

versoTM.

versoTM MyCouncil Platform

Pricing Guide

Version: 1

Commercial in confidence

Rocktime Software Development

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1. Service Pricing Model

1.1 Verso – Pricing Overview

Verso MyCouncil is delivered as a secure, cloud-based Software as a Service (SaaS) platform, providing local authorities with a single, integrated digital front door for citizen self-service, forms, payments, bookings and case management.

Verso MyCouncil can be deployed:

- as a **complete, all-encompassing council platform**, or
- **modularly**, with selected service areas enabled initially and additional services added over time without changing platform.

1.2 Commercial Model

Verso MyCouncil is priced using a transparent SaaS model consisting of:

- a one-off onboarding and configuration cost, and
- an annual service subscription covering platform access, hosting, support and software assurance.

There are no per-user, per-case or per-transaction charges.

1.3 Pricing Basis

Annual subscription pricing is based on local authority population size, reflecting scale of demand, transaction volumes and operational complexity.

Pricing bands are defined as:

- **Small authority** – population under 100,000
- **Medium authority** – population 100,000 to 250,000
- **Large authority** – population over 250,000

This approach provides predictable, scalable pricing aligned to council size.

Verso MyCouncil provides a single, modular alternative to fragmented MyAccount, booking and licensing systems, enabling councils to deliver joined-up digital services through one citizen portal, one data model and one supplier.

1.4 Indicative Annual Subscription Pricing – Verso MyCouncil Core Platform

The MyCouncil Core Platform includes:

- Citizen account (MyCouncil)
- Forms and submissions
- Payments integration
- Case management
- Communications and notifications

- Reporting and dashboards
- Shared portal across all enabled services

1.5 Out-of-the-Box Delivery and Customisation

The platform is delivered as a **ready-to-use, out-of-the-box service**, using standard product configuration and pre-defined workflows to support rapid implementation.

A **40-hour customisation pack** is included within the onboarding cost. This allowance may be used for approved configuration activities, including workflow configuration, form setup, reporting configuration and minor enhancements within standard platform capabilities.

Where additional configuration or functionality is required beyond this allowance, further **40-hour customisation packs** can be purchased at the applicable rate.

Any additional customisation may impact delivery timescales. The scope, effort and any impact on implementation milestones will be agreed in advance through the formal change control process.

1.6 Verso MyCouncil Core Platform

Annual Costs

Authority Size	Annual Subscription
Small	£25,000
Medium	£35,000
Large	£45,000

Service Modules (Optional Add-Ons)

Verso MyCouncil can be extended with service modules. Reduced marginal pricing applies when multiple modules are purchased.

Booking & Scheduling Modules Setup Costs

Booking Service	Small	Medium	Large
Garden waste subscriptions	£11,200	£13,500	£17,500
Bulky waste & bin collections	£11,200	£13,500	£17,500
Pest control bookings	£11,200	£13,500	£17,500
HWRC bookings	£11,200	£13,500	£17,500
Sports facilities bookings	£11,200	£13,500	£17,500
Sports Activities / Courses	£11,200	£13,500	£17,500
Room & meeting room bookings	£11,200	£13,500	£17,500
Volunteer Scheduling	£11,200	£13,500	£17,500
Registrar appointments	£11,200	£13,500	£17,500
Parking permit bookings	£11,200	£13,500	£17,500

Booking & Scheduling Modules Annual Costs

Booking Service	Small	Medium	Large
Garden waste subscriptions	£6,000	£9,000	£14,000
Bulky waste & bin collections	£6,000	£9,000	£14,000
Pest control bookings	£6,000	£8,000	£12,000
HWRC bookings	£5,000	£7,000	£11,000
Sports facilities bookings	£7,000	£9,000	£14,000
Sports Activities / Courses	£5,000	£7,000	£12,000
Room & meeting room bookings	£5,000	£7,000	£12,000
Volunteer Scheduling	£4,000	£6,000	£9,000
Registrar appointments	£4,000	£6,000	£9,000
Parking permit bookings	£4,000	£6,000	£9,000
Description	One-off Cost		Annual Costs
Verso Inspections (Compliance Inspection)	£15,000		£6,000
Verso Booking and Appointment Manager	£10,000		£5,000
Verso Fixed Penalty Notices Module	£10,000		£5,000
Verso Consumables Forms (Plates, Badges)	£3,500		£500
Verso Additional User Licence Cost (Per Pack 5)	-		£4,500

Regulatory & Case Management Modules Setup

Booking Service	Small	Medium	Large
Taxi Licensing	£33,750	£33,750	£33,750
All Licensing (Taxi, Gambling, Business, Animal, Alcohol)	£48,750	£48,750	£48,750
HMO, Selective & Additional Licensing	£56,000	£56,000	£56,000
HMO Inspections & Enforcement Case Management	£60,000	£60,000	£60,000
Licensing Inspections & Enforcement Case Management	£49,000	£49,000	£49,000
Street Work Permits	£28,000	£28,000	£28,000
Blue Badge	£24,000	£24,000	£24,000
Concessionary Travel	£24,000	£24,000	£24,000

Regulatory & Case Management Modules Annual Costs

Booking Service	Small	Medium	Large
Taxi Licensing	£10,400	£13,500	£15,400
All Licensing (Taxi, Gambling, Business, Animal, Alcohol)	£18,400	£21,000	£23,800
HMO, Selective & Additional Licensing	£25,600	£27,000	£27,300
HMO Inspections & Enforcement Case Management	£12,000	£14,000	£16,000
Licensing Inspections & Enforcement Case Management	£16,000	£18,000	£21,000
Street Work Permits	£18,000	£21,000	£23,800
Blue Badge	£10,400	£13,500	£15,400
Concessionary Travel	£10,400	£13,500	£15,400

Customisation & Labour Pack

Description	One-off Cost
Customisation Pack (40-Hours)	£6,400
Labour Pack (40-Hours)	£5,600

API Integrations

Description	One-off Cost	Annual Costs
Custom API Integration	£7,500	£1,000
Update existing API	£4,500	-
Payment Platform (Additional or New)	£5,500	£1,000

Reporting

Description	One-off Cost	Annual Costs
Custom Reports	£2,500	£500
Report Builder (SQL)	£7,500	£1,000
MS Power BI Integration	£7,500	£1,000

Data Import (additional options)

Description	One-off Cost
Documents	£6,500
Historic Data	£8,500

1.7 Additional Services

Any additional services, configuration or functionality not described above will be delivered in line with the **Rocktime Verso SFIA rate card**, subject to agreed scope and change control.