



DIGITAL MAPPING SOFTWARE FOR LOCAL PLANNING AUTHORITIES
Delivering easy to use, interactive digital mapping & data solutions
that are configurable and integrable via APIs and standard web technologies.

RM1557.15/G-Cloud 15 Software as a Service: Lot 2b

Service Definition Document

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Why OpusMap for Local Planning Authorities?

OpusMap is designed specifically for the needs of UK Local Planning Authorities delivering plan-making, evidence and consultation in a digital-first planning system. Rather than a general-purpose GIS, it focuses on publishing, managing and sharing planning data in ways that support Local Plan preparation, public engagement and statutory transparency.

Authorities use OpusMap to reduce reliance on desktop GIS and GIS technicians for interactive map and data publishing, provide clearer and more accessible maps to communities and stakeholders, and maintain up-to-date spatial evidence throughout the plan-making lifecycle. The service is aligned with current planning reform expectations and supports schema-aware, reusable data outputs.

As a managed SaaS service with predictable subscription pricing, OpusMap helps authorities avoid large upfront costs, complex infrastructure and major version upgrades. Continuous releases ensure the platform evolves alongside policy and guidance changes, while customers retain full ownership and control of their data.

OpusMap is used by authorities that want a practical, planning-focused mapping service that fits real-world plan-making workflows and public sector governance requirements.

Software as a Service overview

OpusMap is a managed, cloud-hosted digital mapping service designed for UK Local Planning Authorities and related public sector bodies involved in spatial policy and digital plan-making. It enables teams to publish interactive maps and planning datasets for public and internal use, supporting Local Plans, Neighbourhood Plans, Call for Sites, site assessment, HELAA/SHLAA workflows, and other policy and evidence activities. OpusMap is also used for transport and rights-of-way planning and other spatial programmes where authorities need clear, accessible digital mapping outputs.

OpusMap is accessed through a web browser and does not require desktop GIS software for day-to-day publishing and management. The service comprises two integrated components: (1) the Map Viewer for interactive public and internal mapping; and (2) the Admin Console, a secure, role-based environment for uploading datasets, configuring layers, styling maps, managing permissions and publishing content.

Maps published from OpusMap are designed for use on the modern web and optimised for both desktop and mobile devices, supporting digital-first engagement and clear communication of spatial information to residents, developers, agents, landowners, statutory consultees and internal stakeholders. OpusMap is commonly deployed across the Local Plan lifecycle, including policies and constraints mapping, evidence base mapping, consultation stages, Call for Sites and spatial site assessment. Outputs can be embedded within council webpages and consultation portals, and can support both interactive mapping and print-ready/static mapping needs.

OpusMap is developed, hosted and supported by Blue Fox Technology Ltd as a managed

Software as a Service (SaaS) offering. Blue Fox Technology is an Ordnance Survey Licensed Partner and can support onboarding with OS basemaps and AddressBase datasets where customers hold the relevant Ordnance Survey licensing (e.g. PSGA).

OpusMap includes APIs that support integration with consultation systems, document management systems and other line-of-business applications. OpusMap is frequently deployed alongside OpusConsult (procured separately) to support joined-up workflows for Call for Sites, consultation and assessment but can be integrated with other supplier systems.

OpusMap supports ongoing planning reform and digital-first expectations for plan-making, including time-bound plan preparation and accessible, evidence-driven engagement. A continuous release approach provides functional improvements, performance enhancements and security updates during the contract term without additional licence fees, supporting evolving requirements and guidance.

Intended users: Local Plan, Neighbourhood Plan, GIS, spatial policy and digital engagement teams within Local Planning Authorities; plus internal stakeholders, planning consultants, statutory consultees and the public.

Service boundary: OpusMap provides mapping, spatial data publishing and plan-making support tools. It does not provide Development Management case management.

Data ownership and exit: Customers retain ownership of all datasets supplied to or created within the service. Data exports can be provided during the contract term and at contract end to support orderly exit.

Positioning alongside GIS

OpusMap is not intended to replace a corporate GIS. It is designed as a planning-focused mapping, workflow-oriented spatial analysis tool and publishing platform that complements existing GIS investments. Authorities typically continue to use their GIS for complex data creation, editing and advanced analytical modelling, while using OpusMap for day-to-day planning activities such as site assessment, constraints review, evidence mapping, task-specific spatial queries and policy map publication.

