

iD Medical

IDM Workforce
Deployment
Solutions



HM Government
G-Cloud
Approved Supplier



HEALTHTRUST EUROPE™

**NHS Workforce
Alliance**
Bringing together
people who care

Clinical and
Healthcare Staffing
RM6281
2024-2027
**Approved
Supplier**

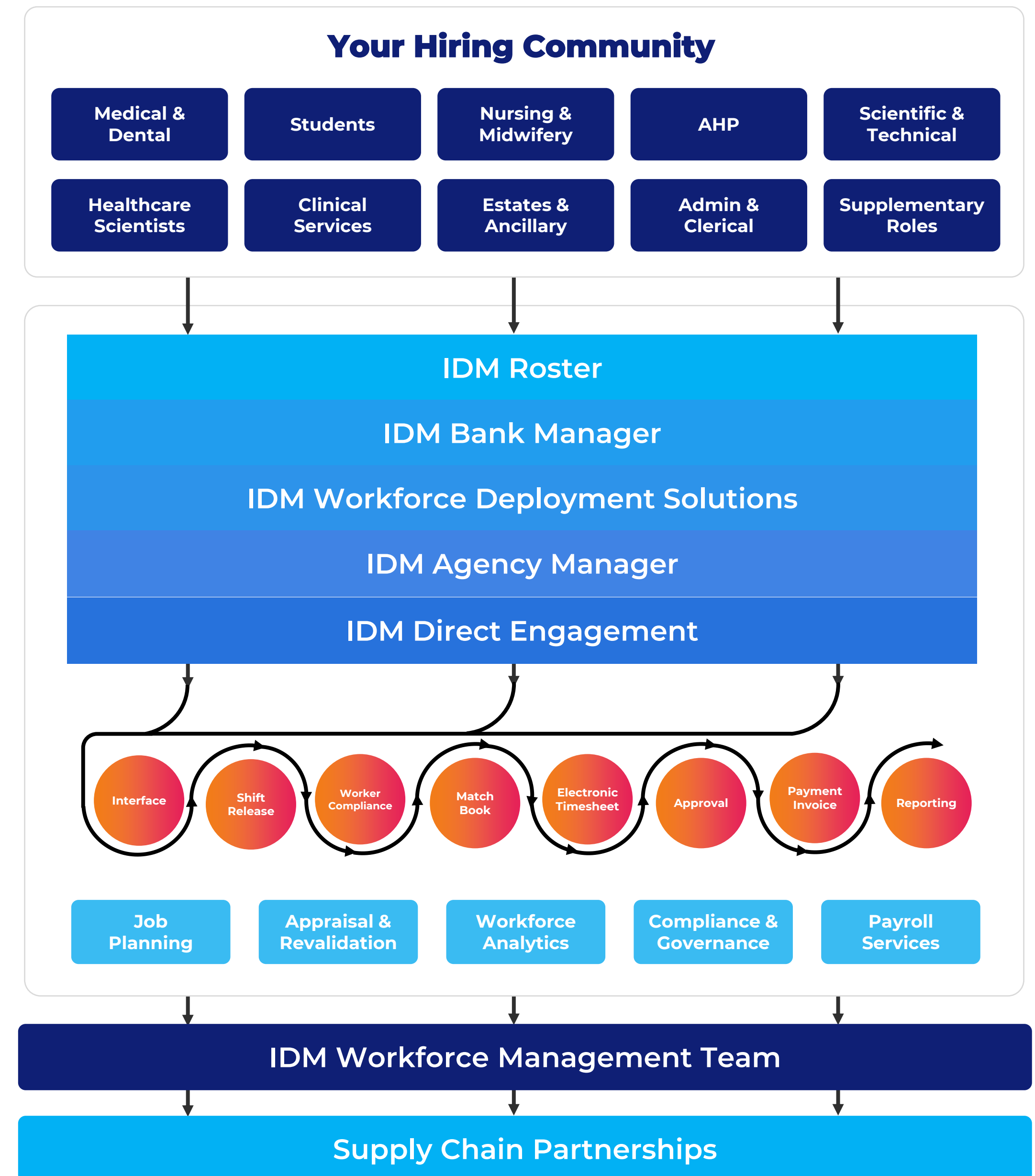
**NHS Workforce
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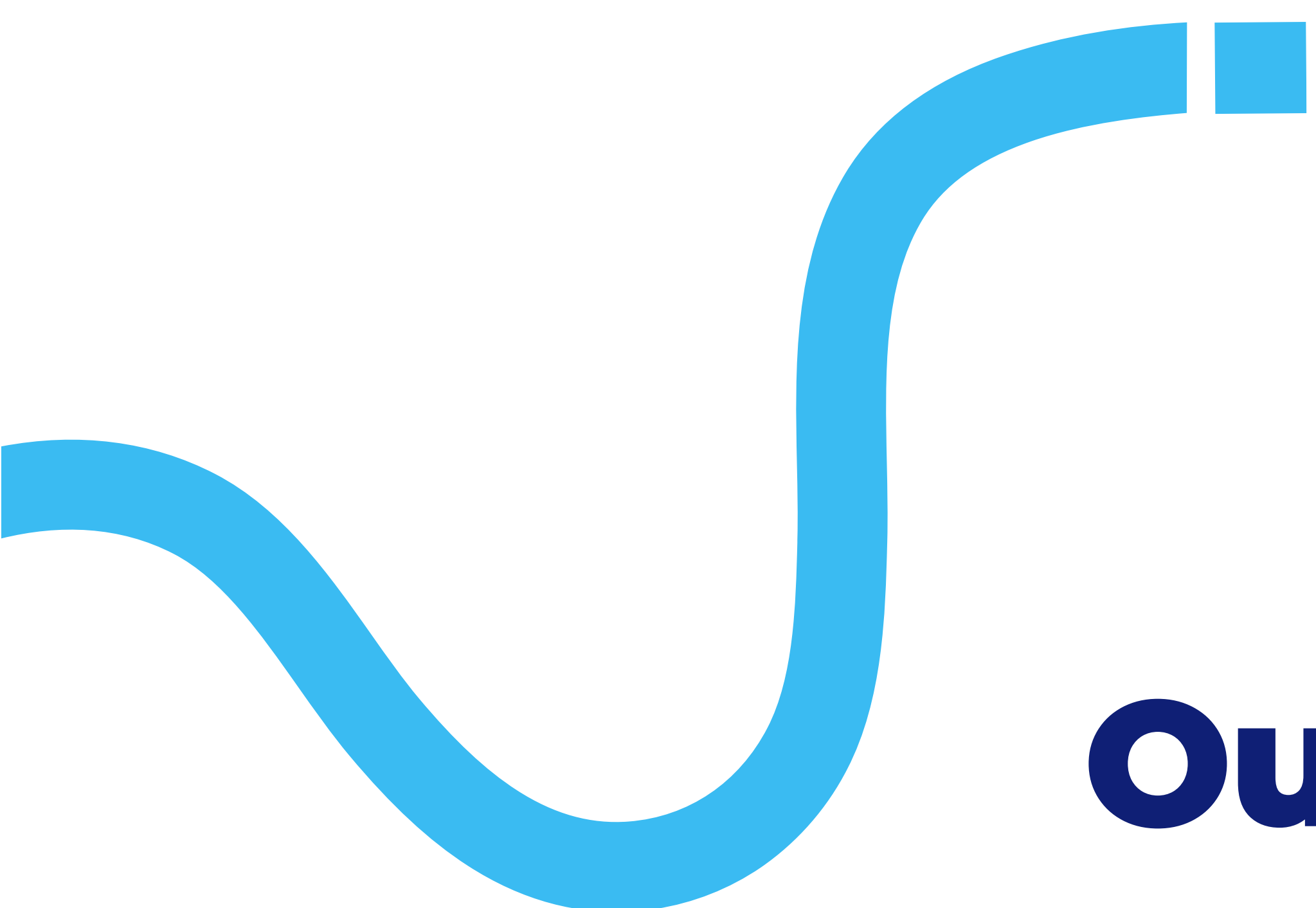
Workforce Technology
Systems RM6387
November 2023 - October 2024
**Approved
Supplier**

