

Pure IP Enterprise Voice

-  Licensed PSTN replacement services in 50 countries
-  Managed solutions for hard-to-reach locations
-  Live technical support
-  Enterprise-level security compliant
-  Complimentary suite of services to enable enterprise voice
-  Partnerships and capabilities with the leading application and platform vendors
-  Trusted by millions daily to provide secure and reliable voice to empower business
-  Global 13 points of presence

Enabling Enterprise Telephony across multiple platforms

Microsoft Teams Operator Connect

Operator Connect is an easy-to-launch cloud-based solution that enables businesses to make and receive external calls to and from the public switched telephone network (PSTN) through Microsoft Teams.

- › Quick to provision and easy to manage voice services through the Microsoft 365 Admin Center
- › Utilizes trusted cross-connect in Azure to eliminate the need for manual configuration
- › Cost-effective option

Direct Routing

Direct Routing is a traditional method of adding external calling to Microsoft Teams.

- › Agility & flexibility for more complex scenarios
- › Integration with other applications



UCaaS market is expected to grow from \$44Bn to \$161Bn by 2031



Cisco Cloud Connect for Webex Calling

Cloud Connect is a “Bring your own carrier” option for Webex PSTN calling and contact center using direct cloud peering; no on-premise hardware needed.

- › Expanded carrier choices in unique geographic areas
- › Enhanced services that include local currency support, managed PSTN connectivity and expanded global PSTN services like service numbers
- › Seamless management that provide a single pane of PSTN procurement and provisioning for your phone and contact center needs



Connector for Zoom

Zoom customers can easily add PSTN calling with Connector Zoom Phone.

- Easily installed and configured
- Connectivity to 50 countries
- 24/7 support with management reporting tools



Additional Solutions/Services

PBX Auditing

Understand your telephony environment to quickly migrate to the cloud

Professional (Cloud Enablement) Services

Supporting and streamlining your journey to cloud-based telephony with Microsoft Teams

Dynamics Call Connect

Allows customers to acquire numbers and external connectivity to enable inbound and outbound calling within Microsoft Dynamics 365 Customer Service platform

Number Management

Manage all your telephone numbers in one place regardless of platform or carrier

Call Recording

Connect and integrate to industry leading call recording applications to help meet regulatory requirements or training needs for your business

Connect Analog Devices

Transfer your analogue and on premise devices to your cloud environment

Contact Center Connect

A pre-configured and proven connection to a host of industry leading contact center platforms enabling external global calling

Managed SBC Services

Remove the burden of managing on-premise SBCs within your communication environment and extend the geographic reach of your voice services

PSTN Replacement

A fully compliant managed service providing or replacing PSTN and ISDN services

Management Additions

Number Connect
Teams Voice Managed Service (MAC etc)
Analytics
System Audit

Enablement Services

Discovery
Design
Deploy

Extensibility Services

SBCaaS (Geo extension)
SIP Connect (Connect legacy)

Kick Start Services

Discovery Lite
Teams Enable Starter
Voice (SIP/DR/OC) Trial

Enhancement Features

E911
Time Of Day Routing
Number Inspector
Number Monitor
FaxConnect

Add-on Applications

Call Recording
IVR
Contact Centre
Operator Console

Core Voice Services

Secure and resilient voice service delivered as a fully managed service supported with a customer management portal



Geographic Coverage

Full PSTN replacement services offered in **50 countries** directly from the Pure IP cloud-based global voice network.

Centralized Model

Argentina	Denmark	Lithuania	Singapore
Australia	Estonia	Luxembourg	Slovakia
Austria	Finland	Malaysia	Slovenia
Belgium	France	Mexico	South Africa
Brazil	Germany	Netherlands	South Korea
Bulgaria	Greece	New Zealand	Spain
Canada	Hong Kong	Norway	Sweden
Chile	Hungary	Panama	Switzerland
Colombia	Ireland	Peru	Turkey
Costa Rica	Israel	Poland	United Kingdom
Croatia	Italy	Portugal	United States
Cyprus	Japan*	Puerto Rico	
Czech Republic	Latvia	Romania	

*some local restrictions



Decentralized Model

An SBC Managed service to provide coverage in those hard-to-reach countries where a PSTN replacement service is not yet available.

We are trusted by millions daily to power their business communications. Learn more about our enterprise voice solutions at:

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