

OpenText EIM Implementation and Migration Services for G-Cloud 15

Pricing Document - Framework Reference RM1557.15

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OpenText Professional Services Pricing

OpenText Professional Services Implementation rate card:

These services are relevant if you are looking to deploy a new or exploit an existing Enterprise Information Management system, document capture, case management, Electronic Patient Record system or data archive system to the OpenText or a 3rd Party Cloud.

Role	Onshore	Offshore (COE India)
Implementation Consultant Level 1	£1,237	£525
Implementation Consultant Level 2	£1,290	£563
Implementation Consultant Level 3	£1,350	£615
Implementation Consultant Level 4	£1,500	£668

Government Digital and Data Roles – Mapped to OpenText Professional Services Roles:

Job family	Job role	Role level	OpenText PS Rate On Shore	OffShore (CoE India)
Architecture roles	Business architect	1. Trainee business architect	£1,237.50	£525.00
		2. Associate business architect	£1,237.50	£525.00
		3. Business architect	£1,290.00	£562.50
		4. Lead business architect	£1,350.00	£615.00
	Data architect	1. Data architect	£1,290.00	£562.50
		2. Senior data architect	£1,350.00	£615.00
		3. Chief data architect	£1,350.00	£615.00
	Enterprise architect	1. Enterprise architect	£1,237.50	£525.00
		2. Senior enterprise architect	£1,290.00	£562.50
		3. Lead enterprise architect	£1,350.00	£615.00
		4. Principal enterprise architect	£1,350.00	£615.00
	Network architect	1. Associate network architect	£1,237.50	£525.00
		2. Network architect	£1,237.50	£525.00
		3. Lead network architect	£1,290.00	£562.50
	Security architect	1. Security architect	£1,290.00	£562.50
		2. Lead security architect	£1,350.00	£615.00
		3. Principal security architect	£1,350.00	£615.00
	Solution architect	1. Associate solution architect	£1,237.50	£525.00

		2. Solution architect	£1,237.50	£525.00
		3. Senior solution architect	£1,290.00	£562.50
		4. Lead solution architect	£1,350.00	£615.00
		5. Principal solution architect	£1,350.00	£615.00
	Technical architect	1. Associate technical architect	£1,237.50	£525.00
		2. Technical architect	£1,237.50	£525.00
		3. Senior technical architect	£1,290.00	£562.50
		4. Lead technical architect	£1,350.00	£615.00
		5. Principal technical architect	£1,350.00	£615.00
Chief digital and data roles	Chief data officer	1. Chief data officer	£1,500.00	£667.50
	Chief information security officer	1. Chief information security officer	£1,500.00	£667.50
	Chief technology officer	1. Chief technology officer	£1,500.00	£667.50
Cyber security roles	Cyber security audit and assurance	1. Lead cyber security audit and assurance	£1,290.00	£562.50
		2. Principal cyber security audit and assurance	£1,350.00	£615.00
	Cyber security governance and risk management	1. Associate cyber security governance and risk manager	£1,237.50	£525.00
		2. Lead cyber security governance and risk manager	£1,290.00	£562.50
		3. Principal cyber security governance and risk manager	£1,350.00	£615.00
	Cyber security monitoring	1. Associate cyber security monitoring	£1,237.50	£525.00
		2. Lead cyber security monitoring	£1,290.00	£562.50
		3. Principal cyber security monitoring	£1,350.00	£615.00
	Cyber security incident response	1. Associate cyber incident response	£1,237.50	£525.00
		2. Lead cyber security incident response	£1,290.00	£562.50
		3. Principal cyber security incident response	£1,350.00	£615.00
	Cyber security vulnerability management	1. Associate cyber security vulnerability management	£1,290.00	£562.50
		2. Lead cyber security vulnerability management	£1,350.00	£615.00

