

# G-Cloud 15 – Cloud Software Services

Gamma iPECS

Pricing

January 2026

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## Pricing

The prices below are for this specific G-Cloud 15 Cloud Support service / product: iPECS

Please refer to other listings for pricing for specific services.

All pricing is subject to VAT.

| Product/Service                                                    | Contract Term       | Charge Type | Cost (£) |
|--------------------------------------------------------------------|---------------------|-------------|----------|
| iPECS Subscription – Hardware credit                               | 3 year minimum term | Monthly     | £ 15.00  |
| iPECS Subscription – Hardware credit                               | 5 year minimum term | Monthly     | £ 13.00  |
| iPECS Subscription – No Hardware                                   | 3 year minimum term | Monthly     | £ 10.50  |
| iPECS Subscription – No Hardware                                   | 5 year minimum term | Monthly     | £ 10.00  |
| iPECS Subscription - Lite                                          | All terms           | Monthly     | £ 4.00   |
| iPECS Power Subscription – Hardware Credit                         | 3 year minimum term | Monthly     | £ 16.60  |
| iPECS Power Subscription – Hardware Credit                         | 5 year minimum term | Monthly     | £ 14.60  |
| iPECS Power Subscription – No Hardware                             | 3 year minimum term | Monthly     | £ 11.60  |
| iPECS Power Subscription – No Hardware                             | 5 year minimum term | Monthly     | £ 10.60  |
| Mobile SIM with Voice & Data – O2, VF or EE for Anywhere for iPECS | 3 year minimum term | Monthly     | £ 15.00  |

## Bolt-ons

| Product/Service                                                       | Contract Term      | Charge Type | Cost (£) |
|-----------------------------------------------------------------------|--------------------|-------------|----------|
| iPECS One Full UC Client                                              | Per user per month | Monthly     | £ 3.00   |
| iPECS One CRM Integration for iPECS ONE Call Control and UC Softphone | Per user per month | Monthly     | £ 6.00   |
| Connect for iPECS                                                     | Per user per month | Monthly     | £ 3.95   |
| SIDEKICK Transcription - 100 Minutes Bundle                           | Per site per month | Monthly     | £ 4.70   |
| SIDEKICK Transcription - 500 Minutes Bundle                           | Per site per month | Monthly     | £ 18.70  |
| SIDEKICK Transcription - 1000 Minutes Bundle                          | Per site per month | Monthly     | £ 29.70  |

|                                                                      |                     |         |           |
|----------------------------------------------------------------------|---------------------|---------|-----------|
| SIDEKICK Transcription - 2500 Minutes Bundle                         | Per site per month  | Monthly | £ 69.00   |
| SIDEKICK Transcription - 10000 Minutes Bundle                        | Per site per month  | Monthly | £ 220.00  |
| SIDEKICK Transcription - 50000 Minutes Bundle                        | Per site per month  | Monthly | £ 1050.00 |
| WhatsApp for Connect (Additional network and META charges may apply) | Per user per month  | Monthly | £ 1.30    |
| Mandatory setup for CONNECT WhatsApp plugin                          | Per plugin          | One Off | £ 150.00  |
| Wallboard-only licence for iPECS Analytics                           | Per user per month  | Monthly | £ 6.00    |
| PCI for iPECS - Per subscriber licence                               | 3 year minimum term | Monthly | £ 12.00   |
| Licence bundle including Call2Teams and Call2TeamsGO                 | Per user per month  | Monthly | £ 4.00    |
| ACD subscriber                                                       | Per user per month  | Monthly | £ 2.40    |
| My FAX subscriber                                                    | Per user per month  | Monthly | £ 5.00    |

## Call Recording

| Product/Service                      | Contract Term      | Charge Type | Cost (£) |
|--------------------------------------|--------------------|-------------|----------|
| Call Recording – 3 months retention  | Per user per month | Monthly     | £ 0.00   |
| Call Recording – 6 months retention  | Per user per month | Monthly     | £ 0.50   |
| Call Recording – 12 months retention | Per user per month | Monthly     | £ 1.00   |
| Call Recording – 36 months retention | Per user per month | Monthly     | £ 2.40   |
| Call Recording – 60 months retention | Per user per month | Monthly     | £ 3.90   |
| Call Recording – 7 years retention   | Per user per month | Monthly     | £ 5.30   |

## Analytics

| Product/Service                                                             | Contract Term                | Charge Type | Cost (£) |
|-----------------------------------------------------------------------------|------------------------------|-------------|----------|
| iPECS ANALYTICS Advanced Endpoint (Automatically applied to all extensions) | Per user per month           | Monthly     | £ 1.80   |
| iPECS ANALYTICS Advanced+ Endpoint (Only required for monitored extensions) | Per monitored user per month | Monthly     | £ 3.60   |

|                                                    |                    |         |         |
|----------------------------------------------------|--------------------|---------|---------|
| iPECS ANALYTICS Advanced Supervisor                | Per user per month | Monthly | £ 20.00 |
| iPECS ANALYTICS Advanced+ Supervisor subscriber    | Per user per month | Monthly | £ 20.00 |
| Wallboard-only licence for iPECS Analytics         | Per user per month | Monthly | £ 6.00  |
| Advanced Voice Functions (ACD) for iPECS ANALYTICS | Per user per month | Monthly | £ 13.00 |

