



Chrome Enterprise Upgrade License

Service Definition - November 2025

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Chrome Enterprise Upgrade Service Definition

Chrome Enterprise Upgrade, Chrome Education Upgrade, Chrome Nonprofit Upgrade, and Chromebook Enterprise - Allows you to configure Google Workspace Chrome Management settings and enforce policies for specific devices running on Chrome OS. You can control user access, customize features, configure network access, and more. Choose what's right for your organization type.

Chrome Kiosk - Gives you access to the Google Workspace Chrome Management Kiosk settings you need to configure, deploy, and monitor a Chrome device as a single-app kiosk. It's perfect for a device that's used exclusively as a kiosk, such as a digital sign or point-of-sale system in a store. However, it can't be used for a managed guest session kiosk.

Services governed by the Chrome Browser Cloud Management License Agreement

Chrome Browser Cloud Management allows administrators to view reports about the use of Chrome Browser on devices enrolled into Chrome Browser Cloud Management. Administrators can also sort devices into organizational units, manage extensions, and set policies across enrolled devices in the Google Admin console.

Chrome Browser Cloud Management is not an Audited Services as defined in the latest Chrome Data Processing Amendment here: https://www.google.com/chrome/terms/dpa_terms.html

The latest Chrome Online Agreement that governs the use of Chrome service can be found here: <https://chromeenterprise.google/terms/chrome-online-agreement/>

On Boarding & Implementation

To on board using the Chrome Enterprise licenses with your Google Workspace platform we have implemented a simple 7 step process to make using the Google Workspace Platform as simple as possible:

On Boarding

1. Contact Levett Consultancy asking to purchase Chrome Enterprise licenses defined within our published G Cloud service
2. A G Cloud quote will be issued by our commercial team based upon how many Chrome Enterprise Upgrade licenses are required for the customer Google Workspace platform
3. On acceptance of the G Cloud quote the customer will be asked to send a Purchase Order
4. Once the order has been placed this will trigger the implementation phase



Implementation Phase

5. Google will request the customer to accept the terms and conditions of the purchased Chrome Enterprise Upgrade Licenses
6. Once the terms and conditions has been signed, Google will issues the licenses within 48 hours and apply to the customer Google Workspace domain ready to be used for enrolling the number of ChromeOS devices based upon how many licenses were purchased
7. Levett Consultancy will invoice the customer for the Chrome Enterprise Upgrade licenses as per the G Cloud terms condition to complete the implementation.

Note: If the customer has requested Chrome Enterprise Upgrade licenses as part of a Google Workspace Platform deployment these licenses will be included within the deployment service invoice. Furthermore the onboarding and implementation will follow the process described within the G Cloud 'Deployment and training' service definition.

Chrome Enterprise Upgrade Terms and Conditions

Cloud Support terms and conditions including termination clauses, compensation for missed targets are detailed within the associated G Cloud 15 'Chrome EUL Terms and Conditions Document'.

After Sales Support

Once a service has been delivered, a member of the Customer Relationship Team will contact the customer to confirm their satisfaction with the service and ensure that their expected outcomes have been met. Furthermore, customers will be able to contact their dedicated account manager for any post-delivery advice or future requirements.

Chrome Enterprise Upgrade License Pricing

Chrome Upgrade License costs including how to order are detailed within the associated G Cloud 15- Google Services Pricing Document.

G Cloud Additional Notes

Levett Consultancy Ltd presents no additional Service Definition to that of already stated by Google as detailed within this document. Furthermore Levett Consultancy Ltd accepts the Government Procurement Services Terms of Participation for G Cloud 15 and also accepts the Framework Agreement Terms and Conditions for G Cloud Services.