		3. Principal cyber security vulnerability management	£1,350.00	£615.00
	Cyber security digital forensics	1. Associate cyber security digital forensics	£1,290.00	£562.50
		2. Lead cyber security digital forensics	£1,350.00	£615.00
		3. Principal cyber security digital forensics	£1,350.00	£615.00
	Cyber security testing	1. Associate cyber security testing	£1,237.50	£525.00
		2. Lead cyber security penetration testing	£1,290.00	£562.50
		3. Principal cyber security testing	£1,350.00	£615.00
	Cyber security secure design	1. Associate cyber security secure systems architecture and design	£1,290.00	£562.50
		2. Lead cyber security secure systems architecture and design	£1,350.00	£615.00
		3. Principal cyber security secure systems architecture and design	£1,350.00	£615.00
Data roles	Analytics engineer	1. Trainee analytics engineer		
		2. Analytics engineer	£1,237.50	£525.00
		3. Senior analytics engineer	£1,290.00	£562.50
		4. Lead analytics engineer	£1,350.00	£615.00
		5. Head of analytics engineering	£1,350.00	£615.00
	Data analyst	1. Associate analyst	£1,237.50	£525.00
		2. Data analyst	£1,237.50	£525.00
		3. Senior data analyst	£1,290.00	£562.50
		4. Principal data analyst	£1,350.00	£615.00
	Data engineer	1. Data engineer	£1,237.50	£525.00
		2. Senior data engineer	£1,290.00	£562.50
		3. Lead data engineer	£1,350.00	£615.00
		4. Head of data engineering	£1,350.00	£615.00
	Data ethicist	1. Data ethics lead	£1,290.00	£562.50
		2. Head of data ethics	£1,350.00	£615.00
	Data governance manager	1. Data governance manager	£1,237.50	£525.00
		2. Lead data governance manager	£1,290.00	£562.50
		3. Head of data governance	£1,350.00	£615.00
	Data scientist	1. Trainee data scientist	£1,237.50	£525.00
		2. Associate data scientist	£1,290.00	£562.50
		3. Data scientist	£1,350.00	£615.00

		4. Principal data scientist	£1,350.00	£615.00
		5. Lead data scientist	£1,350.00	£615.00
		6. Head of data science	£1,500.00	£667.50
	Machine learning engineer	1. Senior machine learning engineer	£1,290.00	£562.50
		2. Lead machine learning engineer	£1,350.00	£615.00
	Performance analyst	1. Associate performance analyst		
		2. Performance analyst	£1,237.50	£525.00
		3. Senior performance analyst	£1,290.00	£562.50
		4. Lead performance analyst	£1,350.00	£615.00
		5. Head of performance analysis	£1,350.00	£615.00
IT operations roles	Application operations engineer	1. Associate application operations engineer		
		2. Application operations engineer	£1,237.50	£525.00
		3. Senior application operations engineer	£1,237.50	£525.00
		4. Lead application operations engineer	£1,290.00	£562.50
		5. Principal application operations engineer	£1,350.00	£615.00
	Business relationship manager	1. Business relationship manager	£1,237.50	£525.00
		2. Senior business relationship manager	£1,290.00	£562.50
		3. Lead business relationship manager	£1,350.00	£615.00
	Change and release manager	1. Configuration analyst		
		2. Change and release analyst	£1,237.50	£525.00
		3. Change and release manager	£1,290.00	£562.50
	Command and control centre manager	1. Operations analyst	£1,237.50	£525.00
		2. Senior operations analyst	£1,290.00	£562.50
		3. Operational control manager	£1,350.00	£615.00
		4. Head of command and control	£1,350.00	£615.00
	End user computing engineer	1. Associate end user computing engineer		
		2. End user computing engineer	£1,237.50	£525.00
		3. Senior end user computing engineer	£1,290.00	£562.50

