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WSO2 DEVANT TERMS & CONDITIONS

WSO2 Devant's full legal framework is primarily defined by its **Terms of Use**, supplemented by the **Service Uptime Policy** and **Privacy Policy**.

1. License and Scope of Use

- **Grant of License:** WSO2 provides a limited, non-exclusive, royalty-free, and terminable license to access Devant solely for your business operations.
- **Usage Restrictions:** Users may not reverse engineer, decompile, or create derivative works of the service. Sublicensing or making the software available as a commercial SaaS is prohibited without express authorization.
- **Prohibited Content:** You are explicitly forbidden from storing sensitive data such as personal health information (HIPAA), credit card data (PCI DSS), or financial data.

2. Fees, Payments, and Renewals

- **Payment Terms:** Fees for paid tiers are typically due within **30 days** of the invoice date. Late payments beyond 60 days may incur interest at **1.5% per month**.
- **Auto-Renewal:** Paid subscriptions automatically renew for successive **12-month terms** unless you provide written notice of termination at least **30 days** before the current term ends.

- **Refunds:** Upgrades are effective immediately, but downgrades or cancellations only take effect at the start of the next billing cycle; no refunds are offered for mid-term changes.

3. Data and Intellectual Property

- **Ownership:** You retain ownership of your data and underlying code. However, you grant WSO2 a license to use and copy your data to perform services, provide support, and conduct anonymised analytics to improve the platform.
- **Data Retrieval:** If your account is terminated, you can request a file containing your data within **30 days** of the termination date.
- **Publicity:** WSO2 reserves the right to use your logo on its website and reference you as a customer, often requiring participation in a success story or case study.

4. Service Levels and Liability

- **Uptime Guarantee:** WSO2 aims for a **99.9% monthly average availability**. If uptime falls below this threshold, paid users are eligible for service credits ranging from **10% to 100%** of monthly charges.
- **Limitation of Liability:** Total aggregate liability is generally limited to the fees paid by you during the period of a material breach, up to a maximum of one year. For free tier users, liability is capped at **$10**.
- **Inactive Free Accounts:** WSO2 may terminate free accounts that remain inactive for **two months** or longer.

For the most current and detailed legal text, refer to the official WSO2 Devant Terms of Use and the Service Uptime Policy.