The only complete end-to-end solution

In “One” single platform

- Modular – use only what you need
- Customised to your requirements
- Right people, skills, place, time & cost
- End-to-end procure to pay
- Creates best-value marketplace
- Greater staff engagement and retention
- Better data for better decisions
- Mobile-first, action anything, anywhere
- Defence-grade security
- Easy to procure – multi-Framework
- All underpinned by IDM supply
- Supported and approved by KPMG





Our Mission

To **connect & support** the people
& organisations who take care of
our health every day

Our Vision

To help **improve patient outcomes**
by supporting Healthcare Professionals
and Organisations – **worldwide**

Complete Workforce Solutions

Innovative solutions driven through partnership



Staffing Solutions

Permanent

- International
- Domestic

Temporary

- Doctors
- Nursing
- AHP/HSS
- Mental Health
- Primary Care



Clinical Services

Reducing patient wait times

- Insourcing
- Outsourcing
- Virtual/Digital



Workforce Technology

Interoperable digital solutions

- Roster
- Job Planning
- Staff Bank
- Collaborative Bank
- Agency
- Direct Engagement
- Revalidation



Fully Managed Services

Cost-effective risk reduction

- Managed Bank
- Managed Agency
- Master Vendor
- Hybrid PSL
- RPO



Complex and Social Care

Supporting care in the community

- Nursing
- Allied Health Professionals



Emergency Services

Reducing wait times for Emergency Care

- Ambulance Staffing
- GP Streaming
- Paramedics
- Urgent Treatment Centres

As the largest UK provider of temporary staffing, we manage the fill, the risk, the quality and the cost

Proven delivery

120k+

Pool of active
Healthcare
professionals

8M+

Patient care hours
delivered per year

20+

Years working in
healthcare

45M+

Savings delivered
per annum

Track record of success

1.2B+

Timesheets processed
annually

100m+

Healthcare hours
filled per annum

90+

Active clients

20

Countries – delivering
services globally

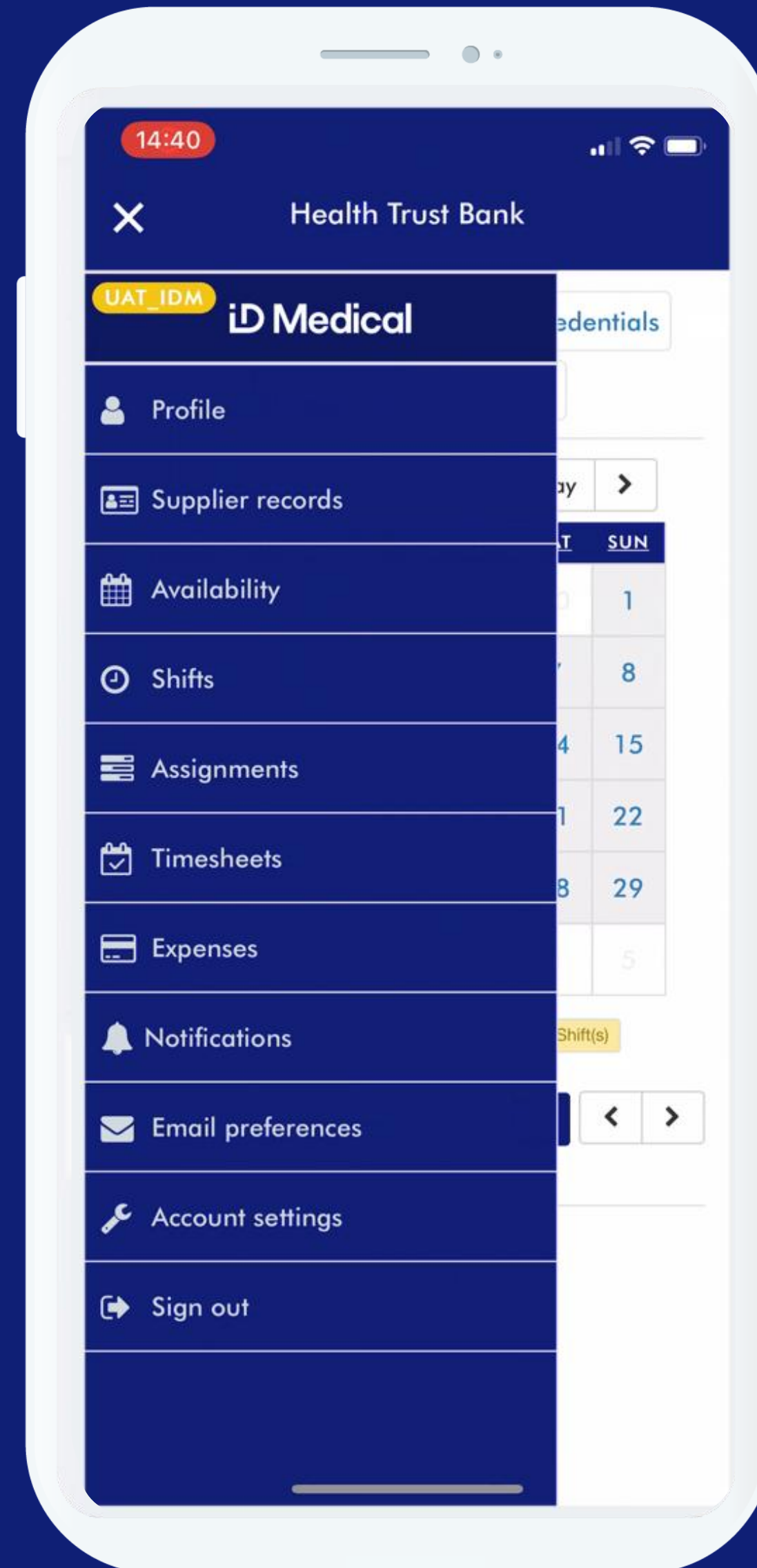
Mobile first

Focused on ease of use and access

Getting the job done is difficult enough, so why make it more complicated?

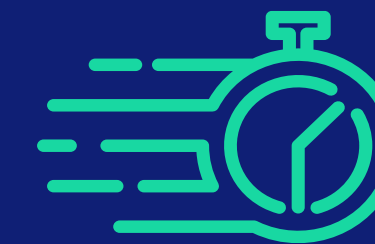
All aspects of our workforce solutions can be accessed anytime, anywhere via your mobile.

iD Medical



Connect and engage

Allow your workforce community to connect and engage with ease.



Save time and money

Streamline workflows and make significant efficiency savings.

