



G-Cloud 15 (RM1557.15)

Crown Commercial Services

Ivanti Neurons for ITSM

Pricing Document for CTMS Professional Services

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1 Ivanti Neurons for ITSM Professional Services Pricing

Standard Service delivery day rate	Call-off day volumes to achieve discounted day rates
£1,260	1 day
£1,225	5 days
£1,155	10 days
£1,085	20 days

Specialist Service delivery day rate
£1,365

CTMS standard pricing is based on the following definitions but may be subject to change in line with scope of individual call-off agreements.

- A consultant's standard working day is 7.5 hours, exclusive of travel and lunch.
- A service delivery day is based on up to 7 hours of client delivery time typically delivered within a standard UK working day of (9:00 to 17:30).
- Call-off volume discounted rates apply to service delivery days paid upfront against invoice.
- Call-off time can be consumed on an hourly basis.
- Work outside of standard hours may be subject to additional charges.
- Travel, mileage and subsistence is excluded and charged at cost.
- Pricing excludes VAT.