



Service Definition

Product Management

About Olive Jar

Who We Are

Olive Jar Services include a range of activities that ensure successful implementation of your cloud service. We design and deliver cloud based services from Discovery to Live. We provide full agile multi-disciplinary teams who are ready to commence work on your service immediately.

Our teams are agile skilled resources who have specialist knowledge in their fields of expertise. This includes areas such as User Research, Design, Test, Implementation, Development, QA, Data Migration, Architecture, Security, Scalability and Maintainability of Cloud services.

We work with your internal teams, building the service to achieve the goals set. We can coach internal teams and mentor your team as needed, to help them upskill rapidly.

Product Management

Our consultants deliver Agile Product Ownership for software development services, harmonising the relationship between stakeholders and Olive Jar.

Our services ensure effective and efficient delivery, success and continuous improvement of public sector digital services. We identify and liaise with key stakeholders from the organisation, building and managing product strategy and vision, producing and maintaining a prioritised product backlog. Our consultants understand the needs of your user and how these align to business and policy goals to frame problems and set our priorities for development.

We motivate teams to enable continuous velocity, by working in the open, and mentoring throughout our delivery.

Features

- Compilation and analysis of user requirements from all stakeholder groups
- Creation of product roadmap, descriptions and definition of product feature
- Facilitation of interactive and engaging workshops
- Sprint ceremony and backlog prioritisation of user stories
- Agile, Lean, Scrum and Kanban, championing embedding methodologies within delivery
- Delivery of Product show and tells to stakeholder groups
- Assessment of requirements, against developments
- Manage end to end product delivery and velocity

Benefits

- Enabling swift decision making
- Encouraging organisational wide innovation aligned with business outcomes
- Ensure Minimal Viable Products are implemented effectively across services
- Compilation of progress reports during sprint ceremonies and product demonstrations
- Alignment to project roadmap, including budget and timelines
- Educate, champion and empower Agile delivery within your organisation
- Use of Agile best practice tools, techniques and processes championed
- Ensure user centric services
- Meet GDS Service Standards

Services offered but not limited to:

- Agile Coaching and Mentorship
- Product Ownership
- Service Ownership
- Delivery Management
- User Research
- User Experience
- Content & Service Design
- Prototyping and Implementation
- Migration
- Full Stack Development
- Auditing
- AI & Machine Learning
- Support

Features

- Research, Architecture and Design
- Building the service to be maintainable, scalable and secure
- Supporting the service once live
- Aligning to GDS Service Standards when necessary

Benefits

- Continuous improvement
- Continuous deployment
- Reduction of errors and live costs
- Security

A selection of our Public Sector Clients:



Department for
Business & Trade



Office for Product
Safety & Standards



Department
for Education



Standards
& Testing
Agency



Department
of Health &
Social Care



Department for Levelling Up,
Housing & Communities



Leeds
CITY COUNCIL



England



Health Education England