This approach allows planning teams to carry out routine spatial analysis and data review within a planning-oriented environment, while reserving specialist GIS tools for more advanced technical tasks. It helps reduce reliance on limited GIS resources and manpower for routine plan-making work and supports consistent, accessible presentation of planning information to members, stakeholders and the public.

Data Centre and Storage

OpusMap is delivered as a managed SaaS application hosted on OVHcloud public cloud infrastructure located in London (UK). Customer data is stored and processed within the UK to support public sector data residency requirements.

Application services run in resilient cloud environments with redundancy across power, networking and cooling. Customer data is stored within logically separated tenancy boundaries in a managed multi-tenant database environment (G-Cloud database option B). Backups are taken regularly and stored in separate storage locations to support service restoration and disaster recovery. As a managed SaaS, customers do not need to provision or manage infrastructure.

Data Centre Checklist

Hosting infrastructure is provided by a UK cloud provider with controls designed to support secure and resilient service delivery, including:

- Resilient power, cooling and network design (Tier III equivalent resilience characteristics)
- Redundant network connectivity
- Physical security controls and monitored access
- Environmental and energy efficiency controls aligned to recognised industry practice
- Information security management controls operated by the hosting provider (e.g., ISO/IEC 27001-aligned control environments)

The hosting environment supports the physical security and resilience expectations set out in the NCSC Cloud Security Principles (including Asset Protection & Resilience)

Security

OpusMap is designed in alignment with the NCSC Cloud Security Principles for UK public sector workloads. Data in transit is protected using TLS across external interfaces. Data at rest is protected using encryption at the storage/volume layer. Customer tenancy separation is enforced through application and database controls, and access to production systems is restricted to authorised operations staff using least-privilege permissions.

User access is controlled through role-based access controls (RBAC) within the Admin Console. Authentication supports standard username/password sign-in with strong password policies and can support federated single sign-on (SSO) via common identity standards (for example SAML 2.0 or OIDC), subject to customer requirements and scope. Security updates and patching are delivered through our managed operational processes and continuous release cycle.

Checklist: Information Assurance & Security

OpusMap adopts security-by-design practices aligned to the NCSC Cloud Security Principles. Key controls include:

Physical security (hosting environment)

- Controlled and monitored physical access to hosting facilities
- Access restricted to authorised personnel
- Security monitoring and incident response processes operated by the hosting provider

Network and application security

- Perimeter and application-level controls to restrict exposure to required services only
- TLS-protected traffic for data in transit
- Encryption for backups and stored data
- Least-privilege access controls for operational administration

Operational security

- Documented change management and release controls
- Vulnerability management and patching within defined operational processes
- Monitoring, alerting and escalation for service health and security events

Hosting infrastructure is provided by cloud providers operating ISO/IEC 27001-certified information security management controls (evidence available on request). Blue Fox Technology operates security controls aligned to the NCSC Cloud Security Principles and maintains Cyber Essentials certification. Additional assurance materials (including penetration testing summaries where available and appropriate) can be provided to buyers on request.

Support Model & Onboarding

OpusMap is delivered as a managed cloud service with a structured onboarding approach tailored for UK Local Planning Authorities. Support is provided directly by Blue Fox Technology Ltd via email and a ticketing process, with remote onboarding and training delivered via video conferencing as standard. Onsite support and additional training can be provided where required as an optional service.

Onboarding typically includes service configuration, base map and test data setup, user provisioning and access controls. Onboarding timescales are usually 2–4 weeks depending on data readiness, number of datasets and customer availability. Blue Fox Technology can work collaboratively with customer GIS teams, planning policy teams and external consultants where applicable.

Support includes:

- Incident management and fault resolution
- Platform updates (continuous release)
- Access administration requests
- Configuration changes and map updates

- Data import options
- Change notifications
- Access to user guidance, release notes and support articles (provided during onboarding and on request)

Support hours: Monday–Friday, 09:00–17:00 UK time, excluding bank holidays. Escalation routes are available for priority issues. LPAs may extend support hours through a separate Statement of Work if required.

Where OpusConsult is also procured, each service is configured and supported within its own scope and contract, with documented integration arrangements where required.

Roles & Access Model

OpusMap uses a role-based access control model designed for internal users across plan-making workflows. Permissions are managed via the Admin Console and may be delegated to customer administrators.

Standard roles include:

- Public User – read-only access to published maps
- Internal Viewer – access to unpublished layers and internal datasets
- Editor – update layers, maps, attributes, and configurations
- Administrator – user management, data management, and system configuration

If required, customers may define additional roles to align with organisational structures (e.g. Planning Policy, GIS, Development Management, Transport, or third-party consultants).

