

Title M365 Productivity Accelerator for Public Sector & Healthcare services

Service Description BCN Group's M365 Productivity Accelerator supports public sector and healthcare organisations to enhance collaboration, communication, and secure working. Through expert consultancy, structured adoption planning, engineering support, and usage insights, it drives efficient, confident, and strategic use of Microsoft 365 across diverse services.

Service Features (10 features, ≤ 10 words each)

- Tailored consultancy engagements supporting varied public sector needs
- Strategic engineering enabling effective deployment of M365 capabilities
- Comprehensive public sector-focused M365 adoption strategies
- Regular optimisation and insight sessions enhancing service performance
- Biannual usage and adoption performance analysis for all services
- Expert guidance on feature utilisation for public sector outcomes
- Continuous monitoring and advisory support for improvement
- Integration guidance ensuring seamless M365 experiences across services
- Detailed usage and adoption tracking tailored to public sector needs
- Direct access to Microsoft solutions specialists supporting public services

Service Benefits (10 benefits, ≤ 10 words each)

- Accelerates M365 adoption, boosting productivity across public services
- Tailors M365 environments to unique public sector requirements
- Improves operational efficiency through strategic insight and planning
- Provides defined roadmap supporting digital transformation goals
- Ensures secure and effective M365 utilisation organisation-wide
- Encourages continual innovation across all public service areas
- Offers expert consultancy for strategic decision-making processes
- Unlocks full potential of the M365 suite for organisations
- Protects public sector investment through structured adoption strategies
- Delivers dedicated support for M365 optimisation across services