

Cloud Enablement – Microsoft Teams Enablement Services

A suite of services to accelerate your migration to Microsoft Teams for enterprise telephony.



What Is It?

Pure IP's Cloud Enablement services accelerate the migration process, for businesses choosing Microsoft Direct Routing for cloud-based telephony with Microsoft Teams. With a growing trend to move key services to the cloud, many organizations are turning to Microsoft Teams for their corporate telephony needs.

Leaning on our extensive experience in delivering trusted voice solutions, we provide comprehensive support for the entire migration process – from initial discovery and assessment to ongoing operational management. Our services support your cloud journey, irrespective of the platform you're migrating from, and continue even after the migration is complete.



DISCOVER

- Discovery audit
- Readiness assessment



DESIGN

- Solution design
- Migration planning



DEPLOY

- Tenant configuration
- Policies & features
- User deployment



SUPPORT

- Incident support
- Operational updates
- Development reviews



When & How Would You Use It?

The Cloud Enablement services are exclusively aimed at customers migrating to Pure IP's Direct Routing voice services. They can be consumed in any mix to meet specific customer and project requirements or bundled into a full Teams Voice Managed Service wrap.



What Is Included?

DISCOVER	
Discovery Service	A comprehensive audit of your current communication and PBX estate including: • Platform details and insights • Infrastructure hardware, firmware and connected devices • Usage and user insights including features and settings • Connectivity and integrations • Licensing usage • Voice network readiness assessment
DESIGN	
Solution Design	Design of a voice solution to meet the specific requirements including configuration, connectivity, numbers, integrated voice applications and features.
Migration Planning	Working with your team to define a project timeline and define the relevant migration phases.
DEPLOY	
Tenant Configuration	Microsoft 365 tenant gateway integration and voice configuration, including: • Domain, gateways and channel settings • Voice routing configuration • Dial plans
Policies & Features	• Set up voice policies • Creation of call queues and auto attendant
Testing	• System Acceptance Testing • Creation of User Acceptance documentation
User Deployment	• Set up user profiles • Deploy early adopters • Integration of existing Microsoft 365 users to Teams



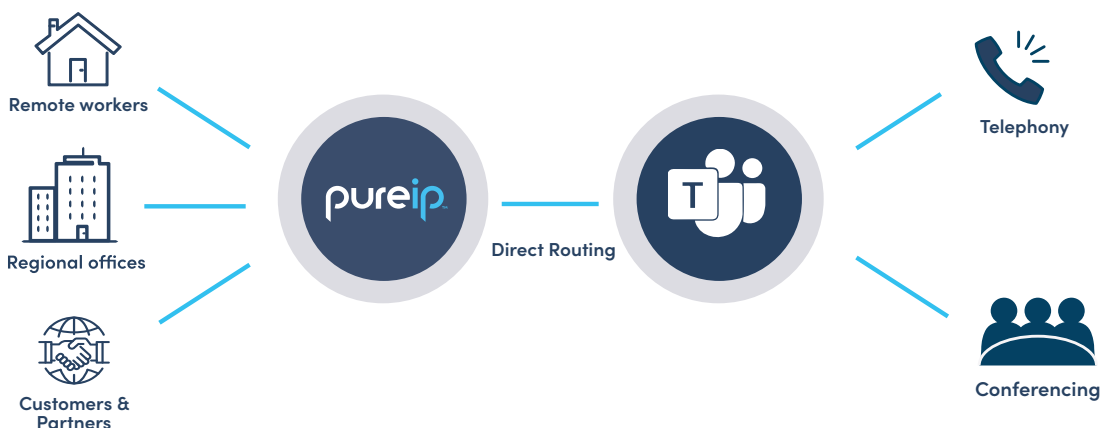
What Is Included? (Cont'd)

Incident Support	Support with resolving voice related incidents within your Microsoft Teams Voice environment.
Teams Voice Administration	Support with the administration and management of your Microsoft 365 voice services such as: • Dial plans • Direct routing • Voice routing policies • Call queues and auto attendant • Call park policies • Calling and caller ID policies • Organisation-wide voice settings
Development Reviews	Regular reviews looking at the performance and development of your Microsoft 365 Teams voice deployment.



Direct Routing As A Service

Pure IP offer a secure and reliable Direct Routing service that utilises the scale, reach, and flexibility of Pure IP's cloud-based global voice network.





Benefits



EXPERTISE

Proven approach
diminishing the risks and
uncertainties



SPEED

Accelerate the
migration to
Microsoft Teams Voice



KNOWLEDGE

The know-how to
handle complex
requirements &
troubleshoot effectively



FOCUS

Keeping focus on
delivering the project
without distractions



Associated Services From Pure IP

Pure IP's Cloud Enablement Services are designed to support a seamless transition of your telephony system to Microsoft Teams. We offer bespoke services tailored to your specific needs, taking you from the initial survey and readiness assessment to deployment and ongoing operational support. View the entire portfolio of Cloud Enablement services at: www.pure-ip.com/services-cloud-enablement-services

We are trusted by millions daily to power their business communications. Learn more about our enterprise voice solutions at:

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