Permissions can also be linked to spatial or thematic datasets to support complex plan-making activities or to ensure certain datasets are only available for Internal Viewer access and cannot be made accessible to Public Users.

Authentication supports:

- Username/password (standard)
- Multi-factor authentication (where enabled or integrated with customer identity arrangements)
- Federated SSO using common standards (optional, subject to scope and customer identity provider readiness)

Service Scope & Functional Description

OpusMap is a cloud-based digital mapping platform designed for UK Local Planning Authorities and related public sector organisations. It publishes interactive mapping and planning data for both internal and public use, supporting Local Plans, consultations, evidence documents, spatial policy development, and statutory digital planning requirements. The service is delivered as Software-as-a-Service (SaaS) and accessed via a web browser without the need for desktop GIS.

Core Functionality

As standard, OpusMap provides:

- Interactive Map Viewer for publishing, viewing, and exploring planning datasets
- Admin Console for configuring, managing, and updating published maps
- Layer and Dataset Management, including thematic styling, metadata, data versioning and access control
- Spatial Queries and Filtering, including attribute search, proximity queries, and geometry-based queries
- Document and Evidence Linkage, enabling datasets to reference policies, evidence base, and plan documents
- Public & Internal Modes, supporting both public-facing map deployment and internal team workflows
- Role-based Access Control (RBAC) and Single Sign-On (SSO) options
- Continuous Release Updates, ensuring alignment with digital planning reform, schemas, and policy changes

Inclusions as Standard

The following are included within the base subscription:

- Hosting and managed service operation
- Maintenance and continuous updates
- Infrastructure is hosted in OVHcloud UK data centres designed to Tier III equivalent resilience standards.

- Security monitoring and patching
- Helpdesk support (email, telephone, ticketing)
- Domain configuration for one council deployment
- Ordnance Survey base mapping and AddressBase integration (subject to customer OS licence)
- User training materials (videos and guides)
- User access and permission management
- Public URL for published maps
- API access for approved integrations

Optional and Chargeable Enhancements

Optional items may be procured at additional cost:

- Professional Onboarding & Data Migration
- Consultation Modules (via integration)
- Additional Map Deployments or Subdomains
- Custom Data Models & GIS Pipelines
- Schema-aligned Data Tools for Planning Data Platform schemas (e.g. Site & Allocation, Consultation Event, Infrastructure Levy)
- Advanced SSO Integration (e.g. Azure AD, Active Directory Federation)
- Extended Storage Allowances
- Custom reporting, dashboards, and exports
- Custom authentication or branding
- Dedicated Project Support or Training Workshops

Optional items can be procured via sponsored development where requirements align with the OpusMap roadmap.

Limits, Constraints & Dependencies

- The customer must hold an appropriate Ordnance Survey PSGA licence to enable OS base maps and data.
- Browser support includes current versions of Chrome, Edge, Safari, and Firefox.
- Standard service includes one production domain; additional domains are optional.
- Data imports require customer provision of source data in supported formats.
- Real-time performance depends on dataset size, geometry complexity, network conditions, and browser capabilities.
- Offline access is not provided as standard (available via future mobile/field application roadmap).
- OpusMap does not charge per named or concurrent user; public access is unlimited for published maps.
- Authorities may request due-diligence materials (security statement, sub-processor list, data flow summary) to support DPIA and assurance.

Supported Data Formats

OpusMap accepts a broad range of planning, GIS and evidence formats, including:

- GeoJSON, JSON, CSV
- Shapefile, Geopackage
- PostGIS / SQL outputs
- WMS, WMTS, WFS, XYZ tiles
- Ordnance Survey datasets (via OS APIs or local customer data)
- TIFF/GeoTIFF imagery

During onboarding we advise on the optimum data formats for supporting data workflows and processes in and out of OpusMap taking into account the buyer's current GIS and spatial data setup.

Integrations & APIs

OpusMap supports integration via:

- REST APIs for data, assets, and metadata
- Spatial Query Engine API
- Authentication APIs for SSO
- 'Off the shelf' OpusConsult Integration, enabling map-linked consultations, Call for Sites workflows, and site registers
- Planning Data Platform schema outputs (continuous release aligned)
- Third-party GIS and planning systems, including:
 - Consultation systems
 - Esri & QGIS
 - Council web CMS platforms

Webhook-based and feed-based integrations can be enabled by agreement.

