



Google Meets Hardware License

Service Definition - November 2025

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Google Meets Hardware Service Definition

The Google Meet Hardware License is an annual subscription that is required for each dedicated room device to function within the Google Meet ecosystem and be managed by an organisation's IT administrators.

It is essentially the software key that enables the dedicated hardware (like a Chromebox, touch controller, and camera/mic kit) to work seamlessly with your Google Workspace subscription, primarily through Calendar integration.

Key Components of Google Meets Hardware License

Item	Description
Required For	Each dedicated Google Meet hardware device (e.g., a meeting room kit) must have its own license.
Functionality	The license activates the necessary software to connect the room system to the Google Meet service and integrate with Google Workspace (specifically for scheduling via Google Calendar resources).
Term	Licenses are typically purchased on a one-year (annual) subscription basis and must be renewed to maintain room functionality and cloud management.
Management	It grants access to the dedicated Google Meet Hardware section of the Google Admin console, allowing IT administrators to remotely configure, monitor, and update the device and its policies.
Relationship to Google Workspace	The Meet Hardware License is required in addition to your standard Google Workspace subscription (e.g., Business Starter, Standard, Plus, or Education editions). It is a separate annual cost per device.

Meeting Room Hardware Services Service Level Agreement

The full and most up-to-date Meeting Room Hardware Services Enterprise Agreement can be found by clicking the link here:

- <https://workspace.google.com/terms/meeting-room-hardware/service-level-agreement/>



On Boarding & Implementation

To on board using the Chrome Enterprise licenses with your Google Workspace platform we have implemented a simple 7 step process to make using the Google Workspace Platform as simple as possible:

On Boarding

1. Contact Levett Consultancy asking to purchase Chrome Enterprise licenses defined within our published G Cloud service
2. A G Cloud quote will be issued by our commercial team based upon how many Chrome Enterprise Upgrade licenses are required for the customer Google Workspace platform
3. On acceptance of the G Cloud quote the customer will be asked to send a Purchase Order
4. Once the order has been placed this will trigger the implementation phase

Implementation Phase

5. Google will request the customer to accept the terms and conditions of the purchased Chrome Enterprise Upgrade Licenses
6. Once the terms and conditions has been signed, Google will issues the licenses within 48 hours and apply to the customer Google Workspace domain ready to be used for enrolling the number of ChromeOS devices based upon how many licenses were purchased
7. Levett Consultancy will invoice the customer for the Chrome Enterprise Upgrade licenses as per the G Cloud terms condition to complete the implementation.

Note: If the customer has requested Chrome Enterprise Upgrade licenses as part of a Google Workspace Platform deployment these licenses will be included within the deployment service invoice. Furthermore the onboarding and implementation will follow the process described within the G Cloud 'Deployment and training' service definition.

Chrome Enterprise Upgrade Terms and Conditions

Cloud Support terms and conditions including termination clauses, compensation for missed targets are detailed within the associated G Cloud 15 'Chrome EUL Terms and Conditions Document'.

After Sales Support

Once a service has been delivered, a member of the Customer Relationship Team will contact the customer to confirm their satisfaction with the service and ensure that their expected outcomes have been met. Furthermore, customers will be able to contact their dedicated account manager for any post-delivery advice or future requirements.



Google Meets Hardware License Pricing

Chrome Upgrade License costs including how to order are detailed within the associated G Cloud 15- Google Services Pricing Document.

G Cloud Additional Notes

Levett Consultancy Ltd presents no additional Service Definition to that of already stated by Google as detailed within this document. Furthermore Levett Consultancy Ltd accepts the Government Procurement Services Terms of Participation for G Cloud 15 and also accepts the Framework Agreement Terms and Conditions for G Cloud Services.