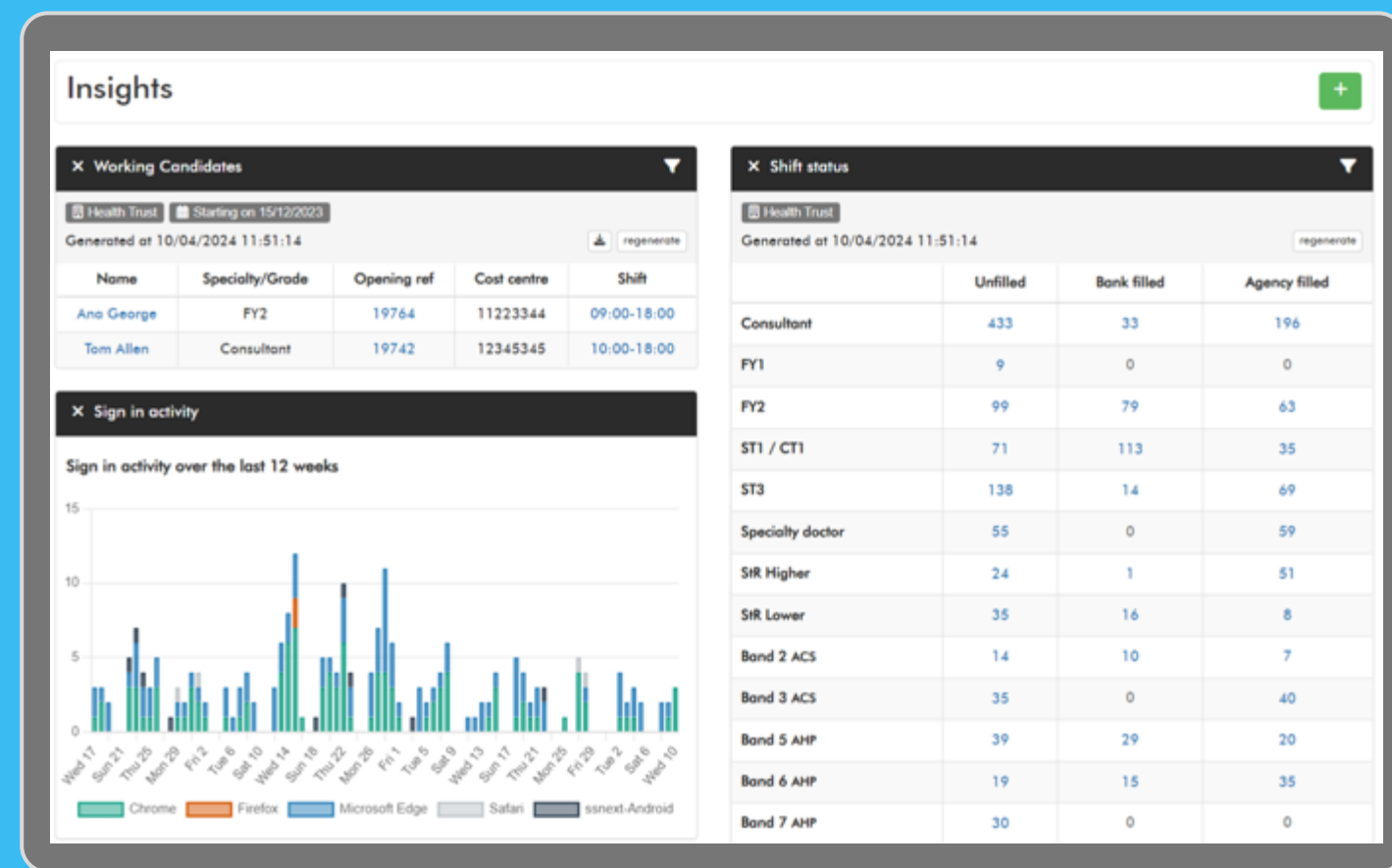


Access all areas

From managing a roster to approving a timesheet. Every function can be completed whenever, wherever.