Use Cases & Supported Workflows

OpusMap is designed for Local Plan, development management, spatial policy, evidence, and community engagement workflows. Common public sector use cases include:

- Local Plan preparation - publishing policy maps, proposals maps, constraints, and evidence layers
- Call for Sites & Site Assessment - browsing submitted sites, assessing suitability, and linking to evidence
- Neighbourhood Planning - public-facing policy maps, site allocations, boundaries, and monitoring
- Brownfield Registers & BLR Publication
- Infrastructure & Transport Planning - overlays for LCWIP, cycling & walking priorities, green infrastructure, utilities, and transport evidence

- Open Space & Biodiversity Mapping - green infrastructure audits, BNG layers, and habitat mapping
- Community Consultation - map-linked consultations via consultation system integration
- Internal Spatial Analysis - queries, filters, policy cross-referencing, and evidence linking for planning teams
- Evidence Base & Document Linkage - linking datasets to PDF evidence, policy text, or external URLs
- Statutory Registers & Public Transparency - publishing registers in a spatial and accessible format

These workflows are supported without the need for desktop GIS software.

Reform Alignment & Future Roadmap

OpusMap's continuous release model ensures alignment with ongoing planning reforms including:

- Levelling Up and Regeneration Act (LURA)
- English Devolution and Community Empowerment Act
- time-bound Local Plan preparation expectations (including the 30-month plan-making timetable)
- Digital-first planning expectations
- Planning Data Platform schemas (continuous release)
- Public engagement and transparency standards
- Statutory data publication and reusability expectations

Roadmap themes include:

- Schema-aligned exports for planning data flows
- Enhanced site assessment tooling and reporting
- Publishing site registers and digital plan artefacts

- Mobile/field data capture app
- Enhanced OpusConsult workflow integration
- Document and policy cross-linking enhancements
- API extensions for inter-system interoperability
- Schema & metadata validation tools

Roadmap features are delivered at no additional cost where aligned to the core product.

Service Boundary & Customer Responsibilities

The customer is responsible for:

- Provision of source data to be published (where not already public or provided via OS APIs)
- Maintaining relevant data licensing (e.g. PSGA / Ordnance Survey licence)
- Identity management and user provisioning within their organisation (unless SSO is procured)
- Internal governance for data accuracy, planning content, and policy interpretation
- Publishing decisions and approval of map content before release
- Communications with internal and public audiences about published maps

Blue Fox Technology is responsible for:

- Hosting, availability, monitoring, security patching, and operational management
- Managing continuous product releases and enhancements
- Maintaining the service platform and supporting infrastructure
- Supporting integrations, APIs, and authentication services
- Providing onboarding, training materials, and customer support

Dependencies & Assumptions

OpusMap assumes:

- Data is provided in supported formats or can be exported into supported formats
- The customer maintains required OS/PSGA licensing where OS basemaps are used
- A modern browser environment is available with internet connectivity
- The customer's internal security policies permit access to external SaaS platforms

Optional integrations assume that third-party systems expose suitable APIs or export mechanisms.

Data Ownership, Licensing & Retention

- The customer retains full ownership of all data they upload, publish, or create within OpusMap.
- Blue Fox Technology asserts no rights of ownership over customer planning data.
- Data extracts, exports, and schema outputs can be requested at any time during the contract term.
- On contract termination, all customer data and map outputs can be returned via export.
- Data is securely deleted at the end of the retention period unless otherwise agreed.

Data retention is aligned with UK GDPR, public sector data handling expectations, and cloud security principle guidance.

Customer Benefits for Procurement

For Local Planning Authorities and related bodies, OpusMap provides:

- Reduced dependency on desktop GIS, seat licenses and specialist staff
- Supports time-bound Local Plan preparation and publication (including the 30-month plan-making timetable)
- Improved public transparency and engagement in plan-making
- Structured, repeatable workflows and auditability
- Compliance with digital planning reform and schema-aligned publishing

- Continuous updates with no major-version upgrade disruption
- Predictable subscription pricing with no large capital costs
- API integration opportunities with planning systems and registers

Optional Add-Ons & Sponsored Development Route

Where customers require functionality beyond the standard service, OpusMap offers two routes:

1. Optional Add-Ons

- Additional map domains
- SSO integrations
- Schema validation and publishing tools
- Enhanced registers and export tooling
- Workshops and training packages

2. Sponsored Development

Suitable where one or multiple authorities need the same enhancement.

