



verso™ Housing & Environmental Health Enforcement Case Management Platform

Pricing Guide

Commercial in confidence

Version: 1

Dec 2025

Rocktime Software Development

Rocktime Limited: Regus Oxford Point, 19 Oxford Road,
Bournemouth, Dorset BH8 8GS

Email: rtsales@rocktime.co.uk
Tel: 01202 678777

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1. Service Pricing Model

1.1 Verso – Pricing Overview

The **verso Housing & Environmental Health Enforcement Case Management Platform** is delivered as a secure, cloud-based Software as a Service (SaaS) solution, supporting local authorities in the management of inspections, complaints, investigations and enforcement activity across housing and environmental health services.

The service is priced as:

- a **one-off onboarding and configuration charge**, and
- an **annual service subscription** covering platform access, hosting, support and software assurance.

1.2 Pricing Basis

Annual service pricing is based on the **population size of the local authority**, reflecting service demand, operational complexity and governance requirements.

Pricing bands are defined as:

- **Small authority** – population under 100,000
- **Medium authority** – population 100,000 to 250,000
- **Large authority** – population over 250,000

This approach provides **predictable, transparent pricing** with no per-transaction or per-user charges.

1.3 Annual Subscription Inclusions

The annual service subscription includes:

- Access to the Verso Housing & Environmental Health Case Management Platform
- Secure UK-hosted cloud infrastructure
- Telephone and email support during UK business hours
- Software maintenance and legislative updates
- Standard platform enhancements released as part of the service
- Security, audit and compliance updates

1.4 Out-of-the-Box Delivery and Customisation

The platform is delivered as a **ready-to-use, out-of-the-box service**, using standard product configuration and pre-defined workflows to support rapid implementation.

A **40-hour customisation pack** is included within the onboarding cost. This allowance may be used for approved configuration activities, including workflow configuration, form setup, reporting configuration and minor enhancements within standard platform capabilities.

Where additional configuration or functionality is required beyond this allowance, further **40-hour customisation packs** can be purchased at the applicable rate.

Any additional customisation may impact delivery timescales. The scope, effort and any impact on implementation milestones will be agreed in advance through the formal change control process.

1.5 Verso Housing Enforcement Platform Costs

Setup Costs - Base HMO Platform

Description	One-off Cost
Verso Housing Enforcement Setup	
Standard Branding	
Standard Forms, Notices, Workflows	
Training (10 Hours Web-Based)	
Customisation Pack (40-hours)	
Standard Verso Reports (8)	
Custom Reports (6)	
Templated Documents (100)	
Templated Emails (60)	
Standard Gazetteer Integration	
Standard Payment Platform Integration	
Data Import (Current Live Data)	
Total Cost	£60,000

Annual Costs

Description		One-off Cost	Annual Costs
	Low	Med	Large
Support & Warranty (100Hrs per Yr)			
Verso User Licenses (20)			
Rocktime Secure Dedicated Hosting			
150Gb Cloud Storage Allowance (300Gb Backup)			
Annual Cost	£22,000	£32,000	£46,000

Inspections, Complaints & FPN Modules

Description	One-off Cost	Annual Costs
Verso Inspections (HHSRS & Verification)	£20,000	£8,500
Verso Booking and Appointment Manager	£10,000	£5,000
Verso Fixed Penalty Notices Module	£10,000	£5,000
Verso Additional User Licence Cost (Per Pack 5)	-	£6,500

Customisation & Labour Pack

Description	One-off Cost
Customisation Pack (40-Hours)	£6,400
Labour Pack (40-Hours)	£5,600

API Integrations

Description	One-off Cost	Annual Costs
Custom API Integration	£7,500	£1,000
Update existing API	£4,500	-
Payment Platform (Additional or New)	£5,500	£1,000

Reporting

Description	One-off Cost	Annual Costs
Custom Reports	£2,500	£500
Report Builder (SQL)	£7,500	£1,000
MS Power BI Integration	£7,500	£1,000

Data Import (additional options)

Description	One-off Cost
Documents	£6,500
Historic Data	£8,500

1.6 Additional Services

Any additional services, configuration or functionality not described above will be delivered in line with the **Rocktime Verso SFIA rate card**, subject to agreed scope and change control.