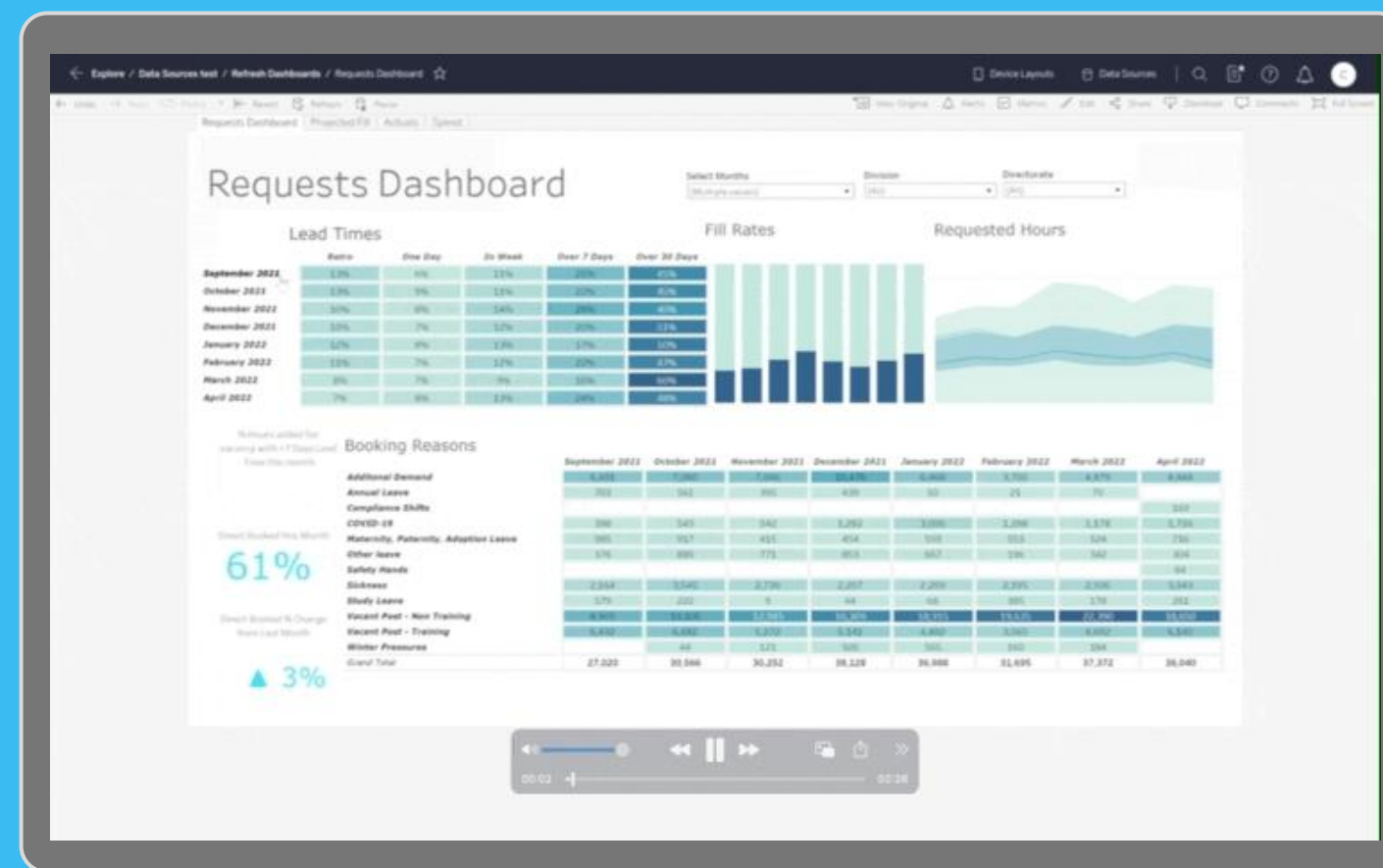
Workforce Analytics

Better data, better decisions



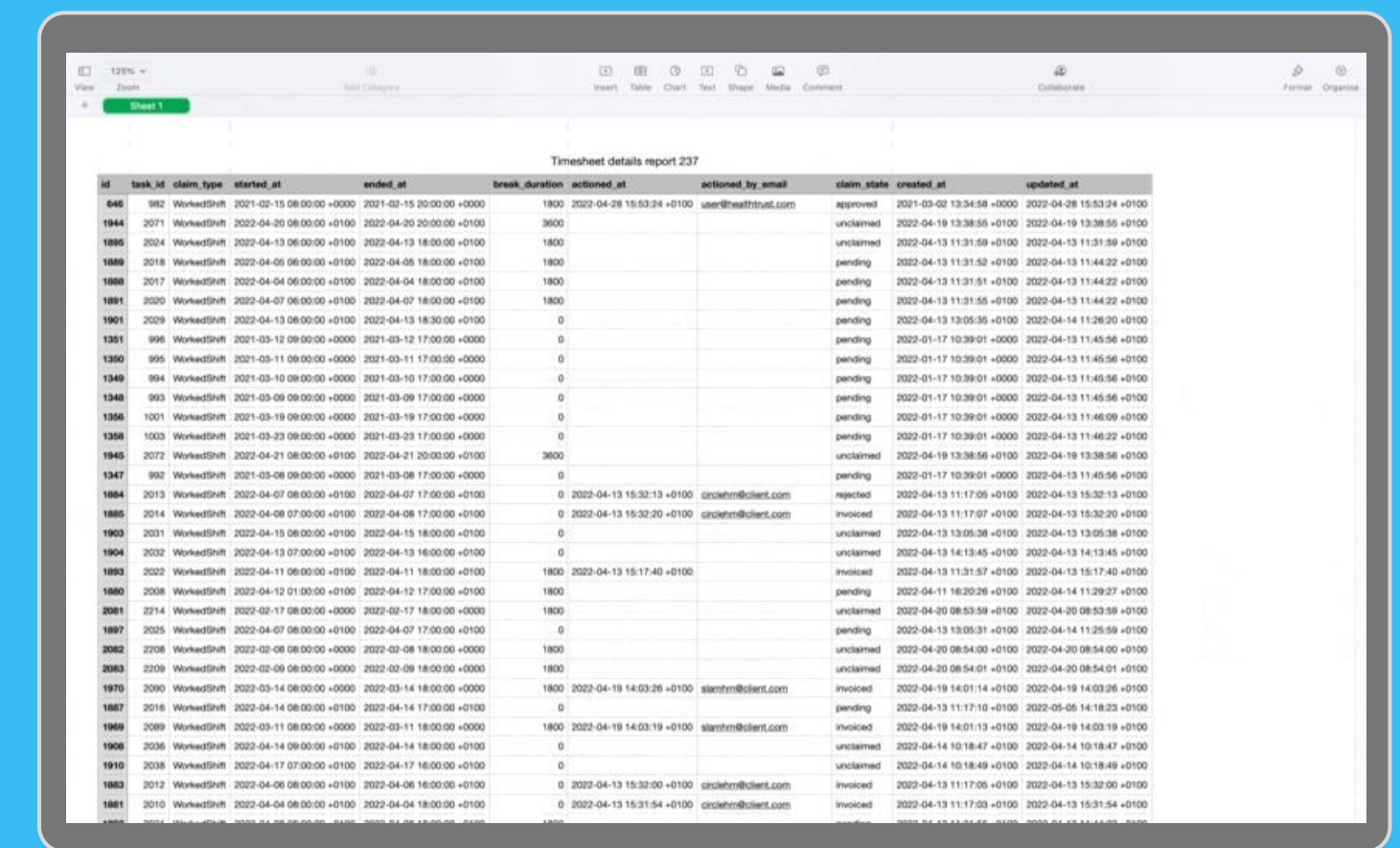
Insights Widgets

A personal dashboard of widgets providing live actionable hyperlinked data



Bespoke Reports

Entirely customisable in Power BI or Tableau allow users to analyse and visualise data



Raw Data

All data is available to download in Excel files based on user role

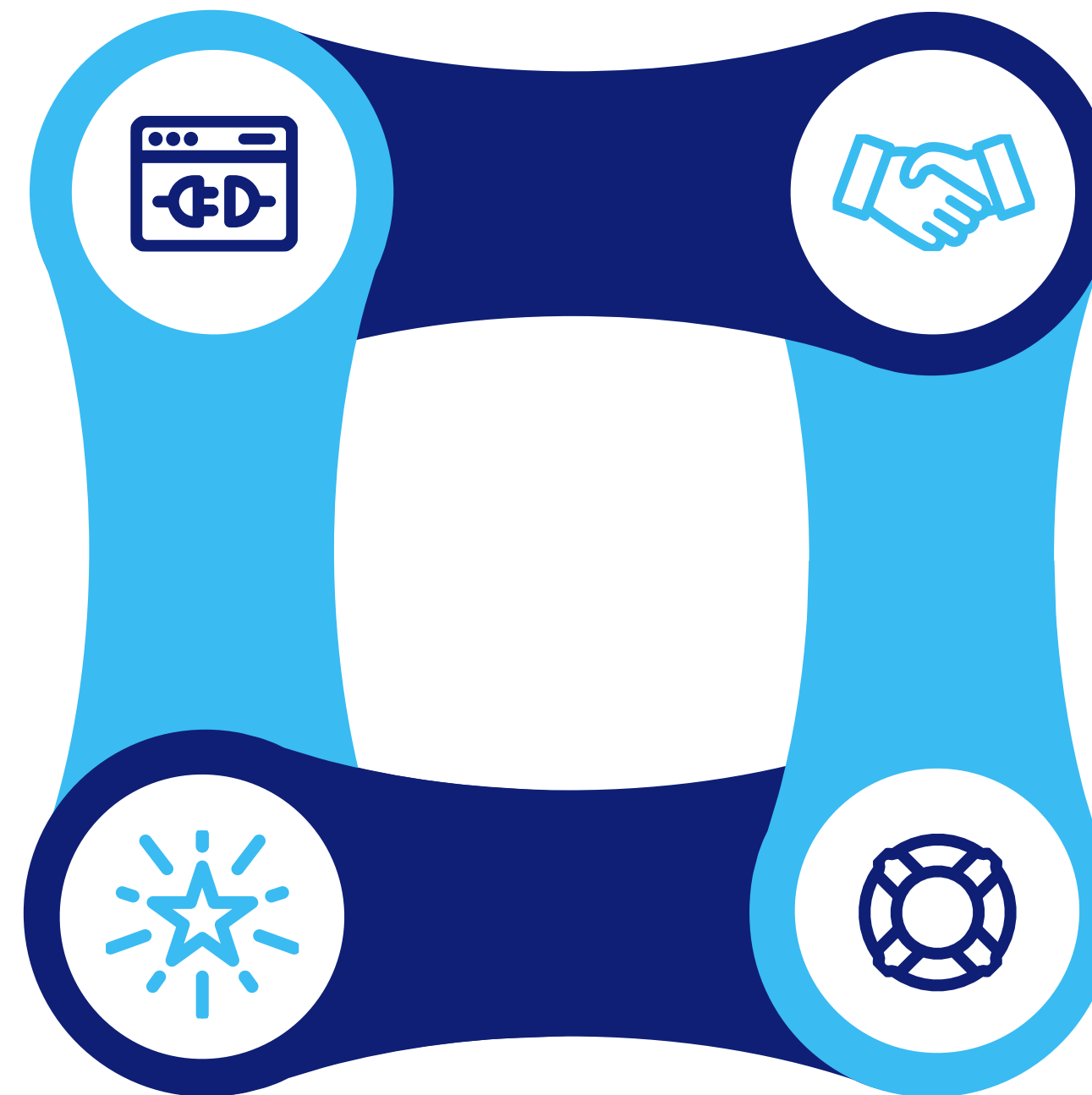
Genuine Interoperability

NHS Digital National API Compliant

Compliant to NHS Digital
Supplier Reference Group
National API standards.

Commitment

We are committed to integration
with new or legacy systems,
supporting organisations in
delivering best fit and best value.