- Requirements gathered collaboratively
- Delivered into core platform via continuous release
- Cost shared or funded by single or multiple sponsor(s)
- Available to wider customer base post-release

This ensures platform coherence and avoids bespoke forks.

Service levels and support

OpusMap is delivered as a fully managed cloud service with defined service levels for availability, response and resolution. These SLAs apply to the live production environment.

Availability Service Level Agreement

- Target availability: 99.9% service uptime, measured monthly. Availability is measured at the application service boundary and excludes customer network or third-party outages.
- Planned maintenance is notified in advance where practicable.
- Coverage: 24 hours a day, 7 days a week, excluding:
 - Planned maintenance windows (notified in advance wherever possible)
 - Emergency maintenance required to address critical security or stability issues
 - Outages caused by factors outside our reasonable control (e.g. customer networks, third-party data feeds, force majeure).

We continuously monitor service health and log all incidents affecting availability. Where availability falls below target, we provide root cause analysis and a remediation plan on request.

Support hours and access

Standard support is included in the subscription price:

- Support hours: 09:00–17:00 (UK time), Monday–Friday, excluding UK public holidays.
- Channels:
 - Email helpdesk
 - Online ticketing / issue tracking
 - Telephone support for Priority 1 (P1) incidents.

Enhanced / out-of-hours support can be provided as an optional, chargeable service.

Incident priorities, response and resolution targets

Incidents are prioritised by impact and urgency. The following targets apply during standard support hours:

Priority	Example impact	Target initial response	Target resolution / workaround*
P1 – Critical	OpusMap unavailable for all users, or major data corruption risk	1 business hour	Within 1 business day (best endeavours)
P2 – High	Major function degraded; significant impact on many users	4 business hours	Within 2 business days
P3 – Medium	Individual user or non-critical feature affected	Next business day	Within 5 business days or next release
P4 – Low	Minor issue, cosmetic defect, or general query	Within 2 business days	Planned for a future release

*Resolution targets are indicative and may depend on complexity, third-party dependencies, or required customer input. Where a full fix is not immediately possible, we will aim to provide a suitable workaround and agree on next steps.

Service request handling

Configuration changes, new map setups, and non-incident requests are handled as service requests under the same support hours. Turnaround times are agreed based on scope and may be delivered via our continuous release programme or as separately scoped sponsored development work where appropriate.

Pricing Schedule & Unit Model

OpusMap is sold as a Software-as-a-Service (SaaS) subscription. Pricing is based on a tiered annual licence aligned to the size and complexity of the authority's plan-making and consultation requirements. All subscriptions include hosting, maintenance, security, and continuous release updates.

Annual Subscription Tiers

Tier	LPA Size (Population)	Licence	Annual Price
Starter	Small District / Borough (<100k)	1 domain	£4995 / year
Standard	Medium sized authorities (100k-300k)	1 domain	£5295 / year
Professional	Large unitary / metropolitan (300k - 1M)	1 domain	£5995 / year
Enterprise	Suitable for multi-department or shared-service authorities requiring integration and higher usage.	Multiple domains	Price on application (dependent on number of domains and integration scope)

Optional multi-year commitments (2–3 years) may include discounted rates.

Included in All Subscription Tiers

The annual subscription includes at no additional cost:

- Hosting and Platform Operation
- Continuous Release Updates
- Security Patching and Monitoring
- Helpdesk & Support Services
- Public and Private Map Publishing
- Admin Console Access
- Evidence & Document Linkage (if integrated with a 3rd party system)
- Spatial Queries and Filtering
- 2 x remote training sessions
- User Training materials and videos
- OS Basemaps Integration (subject to PSGA licence)
- 1 Production Domain
- API Access (read-level; write depends on tier)
- Data Export Capability

Optional Add-Ons (Chargeable)

Customers may procure additional features or capacity as needed:

Optional Add-On	Unit	Price
Additional Map Domains	per domain / year	£2995
SSO Integration (Azure AD/ADFS/GovSSO)	one-off setup	£1500
Advanced API Access (write-level)	per year	Priced per scope (data volumes/integration complexity)
Data Migration, Onboarding and 1 remote data training session	per project	£1500
Training Workshops (remote)	per session	£450
Custom Reports / Registers	per output	£900
Storage Upgrade	per 100 GB / year	£500
Dedicated Project Support	per PM day	£750
Secure Test/UAT Environment	per environment / year	Priced per scope

Projects requiring bespoke data pipelines or integration work may be delivered via Sponsored Development, with features made available to other authorities once released.

