

Title:

Copilot Services

Service Description:

BCN Group provides a full suite of Copilot Services for the UK public sector, including readiness assessments, adoption programmes, AI-driven productivity enablement, licensing optimisation, training, security guidance, and long-term behavioural change support. Our services empower organisations to safely and confidently integrate Copilot into daily operations, driving measurable transformation.

Service Features

- Full Copilot readiness assessment covering infrastructure, data, and security
- Technical integration readiness across M365, Teams, SharePoint, Outlook and systems
- Twelve-month Copilot adoption programme with enablement, prompts, micro-demos, analytics
- AI security and responsible-use guidance aligned to public sector standards
- Custom deployment roadmap tailored to organisational priorities and risks
- Staff training, demos, and role-based Copilot capability sessions
- Behaviour-change programmes embedding safe, consistent AI usage habits
- Governance frameworks ensuring secure, compliant Copilot adoption
- Ongoing monitoring, reporting, usage insights, and optimisation recommendations
- Scalable support model aligned to organisational growth and demand

Service Benefits

- Faster, more efficient public sector workflows using AI assistance
- Improved service delivery through enhanced information access and automation
- Reduced organisational risk using secure, governed AI practices
- Smooth integration with existing public sector technologies and processes
- Scalable adoption aligned to budgets, licences, and future requirements
- Staff empowered with practical skills for daily Copilot use
- Strong data protection through robust security and privacy measures
- Better decisions through AI-powered summaries, analysis, and insights
- Evidenced ROI using usage analytics and productivity reporting
- Long-term AI culture supported by structured adoption programmes