

OpenText Core Capture for G-Cloud 15

Service Definition Document - Framework Reference RM1557.15

Open Text UK Limited | 420 Thames Valley Park Drive | Reading, Berkshire, United Kingdom | RG6 1PT
Phone: +44 118 984000
Date: January 2026

OpenText Core Capture for G-Cloud 15

Transform content in the cloud to empower intelligent document processing

Despite many Content Services solutions moving to cloud-based platforms, gathering and organising content still poses a challenge for organisations. The variety of incoming content requires metadata and classification for lead applications to take advantage of cloud processing.

OpenText Core Capture is an information capture public cloud Software as a Service (SaaS) application that leverages continuous machine learning to automate intelligent document classification and data extraction. Core Capture combines standard capture features, such as optical character recognition (OCR), with powerful AI technology to enable intelligent document processing and automation. Organisations can securely and efficiently route information to the right users and systems, ensuring accurate information is available when and where it is needed.

Decrease IT burden with SaaS and ensure the application is always up to date

Boost employee productivity and reduce time wasted on low-value tasks

Unify and scale information capture across departments and locations

Simplify compliance and document access through automatic classification

Decrease IT burden and ensure the application is always up to date

With the distributed nature of Core Capture, simple department-level administration can be handled without additional IT workload. A cloud-based SaaS solution, it includes automated deployment of the latest software updates and continuous machine learning capabilities.

Boost employee productivity and reduce time wasted on low-value tasks

Manual content tagging is inconsistent, error prone and often skipped, delaying business processes. Employees waste time searching for information and re-keying information that already exists. Recent research found that the average knowledge worker spends more than eight hours per week on these tasks[1]. With Core Capture, organisations can optimise workflows with automation and a simple user interface. Employees can focus on higher-value activities, such as web-based human-in-the loop validation, to accelerate machine learning and automation.

Unify and scale information capture across departments and locations

Organisations expect the volume of enterprise content to grow by 4.5 times over the next two years, with almost 60 percent of that information being unstructured[2]. Relying on manual processes to capture and extract information needed by key business processes and cross-departmental workflows will not be sustainable. Core Capture automatically extracts information that arrives as paper, emails, PDFs, and images, helping organisations to scale capture and shared services to support organisation-wide content.

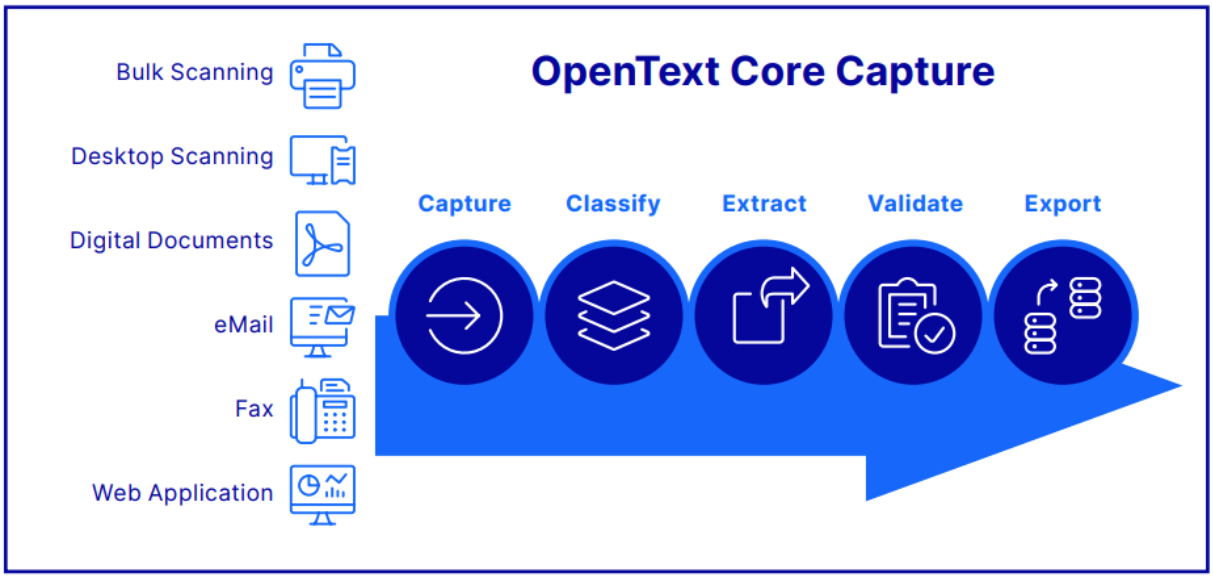
[1] APQC, KM Makes Knowledge Workers More Productive and Less Stressed Out. (2022)

