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Service Management Excellence
Consultancy | Migration | Development | Integration | Support | Training



G-Cloud 15

Pricing

BDQ G Cloud 15 Pricing

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Introduction

Where BDQ resells 3rd Party products, licensing costs for those products are set by that 3rd Party and out of BDQ's control. In these cases we provide a link to the vendor's pricing within this document. Some vendors sell licenses in US Dollars, therefore GBP prices are subject to change depending on the exchange rate.

BDQ will use the current exchange rate at the point of purchase. All exchange rate and conversion charges are payable by the buyer.

All prices listed are exclusive of VAT.

If you are unsure about what software, editions and licenses you will need, BDQ can help answer these questions and get a formal quote from the vendor.

Software Pricing

Atlassian Cloud - Jira Software, Jira Service Management and Confluence

Jira Software: <https://www.atlassian.com/software/jira/pricing>

Jira Service Management: <https://www.atlassian.com/software/jira/service-management/pricing>

Confluence: <https://www.atlassian.com/software/confluence/pricing>

Jira Work Management: <https://www.atlassian.com/software/jira/work-management/pricing>

Trello: <https://trello.com/pricing>

Opsgenie: <https://www.atlassian.com/software/opsgenie/pricing>

Jira Align: <https://www.atlassian.com/software/jira/align/pricing>

Statuspage: <https://www.atlassian.com/software/statuspage/pricing>

See also <https://www.atlassian.com/software/pricing-calculator>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

Asana - Work Management Software

Asana: <https://asana.com/pricing>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

HALO ITSM

HALO: <https://usehalo.com/pricing>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

Freshworks

FreshWorks: <https://www.freshworks.com/freshdesk/pricing>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

HYCU

HYCU: <https://www.hycu.com/pricing>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

Lansweeper

Lansweeper: <https://www.lansweeper.com/pricing>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

Monday.com

Monday: <https://www.monday.com/pricing>

Unsure about what software, editions and licenses you will need? BDQ can help answer these questions and get a formal quote from the vendor.

Services Pricing

BDQ Basic Implementation Package — Simple, Clear, and Cost-Effective

Our Basic Implementation Package gives you everything you need to get up and running quickly, with expert guidance at every key stage—without the cost of a fully bespoke project. Perfect for organisations that want hands-on involvement while still benefiting from BDQ's proven expertise.

What's Included – £5,000 + VAT

- **5 × 2-hour face-to-face sessions with a BDQ consultant**
Get direct access to an expert who will guide your configuration, answer questions, and provide practical support.
- **2 hours of tailored training** (including preparation)
Ensure your team understands the solution, best practices, and how to get value from day one.
- **2 hours of UAT support**, including bug fixes
We help you test, refine, and resolve issues so you can move confidently toward launch.
- **2 hours of go-live support**
BDQ stays by your side during your rollout to ensure a smooth, successful deployment.
- **Client-led configuration with BDQ expert knowledge transfer**
You stay in control of the build, while we provide the guidance, structure, and know-how needed to configure your Service Management or Work Management solution effectively.

BDQ Standard Implementation Package — Guided, Collaborative, and Designed for Success

Our Standard Implementation Package is ideal for organisations that want deeper support, more structured guidance, and a truly collaborative build. With significantly more consultant time and hands-on involvement from BDQ, this package gives your teams confidence, clarity, and a well-crafted implementation that's ready to scale.

What's Included – £15,000 + VAT

- **12 × 3-hour face-to-face sessions** with a dedicated BDQ consultant
In-depth workshops to design, configure, and refine your Service Management or Work Management solution.
- **12 × 2-hour off-session work blocks**
Your consultant completes configuration tasks, reviews requirements, prepares materials, and advances the build between meetings.
- **4 hours of tailored training** (including preparation)
Equip your teams with the skills and knowledge to get the most from your new environment.
- **4 hours of UAT support**, including bug fixes
Validate functionality, resolve issues, and ensure your system is ready for a confident launch.

- **4 hours of go-live support**
BDQ provides hands-on assistance during deployment to make your transition smooth and successful.
- **Shared configuration ownership**
Your team works side-by-side with the consultant, combining your business insight with BDQ's best practice expertise to deliver a high-quality implementation.

Bespoke Implementation Package - Designed Around Your Business

At BDQ, we believe that successful Service Management and Work Management solutions don't start with software—they start with understanding your business. That's why every implementation begins with a deep-dive discovery session where we get to know your goals, workflows, constraints, and culture.