		4. Lead end user computing engineer	£1,350.00	£615.00
		5. Principal end user computing engineer	£1,350.00	£615.00
	IT service manager	1. IT service analyst		
		2. IT service manager	£1,237.50	£525.00
		3. Senior IT service manager	£1,290.00	£562.50
		4. Head of IT service management	£1,350.00	£615.00
	Incident manager	1. Incident manager	£1,237.50	£525.00
		2. Major incident manager	£1,290.00	£562.50
	Infrastructure engineer	1. Associate infrastructure engineer	£1,237.50	£525.00
		2. Infrastructure engineer	£1,237.50	£525.00
		3. Senior infrastructure engineer	£1,290.00	£562.50
		4. Lead infrastructure engineer	£1,350.00	£615.00
		5. Principal infrastructure engineer	£1,350.00	£615.00
	Infrastructure operations engineer	1. Associate infrastructure operations engineer	£1,237.50	£525.00
		2. Infrastructure operations engineer	£1,237.50	£525.00
		3. Senior infrastructure operations engineer	£1,290.00	£562.50
		4. Lead infrastructure operations engineer	£1,350.00	£615.00
		5. Principal infrastructure operations engineer	£1,350.00	£615.00
	Problem manager	1. Problem analyst	£1,237.50	£525.00
		2. Problem manager	£1,290.00	£562.50
	Service desk manager	1. Service desk analyst		
		2. Senior service desk analyst	£1,237.50	£525.00
		3. Service desk manager	£1,237.50	£525.00
		4. Head of service desk	£1,290.00	£562.50
	Service transition manager	1. Service acceptance analyst	£1,237.50	£525.00
		2. Service readiness analyst	£1,237.50	£525.00
		3. Service transition manager	£1,290.00	£562.50
		4. Lead service transition manager	£1,350.00	£615.00
Product and delivery roles	Business analyst	1. Trainee business analyst		
		2. Junior business analyst		
		3. Business analyst	£1,237.50	£525.00

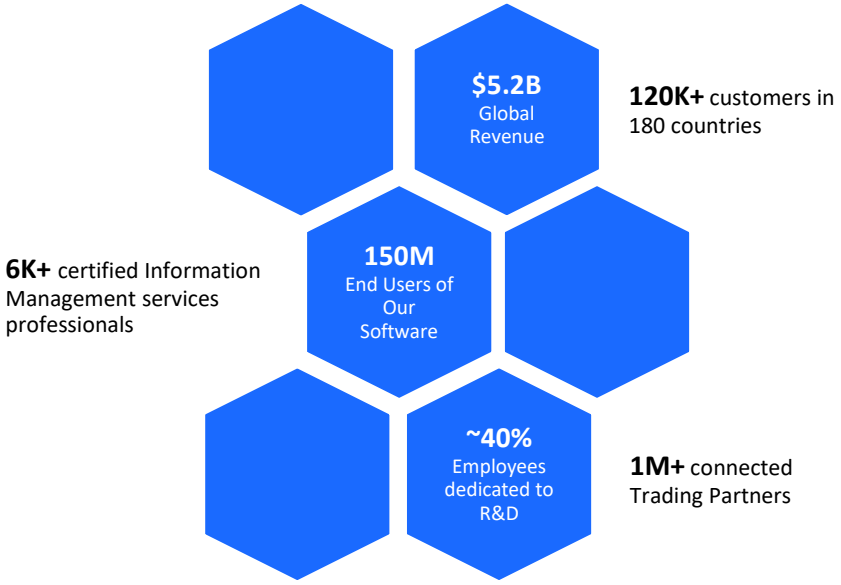
		4. Senior business analyst	£1,290.00	£562.50
		5. Lead business analyst	£1,350.00	£615.00
		6. Head of business analysis	£1,350.00	£615.00
	Delivery manager	1. Associate delivery manager	£1,237.50	£525.00
		2. Delivery manager	£1,290.00	£562.50
		3. Senior delivery manager	£1,350.00	£615.00
		4. Head of (Agile) delivery management	£1,350.00	£615.00
	Digital portfolio manager	1. Digital portfolio analyst	£1,237.50	£525.00
		2. Digital portfolio manager	£1,290.00	£562.50
		3. Senior digital portfolio manager	£1,350.00	£615.00
		4. Head of portfolio	£1,350.00	£615.00
	Product manager	1. Associate product manager	£1,237.50	£525.00
		2. Product manager	£1,290.00	£562.50
		3. Senior product manager	£1,290.00	£562.50
		4. Lead product manager	£1,350.00	£615.00
		5. Head of product	£1,350.00	£615.00
	Programme delivery manager	1. Programme delivery manager	£1,500.00	£667.50
	Service owner	1. Service owner	£1,350.00	£615.00
Quality assurance testing (QAT) roles	Quality assurance testing (QAT) analyst	1. Tester (QAT)		
		2. QAT analyst	£1,237.50	£525.00
		3. Senior QAT analyst	£1,290.00	£562.50
		4. Lead QAT analyst	£1,350.00	£615.00
	Test engineer	1. Tester (test engineer)		
		2. Test engineer	£1,237.50	£525.00
		3. Senior test engineer	£1,290.00	£562.50
		4. Lead test engineer	£1,350.00	£615.00
	Test manager	1. Test manager	£1,290.00	£562.50
		2. Head of test	£1,350.00	£615.00
Software development roles	Development operations (DevOps) engineer	1. Apprentice DevOps engineer		
		2. Junior DevOps engineer		
		3. DevOps engineer	£1,237.50	£525.00
		4. Senior DevOps engineer	£1,290.00	£562.50
		5. Senior DevOps engineer - management	£1,290.00	£562.50
		6. Lead DevOps engineer	£1,350.00	£615.00

