

G-Cloud 15 – Cloud Software Services

Mitel UC

Pricing

January 2026

ARO Technology.
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Pricing

These prices are for this specific G-Cloud 15 Cloud Support service / product: Mitel UC

Please refer to other listings for pricing for specific services.

All pricing is subject to VAT.

Product / Service	Charge Type	Cost (£)
User licenses		
Telephony User	Monthly	£ 6.00
Entry User	Monthly	£ 9.00
Premier User	Monthly	£ 13.00
Elite CX User	Monthly	£ 45.00
SIP Trunks		
ARO SIP Channel	Monthly	£ 6.00
Call Recording		
Call Recording Essentials User	Monthly	£ 13.00

Other Pricing Information

Free Mobile Minutes

These are only available subject to a 36 month contract.

International SIP Trunks

Pricing is available upon request.

Rate Cards

Rate cards for UK and International available on request.

Professional Services Pricing

Professional Service	Per Day	Half Day	Per Hour	Per Two Days
Engineering	£ 695.00	£ 395.00	-	-
Engineering – Out of Hours – Saturday	£ 995.00	£ 595.00	-	-
Engineering – Out of Hours – Sunday	£ 1,395.00	£ 795.00	-	-

Project Management	£ 695.00	£ 395.00	-	-
Remote Engineering	-	-	£ 75.00	-
Remote Engineering – Out of Hours – Saturday	-	-	£ 105.00	-
Remote Engineering – Out of Hours – Sunday	-	-	£ 135.00	-
Training	£ 695.00	£ 395.00	-	-
Virtual Training	-	-	-	£ 245.00

Porting Charges

Porting Type	Cost Per Number	Cost Per Range	Per Order/Day	Comments
Analogue Number	£ 15.00	-	-	-
Multi-Line – 1-10 DDIs	-	£ 75.00	-	-
Multi-Line – 10+ DDIs	-	£ 150.00	-	-
Out of Hours – Evenings – Mon-Fri	-	-	£ 200.00	Additional Charge
Out of Hours – Saturday	-	-	£ 410.00	Additional Charge

Other Pricing Information

Professional Services

Additional engineering charges may apply for site surveys.
Bespoke engineering and training packages are available for larger projects.

Number Porting

Additional porting charges may apply for port cancellations, rejections and date moves.
Porting charges may also apply when moving between products.

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