Unit Model & Sizing Approach

Pricing and tier selection are determined based on:

- Number of map deployments
- Volume and type of datasets
- Need for APIs and integrations
- Internal vs public usage patterns
- Storage requirements

- Supported workflows (e.g., Call-for-Sites, LCWIP, Local Plan)

This avoids bespoke per-user pricing and aligns with planning team operating models where small core teams publish for larger public audiences.

Usage & User Limits

OpusMap does not charge per named or concurrent user. Authorities may scale usage across planning, GIS, regeneration, transport, environment, policy, and consultation teams without additional licence fees.

Public usage is unlimited.

Professional Services (Optional)

If required, the following services are available:

Service	Unit	Day Rate
Data Cleaning & GIS Prep	per day	£750
Data Modelling (schemas/registers)	per day	£750
Planning System Integration	per day	£750
Local Plan Workflow Support	per day	£750
Training & Capacity Building	per day	£750

Professional services are not required for standard use. Most customers onboard within the standard support allocation.

What Is Not Charged Separately

To provide predictable budgeting, the following are not chargeable:

- Continuous updates (no major version fees)
- Minor feature enhancements
- Security patches & compliance updates
- Roadmap-aligned improvements
- Performance upgrades

- Browser support and compatibility updates

This approach aligns with Local Plan reform timeframes and continuous digital planning releases.

Exit, Offboarding & Data Export

Offboarding will occur either when the contract expires or if the contract is terminated for whatever reason (e.g. by request from the customer).

An offboarding plan will be determined in consultation with the customer. This will identify:

- A date for the service to be terminated
- What data/content needs to be transferred from OpusMap to the customer
- What live sites published from OpusMap need to be switched off

We respectfully request written confirmation of termination. In turn we will confirm when all support for OpusMap has been terminated.

Upon contract termination:

- Customer data can be exported at no cost via standard tools
- Additional structured export formats (e.g. schema-aligned) are available as an optional service on request
- No exit fees apply unless bespoke extraction is requested

This ensures no vendor lock-in and supports open data reuse.

Backup/Restore Disaster Recovery

The service is backed up via automated backup processes which create incremental backups of data every four hours, including database backups on the same schedule. Backups are encrypted and stored in separate storage locations. In the event of data loss or corruption, backups can be used to restore service data to the production environment or to a replacement instance as required.

Indicative target RPO: 4 hours
Indicative target RTO: 1 business day

Ordering and Invoicing Process

When ordering OpusMap we will confirm the full cost to you of becoming an OpusMap subscriber. Our quote will confirm:

- OpusMap subscription price for Year 1 and subsequent annual support and maintenance price
- OpusMap contract period
- The price for any bespoke or value added services and whether these services are inclusive of the initial procurement contract
- Final terms of the Service Level Agreement (SLA)

- Invoicing Periods

Once the quote and SLA is agreed by you we will generate an invoice using your purchase order and referencing our quote. Our payment terms are 30 days.

Upon payment the OpusMap service will commence or at a date that has been mutually agreed.

Invoices during billing periods must be paid 30 days before the new billing period commences. For example, if you have agreed to be billed annually on the anniversary of service commencement then the invoice must be paid 30 days before the anniversary.

Trial Service

Evaluation access (for example a time-limited pilot) can be arranged on request, subject to scope, availability and agreement of any required data handling arrangements. Please contact support@bluefoxtech.co.uk to discuss your requirements.

Optional OpusConsult Interoperability

Where procured, OpusMap interoperates with OpusConsult to support digital consultation workflows such as Call for Sites, Reg 18, and Reg 19. Data flows include map-based responses, site submissions, stakeholder engagement, and schema-aligned data outputs. Both products maintain independent security scopes and may also be deployed separately without functional dependency.

DATA PROTECTION & GOVERNANCE (UK PUBLIC SECTOR)

Data protection roles (UK GDPR)

Blue Fox Technology Ltd acts as a Data Processor for customer data hosted, stored, or processed within OpusMap. The customer (Authority) acts as the Data Controller and determines the purposes and lawful basis for processing. Processing is governed by the contract and a Data Processing Addendum (DPA) aligned to UK GDPR requirements, including confidentiality, security controls, and restrictions on processing.