Collaboration

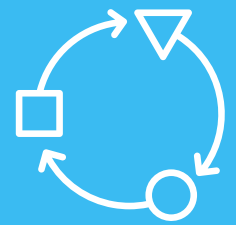
We collaborate with existing suppliers
and can slot in neatly with existing
upstream and downstream systems.

Supporting Clinical workforce levels of attainment

Through collaboration and integration,
we support trusts in achieving their
levels of attainment for their workforce
deployment systems.

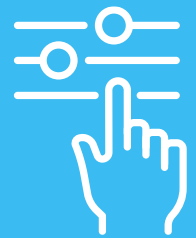
iD Medical

Agile approach



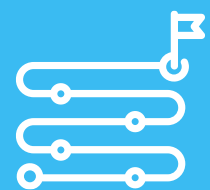
Autonomy over development

Freedom to develop as we see fit



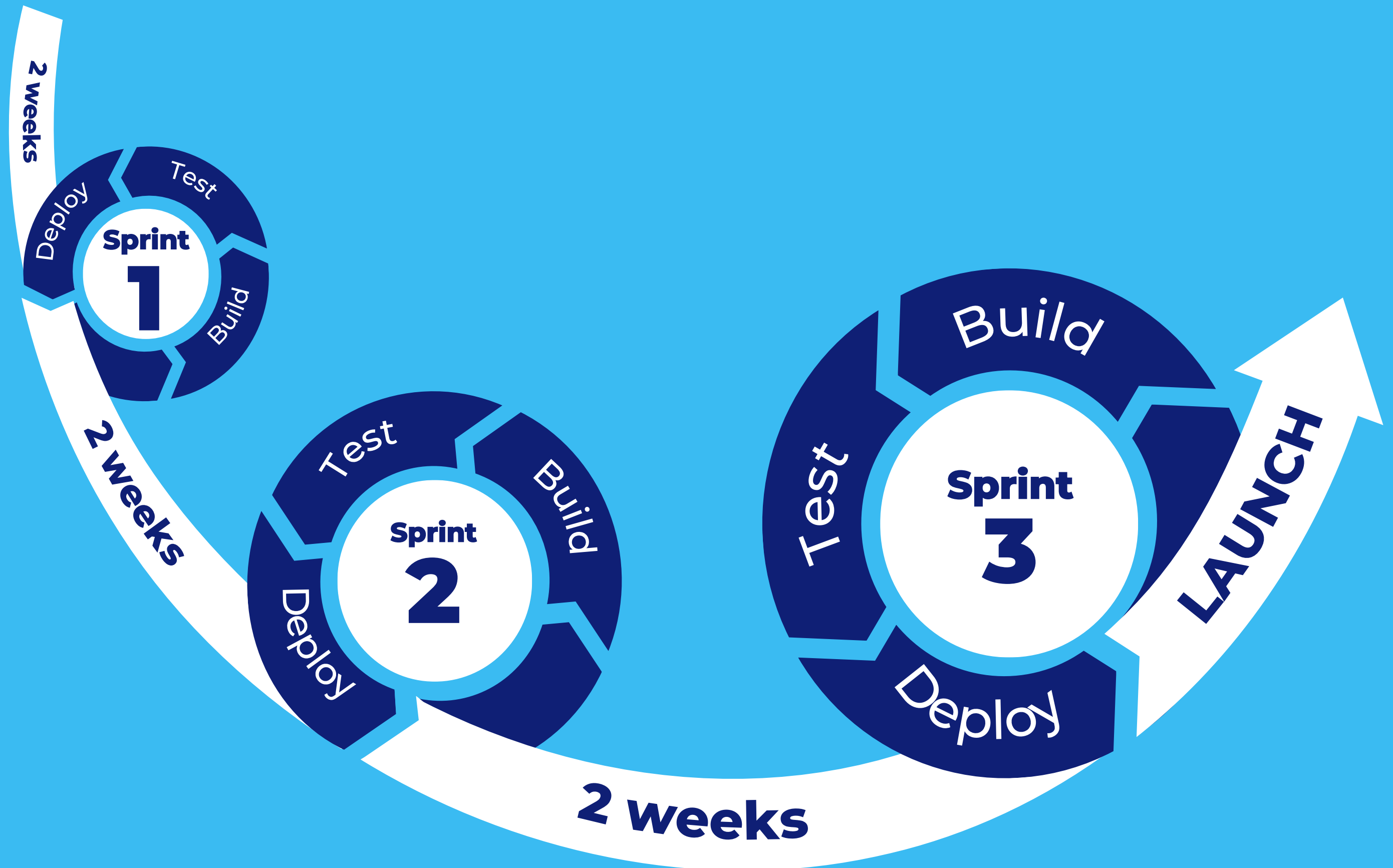
Develop the functions you need

Working with you to hone and shape the product specification



Be part of shaping the Roadmap

Your system, your roster, your roadmap



MOD Grade Security



Platform is Cyber Security Framework compliant.

The global standard met by market leaders in defence, finance and aviation.

One of the few technologies to hold both independently accredited ISO 27001 and Cyber Essentials certifications.

Modules

IDM Roster has been specifically designed with Health and Social Care markets in mind. It can be implemented across any collaborative structure, staff group or practice.

It offers a dynamic take on rostering and the challenges of managing an entire workforce and has been developed on the principle of an activity-based model.

The software auto-rosters the available workforce against activities based on a host of variables including; worker preferences, skills, suitability and compliance requirements.

It is powerful enough to know the requirements of your organisation and bring all required staff resources together in one single click.

Roster

Roster based on who you need, not who you have



Activity-based, driven by skill requirements or resource – you choose



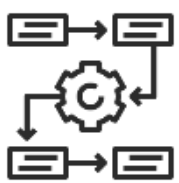
Manage substantive, flexi-workers and agency, in one unified platform



