



Unify Your Data Experience

Buyer's Guide

This guide will help you and your team as you get started with your new Curator solution. We'll cover the details of our solution tiers, the process of kicking off projects together, the overview of launch and support for your Curator solution, and have a look at additional resources for continued support throughout the lifetime of your product.

If at any point in time, you have questions, our team is ready to assist you.



Selecting the Right **Curator** Solution

Our goal is to create a Curator solution that grants you the freedom and power to create an enriching data experience. To take charge of the way data insights are organized, packaged and delivered, Curator has two solutions: Standard and Enterprise. Standard gives you all the tools to create a great analytics experience. Enterprise gives you the ability to scale that experience across groups, customers, and around the globe. This quick view shows you the inclusions of each level.



	Standard	Enterprise
	For teams, departments or companies to deliver custom data experiences	For enterprises and data monetization with world-class support and tools to succeed at scale
Features	• Easy Self Management • Unlimited Users* • Group-Specific Homepages • Group-Specific Styles • Development Tools (APIs, Data Manager, Integration Manager) • One Tableau Integration - either a single instance Tableau Server or Tableau Online account	• Easy Self Management • Unlimited Users* • Group-Specific Homepages • Group-Specific Styles • Development Tools (APIs, Data Manager, Integration Manager) • Priority Support • High Availability • All Integrations + Multi-instance Support • Org Chart and more! • Add additional websites →
Support	• Local Business Hour Support • Software • Installation • Styling Guidance	• Priority Support • Software • Installation • Styling Guidance • Global support queue • Critical Weekend Support • Scheduled Weekend Support
Hosting	• Shared Hosting (free) • On-Prem (free) • Quoted Dedicated Hosting	• On-Prem (free) • Quoted Dedicated Hosting
Pricing	\$20,000 per year	\$50,000 per year +\$15k for initial setup and configuration

Add Additional Websites (Enterprise Only)

For unique department, regional, and/or customer website

- Adds Central Dispatch + 10 Child Websites
- Easily deploy and manage sites
- Unique URLs & login screens
- Team site self-management
- Global search across sites

Add 10 websites for \$10,000 per year

Hosting

Shared Hosting

- Free for Curator: Standard
- Hosting on a shared server
- Perfect for small to medium sites
- Restricted access to app database

Dedicated Hosting

- Hosting on dedicated servers
- Architected to your use case
- Starts at \$12,000 per year

On-Prem / Self-Hosting (free)

Services

Recommended Services

- Curator Design (starting at \$5k)
- Analytics UX Audit (\$15k)

ServerCare by InterWorks

- Focus on content, not servers
- Pro-active monitoring and maintenance of your BI Infrastructure

Assist by InterWorks

- Access to the experts on your schedule.
- Support for your users and dashboard developers

Additional Options

Also available on the AWS Marketplace

- Get billed directly by AWS
- Priced by Hardware selection
- See AWS for pricing

Need more? Behind Curator is the InterWorks global team of consultants who can help you:

- Launch new data products
- Build a modern data stack
- Design and develop analytics
- Create an analytics brand
- Improve performance
- Establish content strategy & governance

Installation Process:

1. Install Curator Software

- Automated Installation when you choose a hosted solution or the AWS Marketplace
- Easy-to-use installation wizard for on-prem installs on standard web servers

2. Connect BI Systems

- Configure Tableau and/or Power BI (Cloud) in the Curator Backend
- Bulk Import Selected Content

3. Choose and Configure Security Mechanism

4. Style and Organize Content

Reach out any point for quick, expert assistance!



Our Solutions Support Your Growth

Still curious about which Curator tier is right for your organization? Contact our team. We'd be happy to talk through the details with you.

What's Next?

If you have found the Curator solution that's right for you, you're ready to get started. Our team will help you through the process of getting signed up and mapping out the timeline for implementation.

curator.interworks.com

Curator Project Kickoff

You've selected the Curator solution that's right for you, and you're ready to hit the ground running! We're ready, too. Here's a breakdown of how our team will work alongside you:

- You'll be introduced to your account team. Real people. Real names. Real cool, too.
- We aim to make Curator as easy to use as possible. This means you can easily install on your own - but we're here to help if you need our assistance. We'll schedule an overview call to highlight the latest-and-greatest features, but throughout your Curator journey, our whole team is just one email away.



Engagement Overview

Our team of experts are here to support at each step of the process:

- Curator software installation and setup analytics connections such as Tableau
- SSO configuration and sample content setup
- Design review and style guidance
- Training and handoff



Curator Security Considerations

All Curator instances deployed by InterWorks go through a rigorous security analysis to ensure that security controls meet InterWorks standards. This process is followed for both new Curator installations and ongoing releases. This analysis is a necessary early step to ensuring the system meets your security requirements.

InterWorks recommends running security penetration tests against Curator after it is installed in your environment. This helps further ensure that any security gaps in Curator's installation configuration are covered.

For more, see our [Curator security page](#).



