

We offer two pricing models:

Model - Pay as you go

User Type	Sole User	GP Practice
Minimum Term	N/A	N/A
Monthly Licence fee	£0	£0
Implementation fee	£0	£0
Inclusive AVT minutes p/user, p/day	30	30
Inclusive AVT minutes p/user, p/day (existing eConsult or iPlato user)	60	60
Bundle 1 - 120 minute topup, p/user	£2.99	£2.99
Bundle 2 - 24 hours pass, p/user (unlimited)	£5.49	£5.49
Bundle 3 - month pass, p/user (unlimited)	£39.99	£39.99

Discount - when purchased in advance*

Bundle 1 (quantity based discount)		
20 to 30	5%	5%
31 to 50	10%	10%
51+	15%	15%

Bundle 2 (quantity based discount)		
10 to 20	5%	5%
21 to 50	10%	10%
51+	15%	15%

Bundle 3: (quantity based discount)		
3 to 8	10%	10%
9+	15%	15%

*Bundles can be added for sole users or a group of users and can run sequentially or concurrently

Note: All pricing is provide ex VAT

Model - Annual License (Unlimited - all users)

Patient List Size	Patient List size			
	Annual Pricing - Per patient/Per year (PP/PY) - Unlimited use			
	0 - 50,000	50,001 - 200,000	200,001 - 500,000	500,000+
Implementation Fee	0	0	0	0
PP/PY	£0.45	£0.43	£0.40	£0.35
PP/PY (existing eConsult or iPlato user) *	£0.40	£0.38	£0.35	£0.30
Discount - Multi Year				
2+	15%	15%	15%	15%

*Existing user of eConsult Online Consultation or any iPlato services

Note: All pricing is provide ex VAT

Support and Implementation:

- Remote installation and configuration. Including:
 - * Platform installation on user side systems.
 - * Clinical system configuration (for the purposes of integration)
 - * Addition of users on administration platform
- **Remote training. Including:**
 - * 1 x user onboarding session
 - * Ad-hoc follow up sessions as required
- Support hours: 08:00 - 18:30, Monday to Friday (via live chat, email or telephone)
- Users guides and walk-throughs (accessible 24/7)
- Reporting suite