Helps eliminate +/- provision, reducing reliance on flexible workers & agency



Staff group agnostic - full transparency and visibility



Automation and monitoring of total staffing process



Integrated flexible Worker Pool and Agency management module



Full visibility of roster demand and shortfalls



Compliance monitoring and enforcement tool

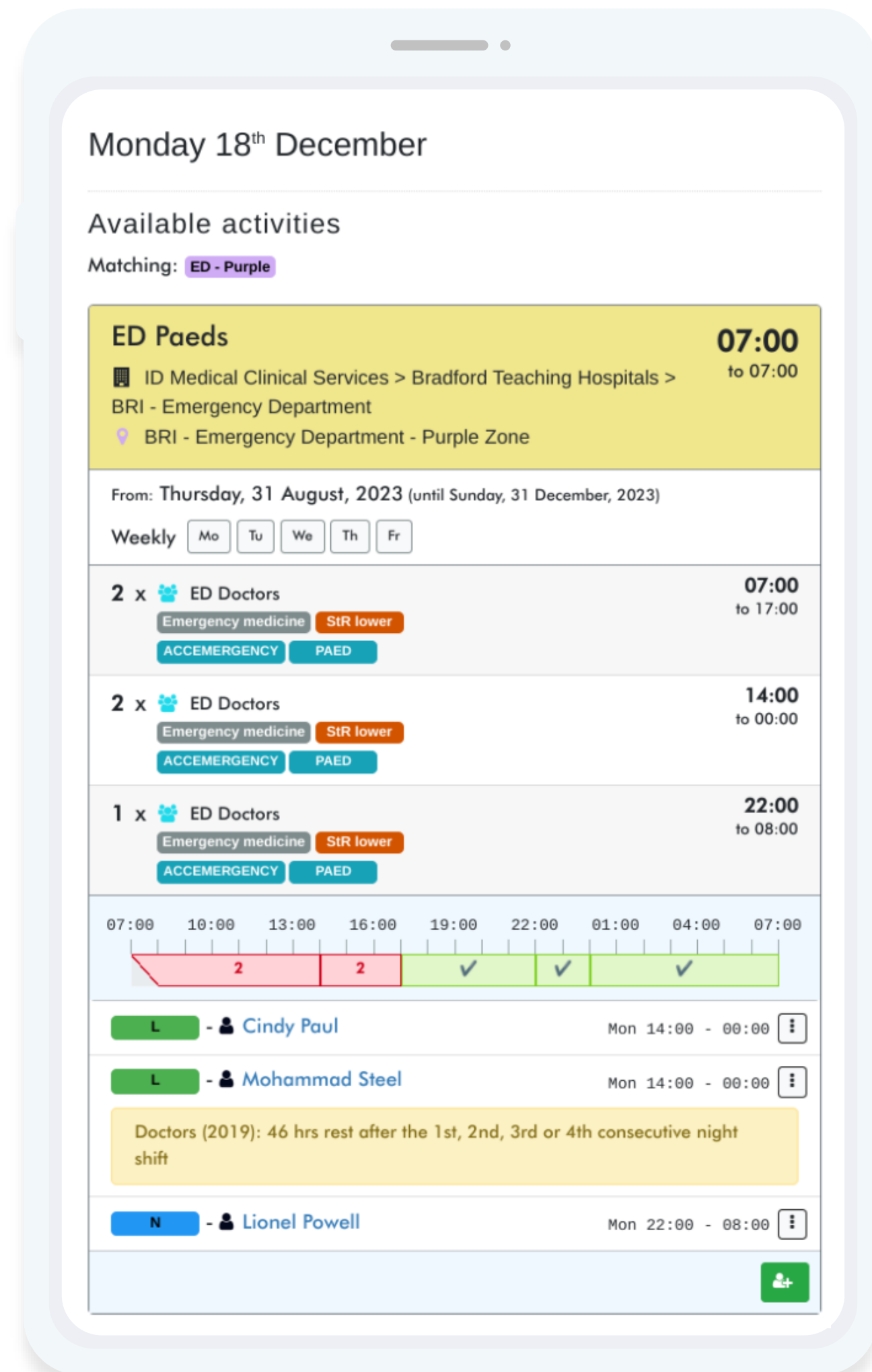


Cyber Essentials fully compliant – MoD level security



Full reporting suite of real-time MI

Activity-based rostering



Mind-the gap management

The roster does not look at a session or shift in isolation, rather the application considers different activities that would be carried out during a session / shift.

Activity-led

Utilising an activity-based model as well as a session/shift based one, the application will automatically highlight any gaps in service and will suggest to the user what tasks can be assigned to ensure continuity.

Real-time demand planning

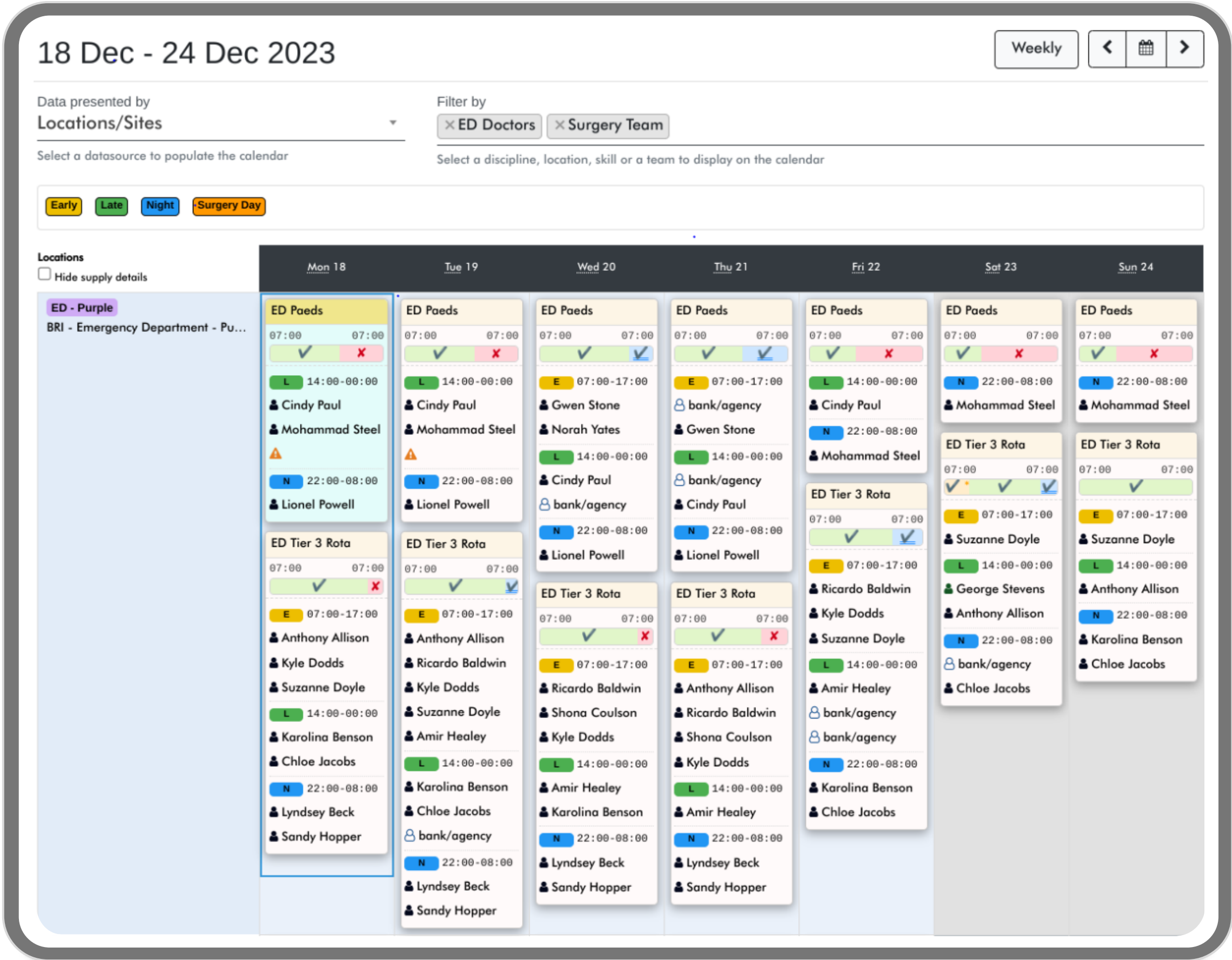
At the point a user allocates a resource to a potential session/shift, the application uses an array of indicators to inform them whether the demand is unfilled/filled/overfilled, giving them real-time visibility of the overall demand plan.

Intelligent resource matching

Automated resource matching suggests the most suitable workers based on availability, skills and preferences mix. The staffing manager can easily allocate correct compliant resources to the roster.