Acquisition, Development and Maintenance

The following security requirements should be considered for each system:

- Elevated Security: If analysis determines that data in the system requires heightened security, a plan should be put in place to create those additional security controls
- User Provisioning: All user roles required for the system should be defined, along with what level of access is required for each role
- User Education: All users should be educated on their responsibilities within the system and specifically any potential security issues
- Asset Protection: Assets requiring special protections should be identified

Additional Information

Our security analysis will cover the following, if applicable:

- Securing application services on public networks
- Protecting application services transactions
- System change control procedures
- Technical review of applications after operating platform changes
- Secure system engineering principles
- Secure development environment
- System acceptance testing

Development Life Cycle

Before reaching your systems, Curator development goes through rigorous security and quality analysis:

- Peer-reviewed code changes
- Static and dynamic application security scans
- Automated selenium and unit tests
- Automated visual screen comparisons

Curator Launch and Support

After we've worked with your team for installation and implementation, you're ready for launch! We have plenty of best practices we can share from other client successes. We can also share what to expect and offer additional support services that you may be interested in.



Launch Tips from the Curator Team

Align: Reflect your unique branding, colors and iconography across both the site and your analytics in a consistent way.

Collaborate: Work with key stakeholders on design and features to increase buy-in and adoption.

Monitor: Set up Google Analytics or Matomo to get usage statistics on your site for design insight and goal-tracking.

Focus: Design dashboards to answer specific questions or enable a specific use case. Often, less is more with dashboards.

Adapt: Iterate your design to meet the changing needs of your organization. Features like Keyword Pages can help keep everybody in the loop.



Standard Support

- Support email: curator@interworks.com
- Knowledge base
- Support coverage: US and EU
BST Business hours
- Critical response time: 8 business hours

Priority Support

- Support email: curator@interworks.com
- Knowledge base
- Priority Support Queue
- Support coverage: US and EU
BST Business hours
- Scheduled Weekend Support
- Critical Weekend Support
- Critical Response Time: 4 business
hours, 12 hours (weekends)
- Dedicated Account Team
- Deployment Reviews
- Upgraded Assistance and Guidance
- Strategic Planning
- Product Roadmap Previews
- Feature Feedback Sessions
- Feature request feedback sessions

Upgrade Your Experience:

Curator is just the beginning. Our team can enhance your analytics experience with several other services and solutions.

- **ServerCare by InterWorks (system monitoring and support)**
- **Assist by InterWorks (end user support)**
- **Strategy consulting (Analytics, Data, and Product)**
- **Modern data platform transition**
- **Design and build services**

Curator Design

Want to have a truly premium experience for your users? We'll help you fine-tune every aspect of your site to take full advantage of Curator.

Process:

- Choose from Small, Medium, and Large options starting at \$5k.
- Work with our Experience Designers to target a design to your budget and Curator's capabilities
- Experience Developers create the custom theme and deploy to your Curator server
- Deliverable: Custom theme for Curator
- Discounts available when you opt into yearly design refreshes
- Price: Starting as low as \$5k

Dashboard UX Audit

Our Experience Designers will work with your business stakeholders to create and define an analytic experience that extends your brand. With a lasting set of analytics branding assets to guide the development of your platform, you'll create a consistent, well-thought-out experience that increases user adoption and retention.

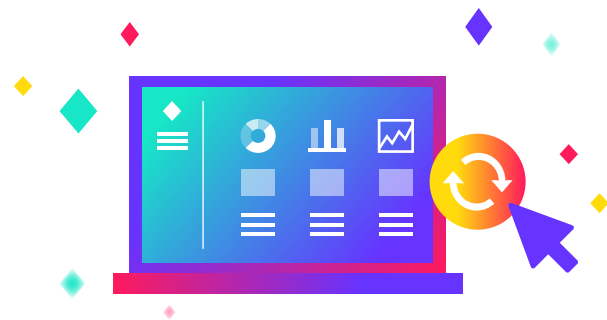
Deliverables:

- Analytics brand guide
- Analytic color palettes checked for accessibility
- Iconography and fonts
- Example dashboard to assist future development
- Style guide poster
- Price: 2-week engagement for \$20k

Curator Renewals and Improvements

Curator is an iterative product, which means you can always keep improving the Curator experience. You can achieve this by staying up to date about and implementing new features and utilizing the Curator team. Don't be shy about your feedback and satisfaction! Finally, we'll review the Curator renewal process and how our team will guide you.

- After onboarding and Curator installation, we'll add the main solution contact to our mailing lists. You can request to add more contacts from your organization to this mailing list at any time.
- Our team will inform you about new features and product updates, live webinars with the Curator team and innovative industry-specific demo releases to explore.
- We create customer resources frequently. Find them here: curator.interworks.com/blog and curator.interworks.com/resources.



Renewal Information

- Curator subscriptions are renewed every 12 months, and continued renewal gives you immediate access to new feature releases and upgrades, as well as continued compatibility with the latest releases of Tableau (and Power BI if Enterprise).
- Our team tracks your renewal cycles and will reach out to you to connect about your investment in the product.
- Curator is a collaborative product – we want your feedback at any point of your solution usage. If you have product ideas, please reach out to your support team.
- Our team will also work with you to determine your product satisfaction ahead of your renewal. This is a great time to talk about the next possibilities for growth with Curator.



Unify Your Data Experience

You're Up to Speed!

Questions? We have answers.

Reach out to us anytime: curator.interworks.com/contact

Powered by the people at  interworks