

StrategyWorks

Service Definition

Service overview

StrategyWorks is a cloud hosted strategy management and execution platform. It enables organisations to define, manage, and execute strategy by structuring objectives, key results, KPIs, initiatives, programmes, projects, activities, financials, dependencies, risks, issues, and decisions within a single platform. StrategyWorks tracks accountability and ownership at every level of the strategy hierarchy, providing a clear line of sight from strategic intent to delivery.

The platform integrates with existing project and delivery tools, allowing organisations to maintain a single, consolidated view of strategy execution regardless of which tools teams use to manage day to day project work. This enables leadership teams to understand progress, dependencies, and performance across the full strategy without forcing teams to abandon established delivery tools.

StrategyWorks provides real time executive dashboarding through native integration with Power BI, enabling leaders, managers, and delivery teams to monitor strategic progress, performance, and risk using live, trusted data. This supports informed decision making, prioritisation, and governance through a shared, up to date view of strategy execution across the organisation.

StrategyWorks supports enterprise-wide strategy execution, portfolio oversight, and performance reporting, helping organisations reduce fragmented reporting, improve accountability, and strengthen delivery assurance.

Service scope

StrategyWorks is provided as a fully hosted software as a service application accessed through a standard web browser.

Hosting and architecture

StrategyWorks is hosted on third party public cloud infrastructure within the United Kingdom.

Availability and resilience

StrategyWorks is designed for continuous operation using resilient cloud infrastructure and multiple Availability Zones.

Data backup and restore

Platform data is backed up regularly to support service recovery.

Audit and logging

StrategyWorks maintains audit records of user and administrative actions with timestamps.

Security and governance

Security governance is led at senior management level with documented information security policies.

Secure development

StrategyWorks follows a supplier defined secure software development process.

Onboarding and service implementation

Onboarding activities are agreed with each customer.

Offboarding and exit support

Customers may request export of their data in commonly used formats.

Accessibility

The StrategyWorks web interface supports standard accessibility features.

Support

Support is provided during UK business hours via agreed channels.

Technical requirements

StrategyWorks is accessed through a modern web browser.