[2] AIIM, AIIM 2021 State of the Intelligent Information Management Industry. (2021)

OpenText solutions can use traditional document identification techniques, such as barcodes, as well as the latest in machine-learning recognition technology for automated classification, data extraction, and OCR. Automatically classifying a wide variety of document types and applications is handled through a broad set of classification technologies, including newer statistic-based and natural language processing (NLP) technologies. By employing multiple cascading recognition technologies, Core Capture ensures highly accurate results.

Simplify compliance and document access through automatic classification

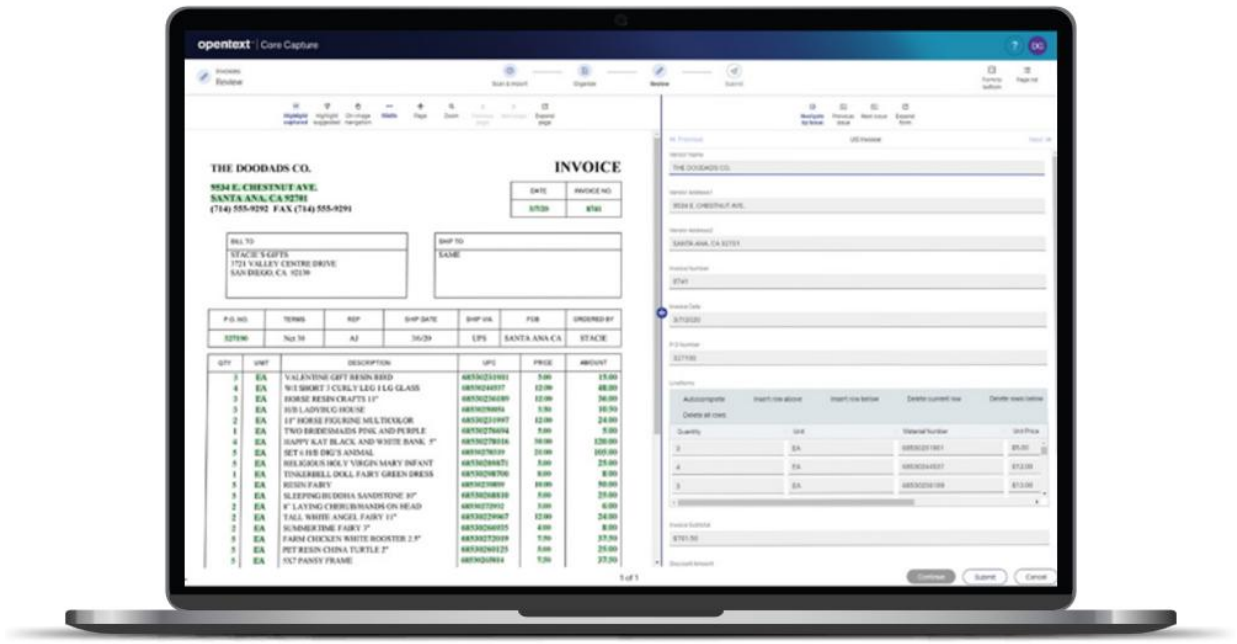
Organisations face increasing pressure to protect information and comply with evolving regulations. With Core Capture, organisations can strengthen compliance and information governance by automatically classifying and filing documents based on metadata extracted from semi-structured and unstructured content.