## Hardware

| Product/Service                                                                                | Contract Term | Charge Type | Cost (£) |
|------------------------------------------------------------------------------------------------|---------------|-------------|----------|
| 1010I                                                                                          |               | One-Off     | £ 110.00 |
| 1020I                                                                                          |               | One-Off     | £ 180.00 |
| 1030I                                                                                          |               | One-Off     | £ 230.00 |
| 1040I                                                                                          |               | One-Off     | £ 260.00 |
| 1050I                                                                                          |               | One-Off     | £ 380.00 |
| 1080I                                                                                          |               | One-Off     | £ 800.00 |
| 1048-LSS                                                                                       |               | One-Off     | £ 340.00 |
| Yealink AX83H WiFi Phone                                                                       |               | One-Off     | £ 130.00 |
| 120dh Basic IP DECT Phone                                                                      |               | One-Off     | £ 134.00 |
| IP-DECT handset (Maximum 100 handsets per system - GDC800H + 120dh + 150dh)                    |               | One-Off     | £ 264.00 |
| 150dh Ruggedised IP DECT Phone                                                                 |               | One-Off     | £ 500.00 |
| 130db IP DECT Base Station (Max base stations per system; 254 - UCP,)                          |               | One-Off     | £ 452.00 |
| IP-DECT repeater supporting 3 simultaneous DECT calls (Maximum of 1 repeater per base station) |               | One-Off     | £ 400.00 |
| YEA-W73P-DECT                                                                                  |               | One-Off     | £ 130.00 |
| YEA-W73H-DECT                                                                                  |               | One-Off     | £ 70.00  |
| YEA-W76P-DECT                                                                                  |               | One-Off     | £ 110.00 |
| YEA-W70B-DECT                                                                                  |               | One-Off     | £ 76.00  |
| W59R                                                                                           |               | One-Off     | £ 155.00 |
| W53-RT30                                                                                       |               | One-Off     | £ 120.00 |

## Headsets

| Product/Service                                    | Contract Term | Charge Type | Cost (£) |
|----------------------------------------------------|---------------|-------------|----------|
| Yealink BH76 Bluetooth Headset with charging stand |               | One-Off     | £ 160.00 |
| Yealink BH76 Bluetooth Headset - no charging stand |               | One-Off     | £ 150.00 |

|                                                                     |  |         |          |
|---------------------------------------------------------------------|--|---------|----------|
| Yealink WH62M headset with Charging Base                            |  | One-Off | £ 130.00 |
| Yealink WH62D headset with Charging Base                            |  | One-Off | £ 145.00 |
| Yealink BH71 Pro Mobile Bluetooth Headset - Over-The-Ear            |  | One-Off | £ 99.00  |
| Yealink BH70 Bluetooth Headset - Dual Ear, USB-A and TEAMS approved |  | One-Off | £ 102.00 |

## Other Pricing Information

### Hardware

All Hardware is subject to delivery charges. Warranty period and process may differ depending on the provider. Analogue hardware is also available on request.

### iPECS Minutes

Different bundles are available. Rate cards available upon request.

### Bolt-ons

Unless otherwise stated all bolt-ons are available on a 30-day rolling contract.

## Professional Services Pricing

| Professional Service                                                   | Per Day    | Half Day | Per Hour | Per Two Hours |
|------------------------------------------------------------------------|------------|----------|----------|---------------|
| Engineering                                                            | £ 695.00   | £ 395.00 | -        | -             |
| Engineering – Out of Hours – Saturday                                  | £ 995.00   | £ 595.00 | -        | -             |
| Engineering – Out of Hours – Sunday                                    | £ 1,395.00 | £ 795.00 | -        | -             |
| Project Management                                                     | £ 695.00   | £ 395.00 | -        | -             |
| Remote Engineering                                                     | -          | -        | £ 75.00  | -             |
| Remote Engineering – Out of Hours – Saturday                           | -          | -        | £ 105.00 | -             |
| Remote Engineering – Out of Hours – Sunday                             | -          | -        | £ 135.00 | -             |
| Remote Installation for Advanced Application/CRM Integration (Mondago) | £ 500.00   | -        | -        | -             |
| Training                                                               | £ 695.00   | £ 395.00 | -        | -             |
| Virtual Training                                                       | -          | -        | -        | £ 245.00      |

## Porting Charges

| Porting Type    | Cost Per Number | Cost Per Range | Per Order/Day | Comments |
|-----------------|-----------------|----------------|---------------|----------|
| Analogue Number | £ 15.00         | -              | -             | -        |

|                                   |   |          |          |                   |
|-----------------------------------|---|----------|----------|-------------------|
| Multi-Line – 1-10 DDIs            | - | £ 75.00  | -        | -                 |
| Multi-Line – 10+ DDIs             | - | £ 150.00 | -        | -                 |
| Out of Hours – Evenings – Mon-Fri | - | -        | £ 200.00 | Additional Charge |
| Out of Hours – Saturday           | - | -        | £ 410.00 | Additional Charge |

## Other Pricing Information

### Professional Services

Additional engineering charges may apply for site surveys.

Bespoke engineering and training packages are available for larger projects.

### Number Porting

Additional porting charges may apply for port cancellations, rejections and date moves.

Porting charges may also apply when moving between products.

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