



G-Cloud 15 – Cloud Software Services

Teams Phone - Direct Routing & Operator Connect

Pricing

January 2026

ARO Technology.
Only better.

Pricing

These prices are for this specific G-Cloud 15 Cloud Support service / product: Teams Phone

Please refer to other listings for pricing for specific services.

All pricing is subject to VAT

Product / Service	Charge Type	Cost (£)
Microsoft Teams – External PSTN Calling		
ARO Direct Routing as a Service (per user)	Monthly	£ 3.00
ARO Direct Routing as a Service (per channel)	Monthly	£ 20.00
Operator Connect Program (per user)	Monthly	£ 4.00
Call Recording		
Dubber – Lite	Monthly	£ 7.50
Dubber – Teams	Monthly	£ 20.00
Dubber – Premium	Monthly	£ 60.00
Dubber Video Add-On 1TB Storage	Monthly	£ 47.00
Dubber Video Add-On over 1TB Storage	Monthly	£ 55.00
Reporting		
Akixi CXA Advanced (Supervisor)	Monthly	£ 10.00
Akixi CXA Premium (Real Time)	Monthly	£ 3.00
Akixi CXA Standard (Historic)	Monthly	£ 1.50

Product / Service	Charge Type	Cost (£)
SIP Trunk Call Manager		
STCM Service Rental (per active endpoint)	Monthly	£ 47.00
STCM DDI Rental (all numbers on endpoint)	Monthly	£ 0.40
STCM Number Add-on Announcement (per number)	Monthly	£ 10.00
STCM Number Add-on Area Based Routing (per number)	Monthly	£ 31.00
STCM Number Add-on Standard Auto Attend (per number)	Monthly	£ 31.00
STCM Service Add-on Limit Caller Admission (per number)	Monthly	£ 0.00

Other Charges		
Fraud Management (per channel)	Rental	£ 0.00

Other Pricing Information

Free Mobile Minutes

These are only available subject to a 36 month contract.

International SIP Trunks

Pricing is available upon request.

Rate Cards

Rate cards for UK and International available on request.

Professional Services Pricing

Professional Service	Per Day	Half Day	Per Hour	Per Two Days
Engineering	£ 695.00	£ 395.00	-	-
Engineering – Out of Hours – Saturday	£ 995.00	£ 595.00	-	-
Engineering – Out of Hours – Sunday	£ 1,395.00	£ 795.00	-	-
Project Management	£ 695.00	£ 395.00	-	-
Remote Engineering	-	-	£ 75.00	-
Remote Engineering – Out of Hours – Saturday	-	-	£ 105.00	-
Remote Engineering – Out of Hours – Sunday	-	-	£ 135.00	-
Dubber Onboarding	£ 895.00	-	-	-
Training	£ 695.00	£ 395.00	-	-
Virtual Training	-	-	-	£ 245.00

Porting Charges

Porting Type	Cost Per Number	Cost Per Range	Per Order/Day	Comments
Analogue Number	£ 15.00	-	-	-
Multi-Line – 1-10 DDIs	-	£ 75.00	-	-
Multi-Line – 10+ DDIs	-	£ 150.00	-	-

Out of Hours – Evenings – Mon-Fri	-	-	£ 200.00	Additional Charge
Out of Hours – Saturday	-	-	£ 410.00	Additional Charge

Other Pricing Information

Professional Services

Additional engineering charges may apply for site surveys

Bespoke engineering and training packages are available for larger projects

Number Porting

Additional porting charges may apply for port cancellations, rejections and date moves

Porting charges may also apply when moving between products

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