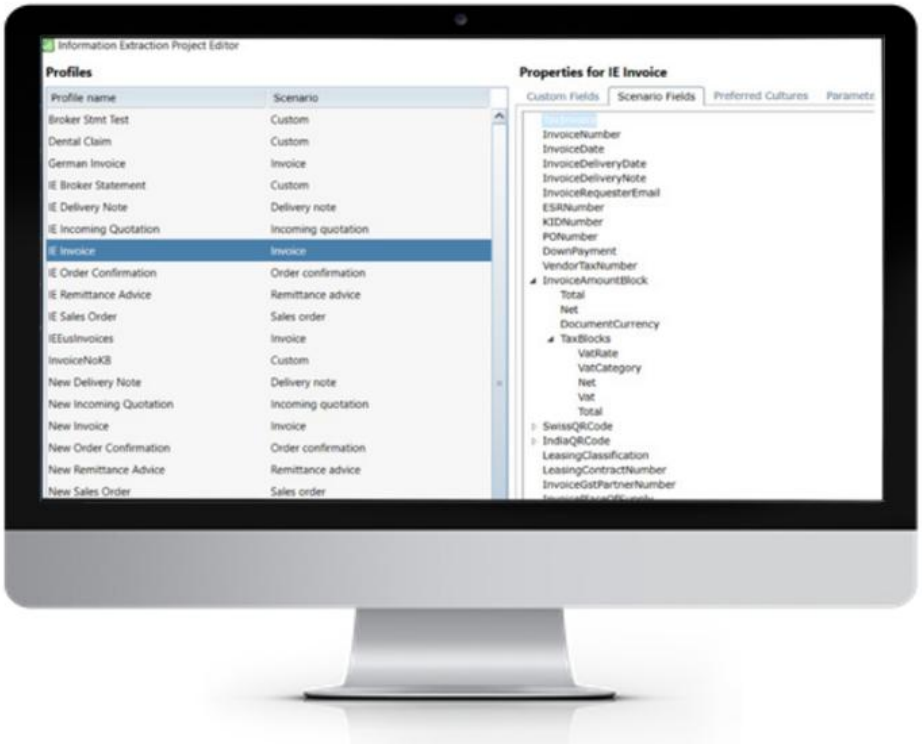
Core Capture supports a range of inbound document types and delivers content to IM, CRM, ERP, and other systems. Batches can be completed in real time by a business user or routed automatically using workflows to take advantage of background processing.

OpenText Core Capture offers SaaS-based automated information capture with a simple web UI and built-in continuous machine learning that doesn't require template creation or maintenance. Based on the same technology as OpenText™ Intelligent Capture, which is used by thousands of organisations globally, Core Capture leverages a combination of different recognition technologies to maximise extraction accuracy for semi-structured and unstructured documents.

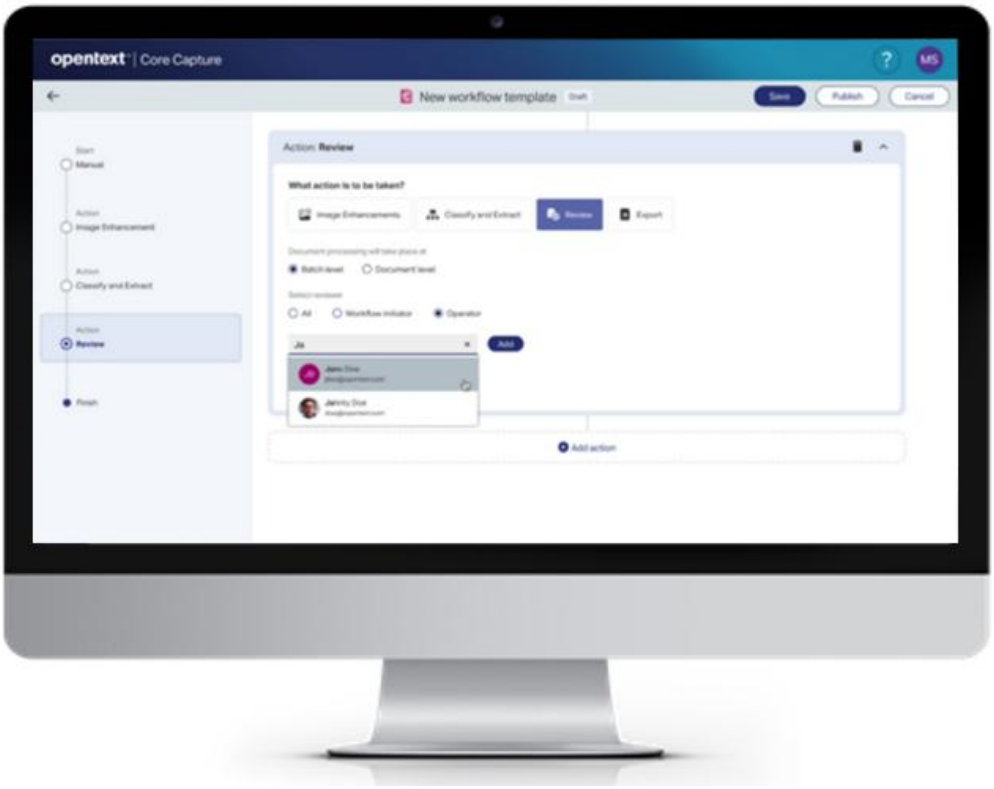
Each day, organisations in the Insurance, Financial Services, Public Sector and Healthcare industries process millions of forms and documents using OpenText Capture solutions to enable their intelligent document processing. OpenText is committed to future-proofing its content services platforms and integrating capture to provide an end-to-end solution from one vendor.



