,980 | £2,640 | £3,300 | £3,960  | £4,620  |
|        | COMPLIANCE | £396          | £660   | £924   | £1,320 | £1,980 | £2,640 | £3,300  | £3,960  |
|        | TASK       | £1,650        | £2,640 | £3,960 | £5,940 | £7,920 | £9,900 | £11,550 | £13,860 |
|        | LIBRARY    | £396          | £660   | £924   | £1,320 | £1,980 | £2,640 | £3,300  | £3,960  |
|        | PROJECT    | £908          | £1,546 | £2,392 | £3,550 | £4,680 | £5,980 | £7,010  | £8,160  |

## Support services

Occasionally, clients may need additional support from us, such as: additional user training; creation of floorplans; or, integration with other third-party systems within the organisation.

We charge for this type of service on a 'pay-as-you-go' basis.

Table 4 – Optional additional support services

| Service                                                            | Rate      | Basis    |
|--------------------------------------------------------------------|-----------|----------|
| Training (sessions of up to 10 users on client's premises)         | £800      | Per day  |
| Training – Online (using Teams, Zoom, or WebEx)                    | £120      | Per hour |
| Project Management / IT Consultancy                                | £1,200    | Per day  |
| Data Integration and configuration                                 | £990      | Per day  |
| Data cleanse and bulk import                                       | £800      | Per day  |
| Digitising and binding of CAD floorplans                           | £530      | Per day  |
| Implementation/testing of API integration with remote applications | £990      | Per day  |
| Travel expenses to and from client sites                           | £ at cost |          |

## Additional server instances and maintenance of API connections

Additional server instances may be optionally requested by clients at various points during the subscription. The additional instances are typically used to support testing and training separate to the main production environment.

Charges are applied on a per month basis for each additional instance required. Charges cover all hosting, the cloning of data between instances, back-up and support for each additional server provided.

Charges for each additional server are calculated on the basis of 4.5% of total access charges for each full or part calendar month that the server instance is accessible.

Table 5 – Additional hosting and support services

| Additional hosting and support        | Rate                                     | Basis     |
|---------------------------------------|------------------------------------------|-----------|
| Testing and training server instances | 4.5% of total access charge per instance | Per month |

## Terms & conditions

Please refer to the comprehensive terms & conditions contained within our Subscription Agreement document.

The following summary highlights some of the key terms and conditions contained within the agreement:

### Term

Our minimum agreement term is 12 months.

Customers can terminate the agreement after the minimum term by giving 90 days' notice.

### Use of the Platform

The platform may only be used by employees, agents and subcontractors of the Customer.

The Customer is not able to sub-licence its right to use the platform.

### Customisation

Any customisation of the system may be made available to other customers.

### Charges

Set up charges are invoiced to a schedule agreed with clients. Monthly access charges are invoiced quarterly in advance.

Customers are expected to pay charges within 30 days of invoice date.

Charges stated are exclusive of VAT.