Data residency and international transfers

OpusMap is hosted on OVHcloud public cloud infrastructure located in London (UK). Customer data is stored and routinely processed within the UK. OpusMap does not require routine international data transfers. Any change to hosting location or processing arrangements will be communicated in advance and governed by contract.

DPIA support

Local Authorities may complete a Data Protection Impact Assessment (DPIA) for use of OpusMap. Blue Fox Technology provides reasonable assistance to support DPIA completion, including security and architecture information, sub-processor details, and data flow summaries on request.

Personal data breach and incident notification

Blue Fox Technology operates incident management processes for security events and service incidents. Where a personal data breach affecting customer data is identified, the customer will be notified without undue delay and in line with UK GDPR obligations, including the provision of relevant information to support the customer's statutory reporting duties (where applicable).

Audit logging and accountability

OpusMap supports accountability through role-based access control and operational logging. Administrative actions (such as dataset updates, layer configuration changes, and access/permission changes) are recorded to support governance and audit requirements. Log retention periods are applied in line with operational and security needs and can be discussed during onboarding for authorities with specific retention policies.

Data retention and secure deletion

Customer data remains the property of the Authority. On contract end (or on request), customer data can be exported to support orderly exit. Following termination and completion of exit, data is securely deleted in accordance with an agreed retention period unless the customer requests otherwise for legal or statutory retention reasons.

Sub-processors and supplier assurance

OpusMap uses specialist infrastructure and service providers (for example, cloud hosting providers) to deliver the service. Blue Fox Technology maintains appropriate contractual

controls with sub-processors, including confidentiality and security obligations. A list of key sub-processors relevant to the OpusMap service is maintained inhouse and can be provided to buyers on request to support procurement due diligence and DPIA requirements.

Information governance alignment

OpusMap is designed to support UK public sector governance expectations through access controls, segregation of customer data, secure hosting, encryption in transit and at rest, and operational security practices aligned to the NCSC Cloud Security Principles. Additional assurance materials (for example, Cyber Essentials certification and security statements) are available on request.

Compliance & Governance Commitments

Blue Fox Technology Ltd operates policies and controls appropriate for UK public sector procurement, including modern slavery due diligence, environmental commitments proportionate to an SME, accessibility management aligned to WCAG 2.2 AA, and data protection aligned to UK GDPR. Supporting documents are available to buyers as part of standard due diligence or onboarding.

Modern Slavery

Blue Fox Technology Ltd complies with the Modern Slavery Act 2015 and maintains due diligence measures to prevent modern slavery, forced labour and human trafficking within its business and supply chain. Our Modern Slavery Policy and annual Modern Slavery Statement can be provided to buyers upon request as part of their procurement or onboarding checks.

ESG & Environmental (E1 Minimal SME Profile)

Blue Fox Technology Ltd maintains proportionate environmental and broader ESG commitments suitable for an SME digital services provider. Environmental actions focus on efficient cloud-based service delivery, low-carbon remote working practices, and responsible supplier management. Formal ESG and Environmental Policies are available to buyers and can be shared as part of procurement, due diligence or contract onboarding.

Carbon Reduction Plan (PPN 06/21 – Level 1)

Where required under PPN 06/21, Blue Fox Technology Ltd maintains a Carbon Reduction Plan (CRP) describing current measures to reduce emissions, baseline information (where applicable), and forward commitments. The CRP covers the organisation's operational activities and cloud-based service delivery model. A current CRP can be provided to buyers for eligible high-value procurements or upon request during due diligence.

Accessibility (WCAG 2.2 AA – VPAT Summary)

OpusMap is designed and continuously improved to support compliance with WCAG 2.2 AA accessibility standards. Accessibility considerations are integrated into our development lifecycle, user interface design, and product roadmap. We deploy an ongoing testing approach which includes testing for access using assistive technologies such as screen readers and keyboard only navigation. An Accessibility Conformance Statement (VPAT-style summary) can be provided to assist buyers in assessing digital inclusion and accessibility compliance as part of procurement or onboarding.

1. What does OpusMap do?

OpusMap is a managed, cloud-hosted digital mapping service used by Local Planning Authorities to publish interactive maps, planning datasets and evidence for internal and public use. It supports Local Plans, consultations, site assessment, statutory and non-statutory registers, and wider spatial policy workflows without requiring desktop GIS for day-to-day publishing.

2. Who is OpusMap designed for?

OpusMap is designed for local authority teams involved in plan-making and spatial programmes, including Planning Policy, GIS, Regeneration, Transport, Housing and evidence preparation. It supports both internal workflows and public-facing publishing.