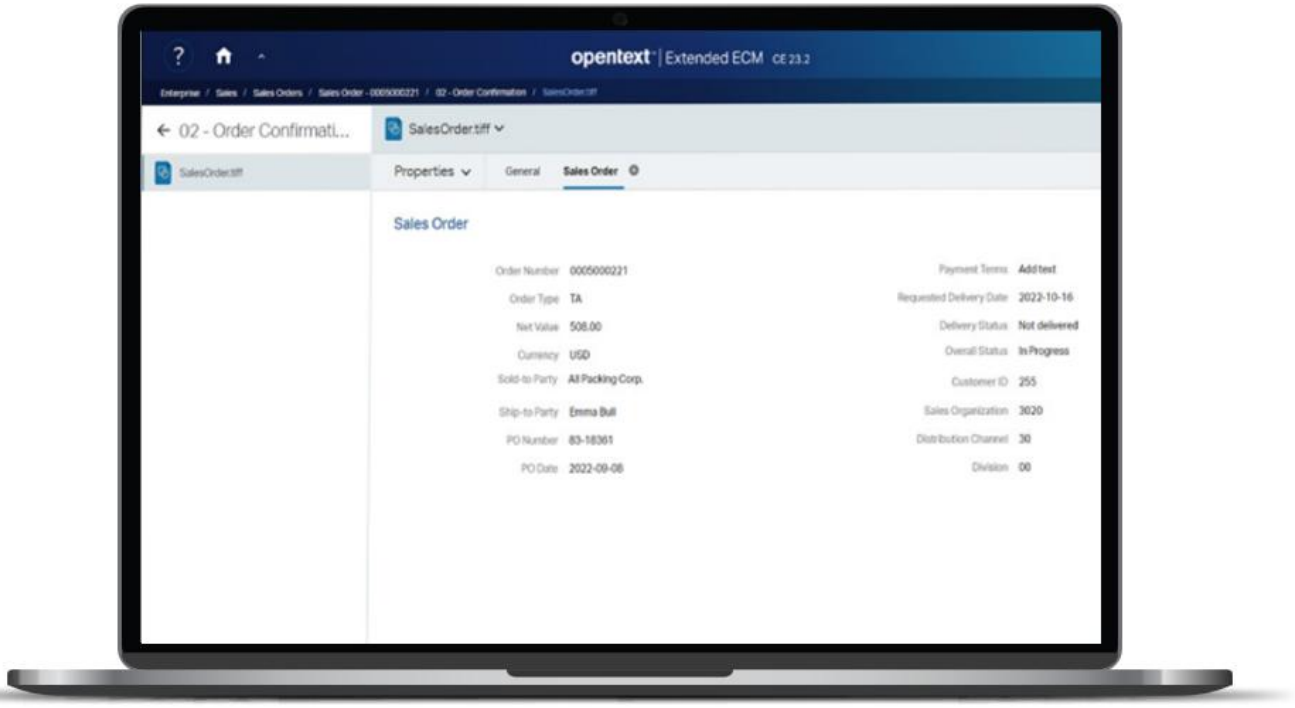
Access a simple human-in-the-loop web UI to review and validate extracted data for each document.



Easy to configure with no pre-training or templates required, the Information Extraction Engine learns continuously in production, even as documents and layouts evolve over time.



Using a web-based no-code modeler, non-technical users can set up custom workflows tailored to meet business requirements without scripting or coding.



