

G-Cloud 15 – Cloud Software Services

SIP

Pricing

January 2026

ARO Technology.
Only better.

Pricing

These prices are for this specific G-Cloud 15 Cloud Support service / product: SIP Trunks

Please refer to other listings for pricing for specific services.

All pricing is subject to VAT.

Product / Service	Charge Type	Cost (£)
Standard or Enhanced SIP (IPDC) Endpoint*		
IPDC Connect (per endpoint)	One-Off	£ 115.00
IPDC Channel Rental	Monthly	£ 6.00
Resilient SIP (IPDC) Endpoint**		
IPDC Connect (per endpoint)	One-Off	£ 115.00
IPDC Channel – Active	Monthly	£ 6.00
IPDC Channel – Standby	Monthly	£ 2.50
IPDC Channel – Loadshare	Monthly	£ 6.00
IPDC Channel – Resilience+	Monthly	£ 6.00
Microsoft Teams – External PSTN Calling		
ARO Direct Routing as a Service (per user)	Monthly	£3.00
Operator Connect Program (per user)	Monthly	£4.00

SIP Trunk Call Manager

Product / Service	Charge Type	Cost (£)
STCM Service Rental (per active endpoint)	Monthly	£ 47.00
STCM DDI Rental (all numbers on endpoint)	Monthly	£ 0.40
STCM Number Add-on Announcement (per number)	Monthly	£ 10.00
STCM Number Add-on Area Based Routing (per number)	Monthly	£ 31.00
STCM Number Add-on Standard Auto Attend (per number)	Monthly	£ 31.00
STCM Service Add-on Limit Caller Admission (per number)	Monthly	£ 0.00

Semafone SIP (IPDC) Additional Channels		
IPDC Channel – Rental	Monthly	£ 4.00
IPDC Channel – Active	Monthly	£ 4.00
IPDC Channel – Standby	Monthly	£ 0.00
IPDC Channel – Loadshare	Monthly	£ 4.00
IPDC Channel – Resilience+	Monthly	£ 4.00
IPDC Channel – Enhanced Active	Monthly	£ 4.00
IPDC Channel – Enhanced Standby	Monthly	£ 0.00
Other Charges		
Fraud Management (per channel)	Rental	£ 0.00

Other Pricing Information

Semafone SIP Trunks

These are additional to a standard SIP Endpoint for SIP trunks Routing via Optional PCI Compliant Semafone Servers. This solution requires a 150 channel minimum or additional set-up costs will apply.

Free Mobile Minutes

These are only available subject to a 36 month contract.

International SIP Trunks

Pricing is available upon request.

Professional Services Pricing

Professional Service	Per Day	Half Day	Per Hour	Per Two Days
Engineering	£ 695.00	£ 395.00	-	-
Engineering – Out of Hours – Saturday	£ 995.00	£ 595.00	-	-
Engineering – Out of Hours – Sunday	£ 1,395.00	£ 795.00	-	-
Project Management	£ 695.00	£ 395.00	-	-
Remote Engineering	-	-	£ 75.00	-
Remote Engineering – Out of Hours – Saturday	-	-	£ 105.00	-
Remote Engineering – Out of Hours – Sunday	-	-	£ 135.00	-
Training	£ 695.00	£ 395.00	-	-

Virtual Training	-	-	-	£ 245.00
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Porting Charges

Porting Type	Cost Per Number	Cost Per Range	Per Order/Day	Comments
Analogue Number	£ 15.00	-	-	-
Multi-Line – 1-10 DDIs	-	£ 75.00	-	-
Multi-Line – 10+ DDIs	-	£ 150.00	-	-
Out of Hours – Evenings – Mon-Fri	-	-	£ 200.00	Additional Charge
Out of Hours – Saturday	-	-	£ 410.00	Additional Charge

Other Pricing Information

Professional Services

Additional engineering charges may apply for site surveys

Bespoke engineering and training packages are available for larger projects

Number Porting

Additional porting charges may apply for port cancellations, rejections and date moves

Porting charges may also apply when moving between products

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