From there, our experts craft a tailored implementation package that fits the way your organisation works today, while setting you up for where you want to go tomorrow. Whether you are modernising IT Service Management, streamlining work processes across teams, or building a scalable operational foundation, BDQ ensures your implementation is clear, structured, and fully aligned to your needs.

We configure your system, migrate legacy data, refine processes, and deliver step-by-step training—so your team is confident, capable, and ready to succeed. With BDQ, you're not just getting a tool; you're getting a partner dedicated to helping you operate smarter, faster, and more efficiently.

What's included:

- **Deep-dive discovery** to understand your goals, workflows, and challenges
- **Process mapping** to identify improvements and tailor the solution to your organisation
- **Custom configuration** of Service or Work Management tools to match how your teams operate
- **Seamless integration** with existing systems and data sources
- **Data migration** handled with accuracy, structure, and minimal disruption
- **User-focused training** to ensure confident adoption across teams
- **Ongoing support** to refine, optimise, and help you get the most from your platform

Consultancy Time Bank – £6,000 + VAT per week

Our Consultancy Time Bank offers flexible, on-demand support for configuration, training, workflow redesign and best-practice reviews.

Sold in **1-week (37.5-hour) blocks**, valid for **12 months**.

Requests can be raised through the **BDQ Customer Portal**.

Minimum drawdown: 2 hours per request, with no SLAs.

This is an ideal way to access expert guidance as needed, without the commitment of a full project or long-term support contract.

A more convenient way to access certified expertise

Getting budget approval to bring in certified experts for a long list of smaller system improvements can be difficult. The Consultancy Time Bank gives you the flexibility you need — a pre-paid bank of expert consultancy hours that you can use whenever it suits your workload.

You may already know which improvements would help you get better results, reporting and visibility from your toolset. You may even have taken advantage of our Fixed Price Assessment option. But you may not need the scale or urgency of a full project engagement such as a cloud migration. Instead, you might simply have a range of smaller tasks that can be completed over time.

The challenge is that these tasks can be hard to budget accurately. What if something takes longer than planned? What if the cost changes?

Why should you have to choose between quality and convenience?

The Consultancy Time Bank gives you both, by offering flexible, pre-paid expert time with complete transparency.

How it works

Your choice, your schedule

Once you have purchased a Consultancy Time Bank, simply raise a request in our Customer Portal. We will contact you to discuss the work and schedule it at a convenient time.

You remain in full control — all work and meeting notes are held in a Jira/Confluence instance shared with you. This ensures visibility before, during and after every task.

The hours are valid for **12 months**, and you can purchase additional blocks whenever you need more time or have available budget.

Designed for your convenience

The guiding principle behind the Consultancy Time Bank is convenience. It allows you to spend as much or as little time as you need in order to meet both your workload and your budget.

Because this service is focused on smaller, targeted improvements, we do not need to perform the deeper system analysis required for more complex projects. This keeps the entire process simpler, quicker and easier for you.

If you cannot afford downtime or have other priorities, just let us know — we will work around your schedule.

We have certified expert technicians for a wide range of software products and services, including Atlassian, Asana, HaloITSM, Monday, Freshworks, GLPI, SysAid, Hycu and Lansweeper.

Atlassian (Jira, Confluence, JSM) Implementation, Support & Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

HALO ITSM Implementation Support & Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Asana Work Management - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

FreshWorks - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

SysAid - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

GLPI - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

HYCU Data Backup - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Lansweeper - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Monday.com - Implementation, Support and Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

BDQ Atlassian Cloud Migration Service for Jira & Confluence

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available. For some migration work, we can utilise or employed offshore Dev Team at £700/day

ITIL4 Maturity Model Assessment for ITSM - Axelos certified

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Data Migration Services - Service Management & Work Management Tools

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available. For some migration work, we can utilise or employed offshore Dev Team at £700/day

Data Migration Services - Test Management Tools

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available. For some migration work, we can utilise or employed offshore Dev Team at £700/day

ServiceNow to HaloITSM conversion

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

ITSM and Enterprise Service Management Consultancy

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Asset Management – ITAM

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Test Case Management Solutions

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Service Management Training - Atlassian (JSM), HaloITSM, GLPI, SysAid, Freshworks

£2,000 a unit

Work / Project Management Training - Atlassian (Jira), Asana, Monday

£2,000 a unit

BDQ Consultancy Services - Service Management, Project / Work Management, Test Management

£1200/day (£160 per hour) Implementation Package, Fixed-priced, T&M or Consultancy Time Bank available.

Supplier Information

BDQ is a trading name for Business Data Quality Ltd.

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To request a service please email enquiries@bdq.cloud. Please include the G-Cloud Service ID shown on the listing page and a description of your specific requirements.