CSACyber | G-Cloud

CSA Emergency Incident Response

CSA's Emergency Incident Response service provides rapid, expert assistance when an organisation experiences a live cyber incident.

Designed for high-pressure situations, the service ensures immediate access to experienced incident responders who deliver triage, investigation and containment actions aligned to NCSC recommended best practice.

As an NCSC & CREST Assured Certified Incident Response Team our specialists quickly establish the nature and severity of the incident, identify active threats, and provide clear guidance on the steps required to limit damage and stabilise operations.

CSA Cyber's IR Team is equipped to support a wide range of incidents, including ransomware, business email compromise, malware intrusion, account takeover, data exfiltration and unauthorised access. Using proven digital forensics methodologies, responders collect and analyse evidence to understand the root cause, attacker behaviour, and the extent of compromise.

Customers receive live updates, direct collaboration with CSA's senior cyber leaders, and continuous decision support throughout the engagement. Following containment and eradication support, CSA provides a detailed post-incident report outlining the timeline, findings, impact and recommended remediation actions.

The service provides immediate operational support when it matters most, backed by experienced responders and industry-leading investigative capability

References and case studies can be provided on request.

BENEFITS

- ✓ Guaranteed access to expert IR specialists when a breach occurs, providing immediate expert support to contain active cyber incidents
- ✓ Fast containment, reducing operational & financial impact
- ✓ UK-based, security-cleared staff
- ✓ Clear leadership and decision support during high-pressure events
- ✓ Rapid establishment of incident scope and severity
- ✓ Human-led investigation supported by advanced forensic and threat-intelligence tooling
- ✓ Strong post-incident insights to prevent recurrence

CREST SECURITY OPERATIONS — Security Operations Centre
CREST INCIDENT MANAGEMENT — Incident Response
CREST SECURITY TESTING — Penetration Testing
CREST RED TEAMING — Intelligence-led Pen Test
CREST SECURITY TESTING — Vulnerability Assessment

Assured Service Provider
in association with National Cyber Security Centre
CHECK Penetration Testing

Assured Service Provider
in association with National Cyber Security Centre
Cyber Incident Response: Standard Level

CYBER ESSENTIALS
CYBER ESSENTIALS PLUS

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