Core Capture can export metadata-enriched documents into leading content repositories, such as OpenText™ Content Management.

Features	
SaaS deployment	Manages capture operations with a scalable platform hosted by OpenText, with data residency options in North America and Europe.
Web-based client	Offers a single user interface for both administrative and capture processes.
Intelligent document classification	Automatically identifies documents with multiple classification technologies that combine text and graphical methods to deliver higher accuracy.
Intelligent data extraction and validation	Reduces manual data entry and ensures accuracy across 85 languages and locales with built-in OCR, machine learning and third-party recognition engine integrations.
Continuous machine learning	Automatically updates machine learning models using data from human-in-the- loop validation activities by non-technical reviewers—no template building, data labeling or model development expertise is needed.
Integrated AI and machine learning	Improves accuracy and process automation with AI and machine learning capabilities that automatically recognize new documents and quickly process business content.
Configurable capture workflows	Configures basic workflows in a no-code modeler to allow background processing, multi-user input, or fully bypassing the user interface for content that does not need validation.
Multiple recognition technologies	Identifies document types and analyzes text to understand context and employ efficient processes with a multi-engine approach.
Single-click entry	Auto-populates metadata fields with selected text, taking advantage of preset rules to make sure the right data is extracted.
Data type highlighting	Highlights possible choices for a field to make operator selection of the correct data easier and faster.
Export options	Seamlessly integrates with multiple applications, including OpenText™ Core Share, OpenText™ Core Content Management, OpenText™ Content Management, OpenText™ Documentum™ Content Management, and OpenText™ Capture. Plus, with leading line-of-business solutions using CMIS.
Designer	Provides a tool to choose documents to process, define which fields to extract and configure table look-ups and validation rules.
Brandable web UI	Easy-to-use configuration to customize the header with a company name and logo.

Product add-ons

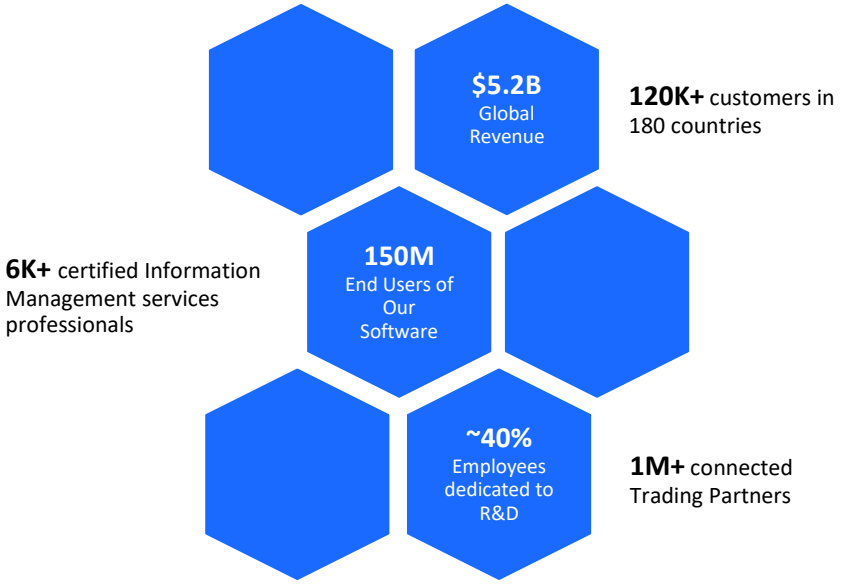
Get the most out of your OpenText Core Capture investment with these powerful add-ons.

OpenText Core Capture for SAP Solutions

This SaaS information capture solution enables OpenText Vendor Invoice Management for SAP Solutions to automate order-to-cash and procure-to-pay processes in SAP by classifying content and extracting all details needed for posting and routing exceptions to the right workflows and users in SAP.

OpenText Core Capture for Salesforce

This Salesforce app integrates Salesforce with OpenText Core Capture. The SaaS offering classifies documents and extracts data based on OCR and AI, enabling automated workflows built with Salesforce Flow.



We are OpenText

OpenText, The Information Company™, powers and protects information to elevate every person and every organization to gain the information advantage. A leader in Information Management, OpenText offers a comprehensive portfolio across content, business network, digital experience, security, application modernization, operations management, and developer APIs.