Built for Healthcare

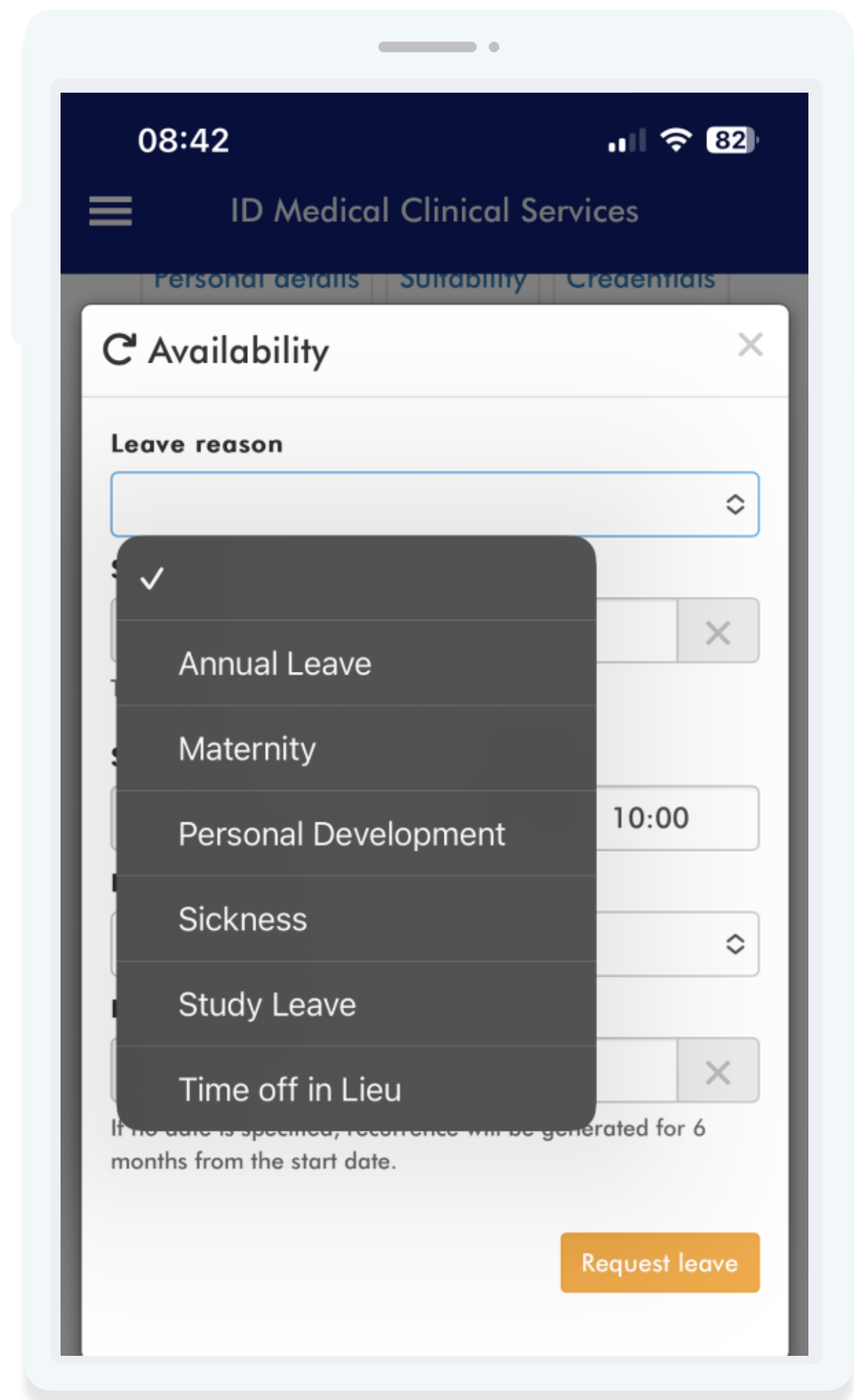
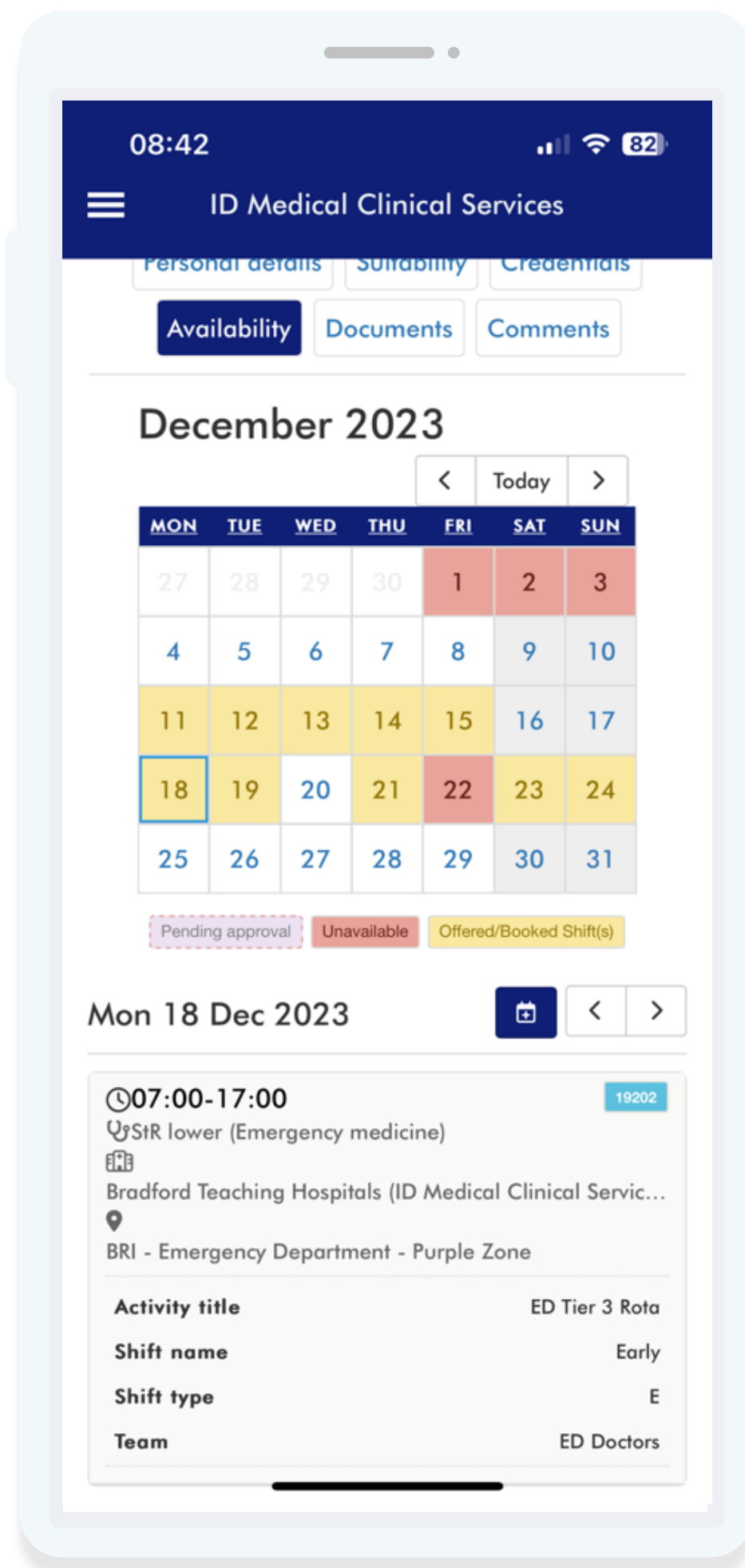
Rostering



- Insights management dashboard
- Team, Individual, Activity View
- Day, Week, Multi-Week Views
- Create, edit, drag & drop, copy and delete shifts
- Configure predefined shifts for easy rostering
- Create compliant rota templates
- Create and apply recurring shift patterns
- Copy rosters week-to-week
- Activities within shifts linked to skills & competencies
- Multi-activity assignment within a shift
- Timed, untimed, paid and unpaid breaks within your policy
- Bulk delete shifts by employee over any date range
- Junior doctor contract compliance analyser
- Agenda for change compliance analyser
- Safe staffing level analyser
- Fairness & fatigue analyser
- Create, broadcast and assign vacant shifts to other employees
- Dynamic roster costing for substantive, bank and agency shifts
- Complete audit trail of any changes made to the roster
- 15-minute intraday demand graph at location or activity level
- Multi-language interface

Built for Healthcare

Self-rostering



- View my roster and shift details
- View my team's roster and shift details
- Swap shifts with others with the right skills and availability
- Management or auto-approval of compliant swaps
- Self-service availability and shift preferences
- Leave management
- Annual leave accruals in hours or days
- Leave approval hierarchy
- Time off in lieu management
- Black-out dates & max off restrictions
- Absence document storage
- Auto-approval of leave within rules
- Leave admin reporting

Bank Manager

Maximises session/shift uptake through streamlined processes, intuitive interface and mobile app



Create and maximise use of your internal bank



Compliant with new Doctor contracts



Total interoperability and seamless integration with other technologies



Open API to Roster and Agency solutions with PSL / tiering



E-timesheet tool



Collaborative bank capability



Compliance monitoring and enforcement tool



Ease of use across mobile on the move and desktop devices



Cyber Essentials fully compliant – MoD level security



Full reporting suite of real-time MI

Whether you want to establish a new pool or improve your existing pool, our solutions help you to attract, utilise and retain your flexible workforce effectively.