3. Do we need desktop GIS to use OpusMap?

No. OpusMap is accessed through a standard web browser. Planning teams can publish, update and manage maps and datasets without a GIS installed. Authorities can continue to use existing GIS tools, where helpful, for data preparation and quality assurance, but they are not required to operate OpusMap.

4. What planning workflows are supported?

Common workflows include:

- Local Plan policy, constraints and proposals mapping
- Call for Sites and site assessment (including evidence linking)
- Brownfield land register publishing
- LCWIP and transport evidence mapping
- Green infrastructure, open space and biodiversity mapping
- Neighbourhood Plan mapping and monitoring
- Evidence document, data and content linkage (e.g. to policies, PDFs and external sources)
- Consultation mapping via integration with a consultation platform (including OpusConsult, procured separately)

5. How does OpusMap align with planning reform?

OpusMap supports digital-first plan-making and data publishing, including schema-aware outputs and continuous improvement aligned to planning reform. This includes alignment with:

- Levelling Up and Regeneration Act (LURA)
- English Devolution and Community Empowerment Act
- Planning Data Platform schemas
- Time-bound Local Plan preparation expectations (including the 30-month plan-making timetable)

Updates and roadmap-aligned improvements are included within the subscription under a continuous release model.

6. What is included in the subscription price?

The subscription includes hosting, security patching and monitoring, maintenance and continuous updates, support, public map publishing, Admin Console access, and standard training materials and 2 remote training sessions. There are no per-user charges and public access is unlimited for published maps.

7. How is pricing structured?

Pricing is a tiered annual SaaS subscription aligned to authority size and service scope. There are no per-user or per-view charges. Optional enhancements (for example SSO setup, additional domains, data migration, data optimisation training or additional environments) can be added where required.

8. Do we need to buy additional software?

No additional software is required to use OpusMap. Where Ordnance Survey basemaps or AddressBase datasets are used, the authority must hold the relevant Ordnance Survey licensing (for example PSGA).

9. What data formats are supported?

OpusMap supports common planning and GIS formats, including:

- GeoJSON/JSON and CSV
- Shapefile and GeoPackage
- OGC services such as WMS/WMTS/WFS

- Database exports and SQL outputs (where applicable)
- TIFF/GeoTIFF imagery layers

10. Can OpusMap integrate with our planning, consultation or GIS systems?

Yes. OpusMap provides REST APIs and spatial query APIs to support integration with planning and consultation systems, registers and GIS platforms. SSO integration can also be supported using common standards (subject to scope and customer identity provider readiness).

11. Is there a limit on users?

No. OpusMap does not charge per named or concurrent user. Internal usage can scale across teams, and public access is unlimited for published maps.

12. Where is data hosted?

Data is hosted in UK cloud data centres in London, designed for Tier resilient service delivery

13. Who owns our data?

You do. The Authority (Buyer) retains full ownership of all data uploaded to or created within OpusMap. Blue Fox Technology asserts no ownership rights over customer planning data.

14. Can we extract our data at exit?

Yes. Standard data export is included to support orderly exit. Additional structured exports (for example schema-aligned outputs) can be provided as an optional service where requested.

15. How long does onboarding take?

Typical onboarding is 2–4 weeks depending on data readiness, the number of datasets, and customer availability (e.g. for training). Timelines are confirmed during onboarding planning.

16. Can OpusMap be used for public consultations?

Yes. OpusMap can be integrated with a consultation platform to support map-linked engagement and workflows such as Call for Sites and Local Plan consultation stages. OpusMap integrates with OpusConsult via an off-the-shelf API-based integration where both services are procured (OpusConsult is procured separately).

17. Is OpusMap accessible?

OpusMap is designed to support WCAG 2.2 AA accessibility objectives and is continuously improved through the product roadmap. Public maps are usable on common devices and

browsers, with accessibility testing including keyboard navigation and assistive technology considerations. An accessibility conformance summary can be provided on request.

18. What support channels are available?

Support includes email and ticketing as standard, with telephone support available for priority incidents. Training materials and remote workshops are available, with optional additional training and project support where required.

19. Can OpusMap be procured as a shared service?

Yes. OpusMap can support shared service arrangements between authorities. Scope and tenancy arrangements are agreed during procurement and onboarding.

20. Does OpusMap charge for updates?

No. Updates, security patches and roadmap-aligned improvements are included within the subscription under the continuous release model.