



G-Cloud 15 (RM1557.15)

Crown Commercial Services

Pricing – Netcall Liberty Spark



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1 Liberty Spark Summary

Liberty Spark Standard and Enterprise are offered on a minimum 12-month contract with an annual subscription charge. Customers are placed into Bands based on their Named User number requirements for Standard, or total FTE count for Enterprise.

Liberty Spark Standard

Table 1 - Pricing for Liberty Spark Standard, based on Users (per annum)

Feature	Standard (Users)		
	Small	Medium	Large
Editor Licence (1)	2	5	10
Viewer Licence (1)	20	50	100
Access to Community	Yes	Yes	Yes
AppShare Access	✓	✓	✓
Extra Workspaces	✗	✗	✗
Comparison Service	✗	✗	✗
AI-Powered Processes	✓	✓	✓
Included AI units	5,500	13,750	27,500
Price (per annum)	£7,656	£10,560	£14,520

Note: (1) Named User

Spark Enterprise

Table 2 - Pricing for Liberty Spark Enterprise based on Users (per annum)

	Tier 0	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5	Tier 6	Tier 7
Features	Number of Full Time Equivalents (FTEs) employed by the organisation							
	Up to 250	251-500	501-1,000	1,001-3,000	3,001-5,000	5,000-7,500	7,501-10,000	10,000+
Editor/Viewer Licence	250	500	1,000	3,000	5,000	7,500	10,000	TBA
Access to Community	✓	✓	✓	✓	✓	✓	✓	✓
AppShare Access	✓	✓	✓	✓	✓	✓	✓	✓
Extra Workspaces	✓	✓	✓	✓	✓	✓	✓	✓
Comparison Service	✓	✓	✓	✓	✓	✓	✓	✓
AI-Powered Processes	✓	✓	✓	✓	✓	✓	✓	✓
Included AI units	56,250	75,000	125,000	225,000	250,000	375,000	500,000	POA
Price (per annum)	£18,000	£24,000	£29,940	£54,000	£72,000	£103,500	£131,400	£POA

2 Liberty AI

Liberty Spark comes with several AI-powered features, which are continually being expanded and enhanced. Liberty AI is charged via AI Units, the number of AI Units consumed will depend on the task being carried out. AI units can be purchased as a monthly committed allowance (based on the Band – see **Table 1** and **Error! Reference source not found.**), or as a standalone allocation from which Liberty Spark will draw down – see **Table 2**, **Table 3** and **Table 4**.

Table 2 - Liberty AI Units (per annum)

Item	Units included	Price (per annum)
Liberty AI Units	250,000 per month	£5,700

Table 3 – Liberty AI Units Voucher (per item)

Item	Units included	Price (per item)
Liberty AI Unit Voucher	250,000	£575

Table 4 - Liberty AI Overuse (per item)

Item	Price (per item)
Liberty AI Unit Overuse	£0.0029

3 Delivery Services

All deployments of Liberty Spark are subject to scoping however is subject to a minimum of:

Table 5 - Minimum Professional Services days

Professional Services	No. Days (minimum)
Implementation	2
Enablement Training	1

For Liberty Spark Platform Professional Services pricing see the CTMS Service Management Ltd G-Cloud 15 Lot 3 (Cloud Support) entry:

- **Netcall Liberty - System Configuration and Support Services.**

4 Discounts

Pricing and the discounts outlined in this document apply to a 12-month term and for individual solutions only.

We recognise that while many customers share similar requirements, each organisation also has unique needs. Netcall can offer discounts based on volumes, multi-year and/or multi-solution agreements. With this in mind, Netcall is open to discussing additional discounts for multi solution packages or extended term agreements.

5 Term and charge levels

The minimum term is 12 months.

6 Indexation

With effect from the end of the initial term any extension options in the call-off agreement will be subject to an increase in price equal to the previous month's 12 months' rate for the retail prices index ("**RPI**") plus 2%.