With access to our mobile app, Healthcare Professionals can manage everything from setting their availability, requesting annual leave, applying for work, and managing compliance, to submitting timesheets and expenses.

At its core, the solution enables organisations to make considerable cost savings by driving down their agency spend.

IDM Bank Manager can be used in conjunction with IDM Roster & IDM Agency Manager or fit in seamlessly with your existing upstream and downstream systems.

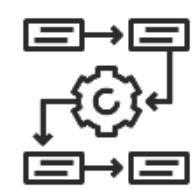
IDM Agency Manager automates the deployment and management of quality, compliant temporary staff through supply chain management and demand management information.

IDM Agency Manager works seamlessly with IDM Bank Manager and IDM Roster. This allows organisations to engage with their temporary workforce in an efficient, compliant and cost-effective way by providing complete visibility and control.

In real time, managers are able to know who, where and what the cost of their flexible workforce is at any time.

Agency Manager

Effective management of temporary recruitment requirements and costs



Automation & monitoring of all temporary staffing processes



Creates a competitive marketplace for each job, ensuring you achieve best value and best fit for each request



E-timesheets, consolidated invoicing & self-billing



Direct Engagement (PAYE and Limited companies)



Activation and adherence of rates



Rate adherence and enforcement tools



Compliance monitoring and enforcement tool



Integrated links to Bank and Roster management solutions



Cyber Essentials fully compliant – MoD level security



Full reporting suite of real-time MI

Direct Engagement

Generate significant savings by eliminating VAT on relevant staffing roles. Supported by KPMG



Secure online system automates everything: from booking to induction, contracts to timesheet & all associated payroll processes.



Your agencies search & propose ideal candidates, and then you directly engage the temporary worker.



Candidates sourced will be fully compliant to the needs specified by you.



Our interoperable software manages the weekly payroll support, along with all back-office admin.



Temporary workers have access to the online portal which will manage all the administrative work behind each assignment.



Users can manage all agencies, including tiers through a single online platform.



Full audit functionality provides transparency regarding agency performance and costs.



Manages all staff groups under one interoperable platform, removing the need for booking coordinators and suppliers to use multiple platforms.

Minimum
savings of

£700–800k

per annum with all fees included

Assuming a spend of

£5 million

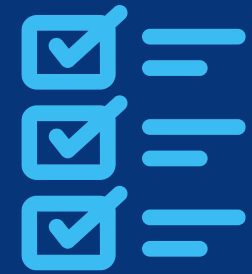
per annum

@ 10%

agency commission
(fee being charged by agencies)

iD Medical

Full payroll solutions



Payroll Services

We can provide a fully compliant payroll service for bank & DE workers.



Dedicated Team 24/7

Access to our dedicated team who will run your bank payroll and supplier payments.



Authorisation Procedures

Our payroll processing procedures include checking of the results by you to ensure a problem-free payroll run.



Electronic Timesheets

A digital solution that improves data accuracy, and creates cost savings and efficiency benefits across your entire organisation.



Supplier Payments

We take responsibility of paying the supply chain; removing the need for you to deal with any supplier timesheet, invoice, or credit control queries.



Consolidated Invoices

Consolidated invoicing structured whatever way you want, only showing approved invoices.



Supplier Self-billing

We save your supply chain both time and money by operating automated self-billing.

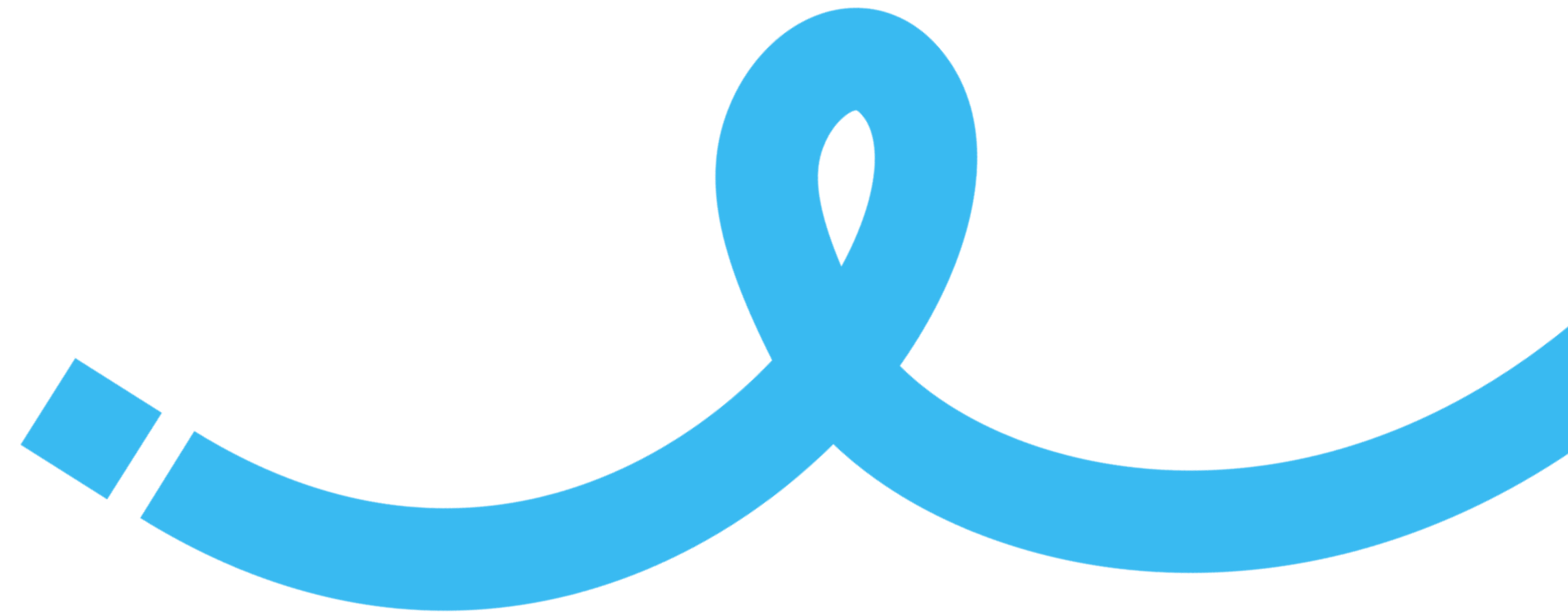


Secure Data

Data security is a priority. We provide a secure portal, encrypted emails, and an online payroll dashboard.

Why us?

We combine people and technology together to provide complete workforce improvement solutions that really work.



Experience

More than 20 years' experience in healthcare.

Infrastructure

Benefit from the expertise of 700+ dedicated healthcare specialists.

Relationships

120,000+ healthcare professionals we can access to support you

Technology

A single interoperable platform able to deploy any staff group.



Connecting care

Email: workforce.solutions@id-medical.com

Call: +44 (0) 1908 525 870

