Worktribe™

Worktribe Research

Pricing Document G-Cloud 15

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1 Software Products and Services Available

Worktribe Research is a set of products on the Worktribe platform, which can be selected in many combinations by the client.

The on-boarding process requires some services to be delivered by Worktribe.

1.1 Available Software Products

The products available are described in more detail on the Service Definition document, and are:

- Opportunities
- Pre-Award
- Ethics
- Post-Award
- Contracts
- Outputs
- Profiles
- Impact
- REF
- Timesheets
- IP
- PGR
- Reporting

1.2 Available Onboarding Services

The onboarding services available are:

- Implementation consultancy
- Project account management
- Training of your implementation project team in:
  - System operations
  - System administration (client operations only)
  - Technical training re API use etc.
- Configuration of the system to accommodate agreed approvals processes

2 Pricing

2.1 Software Pricing

Software pricing for Worktribe Research will depend on the size of the institution and the set of products to be provided.

As examples:

i) a typical application/award-management focused system would include the following products:

- Pre-Award
- Reporting

This set of products for an institution with a research income of £15 million per year would incur a SaaS Licence Fee of £53,946, then a SaaS Annual Fee of £59,940 per year charged from the time the software is made available to the client.

ii) a typical Outputs-focussed system would include the following products:

- Outputs
- Profiles
- Impact
- Reporting
- REF

This set of products for an institution with a research income of £15 million per year would incur a SaaS Licence Fee of £71,658, then a SaaS Annual Fee of £79,620 per year, charged from the time the software is made available to the client.

These prices include the following:

- Provision of three independent hosted environments – Test, Train and Live
- All hosting equipment (including 1 terabyte of data storage) and services
- All data backups, business continuity and disaster recovery services
- All maintenance patches (typically issued every two weeks)
- All software upgrades (typically twice a year) – although you do not have to take them immediately
- Data extraction via the provision of SQL database extracts
- All ongoing support services

- Automatic membership of our User Group
- Offboarding when required

2.1.1 Extra services

Section 2.2 Onboarding Pricing below assumes a standard implementation that includes six days per month of implementation consultancy at £1,150 per day and 1 day per month of project account management at £1,250 per day.

Where project time extends beyond the initial plan, this will incur chargeable extra services of implementation consultancy and project account management at the same rates. The price assumes that implementation consultancy and project account management will be delivered remotely in-line with Worktribe's environmental policies, with on-site meetings only when necessary.

Additional training sessions, when requested beyond those included as part of a standard implementation, incur charges at £1,300 per day.

2.2 Onboarding Pricing

The onboarding services ensure that your staff have the knowledge and documentation needed to operate Worktribe Research effectively, and to integrate the system with your other business systems as required. The onboarding services also include configuration of the system to accommodate agreed approvals processes.

Continuing the previous examples:

i) for an application/management-focused implementation for an institution with a research income of £15 million per year, the onboarding services charge would be £71,725.

or

ii) for an Outputs-focused implementation for an institution with a research income of £15 million per year, the onboarding services charge would be £69,675.

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