		7. Lead DevOps engineer - management	£1,350.00	£615.00
		8. Principal DevOps engineer	£1,350.00	£615.00
		9. Principal DevOps engineer - management	£1,350.00	£615.00
	Frontend developer	1. Apprentice frontend developer		
		2. Junior frontend developer		
		3. Frontend developer	£1,237.50	£525.00
		4. Senior frontend developer	£1,290.00	£562.50
		5. Lead frontend developer	£1,350.00	£615.00
		6. Head of frontend development	£1,350.00	£615.00
	Software developer	1. Apprentice developer		
		2. Junior developer		
		3. Developer	£1,237.50	£525.00
		4. Senior developer	£1,290.00	£562.50
		5. Senior developer - management	£1,290.00	£562.50
		6. Lead developer	£1,350.00	£615.00
		7. Lead developer - management	£1,350.00	£615.00
		8. Principal developer	£1,350.00	£615.00
		9. Principal developer - management	£1,350.00	£615.00
User-centred design roles	Accessibility specialist	1. Junior accessibility specialist		
		2. Accessibility specialist	£1,237.50	£525.00
		3. Senior accessibility specialist	£1,290.00	£562.50
		4. Head of accessibility	£1,350.00	£615.00
	Content designer	1. Associate content designer		
		2. Junior content designer	£1,237.50	£525.00
		3. Content designer	£1,237.50	£525.00
		4. Senior content designer	£1,290.00	£562.50
		5. Lead content designer	£1,350.00	£615.00
		6. Head of content design	£1,350.00	£615.00
	Content strategist	1. Content strategist	£1,290.00	£562.50
	Graphic designer	1. Associate graphic designer		
		2. Junior graphic designer	£1,237.50	£525.00
		3. Graphic designer	£1,237.50	£525.00
		4. Senior graphic designer	£1,290.00	£562.50
		5. Lead graphic designer	£1,350.00	£615.00
		6. Head of graphic design	£1,350.00	£615.00
	Interaction designer	1. Associate interaction designer		

		2. Junior interaction designer	£1,237.50	£525.00
		3. Interaction designer	£1,237.50	£525.00
		4. Senior interaction designer	£1,290.00	£562.50
		5. Lead Interaction designer	£1,350.00	£615.00
		6. Head of interaction design	£1,350.00	£615.00
	Service designer	1. Associate service designer		
		2. Junior service designer	£1,237.50	£525.00
		3. Service designer	£1,237.50	£525.00
		4. Senior service designer	£1,290.00	£562.50
		5. Lead service designer	£1,350.00	£615.00
		6. Head of service design	£1,350.00	£615.00
	Technical writer	1. Technical writer	£1,290.00	£562.50
		2. Lead technical writer	£1,350.00	£615.00
	User researcher	1. Associate user researcher		
		2. Junior user researcher	£1,237.50	£525.00
		3. User researcher	£1,237.50	£525.00
		4. Senior user researcher	£1,290.00	£562.50
		5. Lead user researcher	£1,350.00	£615.00
		6. Head of user research	£1,350.00	£615.00

Standards for consultancy day rate cards

- **Consultant's working day:** 7.5 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday
- **Travel, mileage subsistence**: Excluded from day rate
- **Mileage:** Excluded from day rate
- **Professional indemnity insurance:** Included in day rate



We are OpenText

OpenText, The Information Company™, powers and protects information to elevate every person and every organization to gain the information advantage. A leader in Information Management, OpenText offers a comprehensive portfolio across content, business network, digital experience, security, application modernization, operations management, and developer APIs.