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About ShadowDragon

ShadowDragon provides publicly accessible information (PAI), open-source intelligence (OSINT) and internet investigation & intelligence (III) software, data, and training to enable customers to prevent and attribute actions of threat actors in both the physical and digital world. ShadowDragon's solutions are used by hundreds of businesses, as well as intelligence and law enforcement organizations around the world. The Company is based in the United States.

Open-Source Intelligence (OSINT) can be a valuable tool in understanding and addressing a vast array of issues. OSINT involves the collection and analysis of publicly available information, which can be useful in a number of ways in the context of any investigation.

For example, social media-based OSINT can be used to monitor and track the activities of different groups or individuals involved in an incident, such as known and unkown POI's, military units, political leaders, or paramilitary organizations. This can help to provide a better understanding of the dynamics of the issue and the motivations of the various parties involved.

OSINT can also be used to identify and monitor emerging threats or potential flashpoints that could escalate the conflict. By analyzing online sources and networks, it may be possible to identify signs of escalating tensions or preparations for violence, which can help decision-makers to take steps to prevent or mitigate potential conflicts.

In addition, OSINT can be used to verify and corroborate other forms of intelligence, such as HUMINT (human intelligence) or SIGINT (signals intelligence). By cross-referencing information from multiple sources, it may be possible to build a more complete and accurate picture of the investigation and the parties involved.

Overall, OSINT can be an important tool for governments, organizations, and individuals seeking to better understand and address complex investigations.

We help businesses, law enforcement, governments, and the military focus on effective investigative analysis by providing trustworthy and transparent technology solutions.

ShadowDragon is used by /

- Criminal Investigators & Crime Analysts
- Special Investigations Agents
- Counterintelligence Units
- Computer Forensics Examiners
- Cyber Incident Response Teams
- Victim Identification Units
- Investigation Teams
- Fraud Teams
- Investigative & Surveillance Specialists
- Intelligence Analysts & Fusion Teams
- Executive Security Teams
- Human Resources

Our tools support /

- Online Investigations
- Human Intelligence
- Gathering & Surveillance
- Executive Protection
- Physical Security
- Cyber Threat Intelligence
- Mergers & Acquisitions
- Human Trafficking
- Insider Threat & Identity Management

ShadowDragon Horizon Investigate

Your investigations can take you anywhere.

Your analysis platform should be there with you.The Horizon® analysis platform from ShadowDragon® is browser-based, so your investigations are available anywhere, any time. Powered by our unmatched SocialNet global OSINT collection infrastructure and with powerful data integrations available, you can find and monitor information relevant to your investigation wherever it takes you.

Features:

- **Portable investigations** make your data available at your desk or in the field.
- **Powerful analysis** lets you quickly find patterns in networks or in space and time.
- **Effortless deployments** let you start investigating immediately without installing software.
- **Monitoring** lets you watch relevant online feeds and find new leads.
- **Data integrations** let you pivot across data sets and through domains.

Horizon & SocialNet together has access to over 220 different open data sources throughout the internet. These include social networks, communication networks and other sites of common interest. Resolve, verify, and connect social media aliases to personal identities, Chart large and complex criminal operations via Browser-based link analysis.

Features

- Real-Time Open Source Intelligence and Internet Investigation (OSINT)

- Search across 220+ consented data, social, and communication networks and platforms using various identifiers such as email address, phone number, alias, username, or real name.
- Resolve, verify, and link social media aliases to personal identities.
- Map out Patterns of Life for individuals of interest.
- Chart complex criminal operations efficiently.
- Discover locations and movements utilizing geolocation, cell, and GPS data.
- Easily create manual graphs or explore datasets through your browser.
- Conduct anonymous and non-attribution Internet Intelligence Collection.
- All data points are reconstructible and court-proven.
- Optical Character Recognition (OCR) for text and images in multiple languages.
- Gain complete details with full data access and live data sources.
- Collaborate seamlessly with flexible deployments using cloud-based access.

Benefits

- Harness OSINT data to gain rapid insights and actionable intelligence on individuals and businesses.
- Support human-led analysis for identifying and mitigating threats and risks effectively.
- Save time through automated OSINT collection processes.
- Collect, collate, and analyze OSINT within a unified platform.
- Expedite the dissemination of intelligence reports to decision-makers.
- Automatically generate intelligence products meeting evidential standards.
- Conduct fully anonymous and unattributed OSINT investigations.

ShadowDragon Horizon Monitor

Conduct dynamic investigations with continous monitoring.

ShadowDragon's dynamic investigation capabilities empower you to find and monitor accounts of interest seamlessly. Identify social media accounts, track their activities, and expand your investigation with ease. With new monitoring features, automatically track all activity and set up feeds for accounts of interest. Pivot from Horizon and link analysis to monitor specific nodes within your network, uncovering additional entities. Stay on top of new information with real-time social media monitoring, detect relevant data, and adapt investigations with evolving insights. Get ahead of adversaries with targeted monitoring and effortlessly pivot between macro and micro investigations.

Features:

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- **Effortless deployments** let you start investigating immediately without installing software.
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Add-Ons for Horizon Investigate

ShadowDragon Horizon Investigate Add-On for Location-Based Data Solutions

The location-based dataset offers a robust and comprehensive collection of mobile-device activity that seamlessly integrates into our existing tool solutions. Derived from a wide array of sources that are GPS-based the dataset provides accurate and timely information. This rich dataset not only enhances situational awareness but also supports a variety of applications ranging from strategic planning and threat detection to behavior analysis and logistical optimizations. This dataset is built on high data integrity and privacy compliance, making it an ideal enhancement for end users looking to deepen their analytical capabilities and drive insightful decision-making. Whether integrated into defense, marketing, or logistics platforms, location-based data empowers users with a deeper understanding of spatial dynamics, offering a competitive edge in a data-driven world.

ShadowDragon Horizon Investigate Add-On for Breach Data Solutions

The breach data solution leverages reacquired breach data to equip security teams with actionable insights, including information on malware-infected devices, compromised user accounts, and exposed applications. This empowers enterprise to proactively thwart ransomware, account takeover (ATO), and other targeted cyberattacks, while efficiently addressing points of vulnerability. By using this feature in Horizon, users gain the ability to seamlessly uncover details of previously compromised accounts within their broader investigative efforts.

Service Levels

We aim to respond promptly to inquiries during business hours, typically addressing non-business critical questions on the same day they are received. For emergency and critical support issues, our team prioritizes rapid response times, with a goal of addressing these within 4 hours of receiving the request.

Pricing

Pricing is based on the selected subscription tier, the number of user licenses purchased, and the contract length. All prices are fixed and published in the pricing document.

Implementation and Support

- **Implementation**: The solution is a SaaS service and only requires access crdeentials to get started. Access can also be acquired via LongArm.
- **Training**: Comprehensive training sessions are available, covering all aspects of the platforms, from basic functionality to advanced methodology.
- **Support**: Dedicated support is available through multiple channels, including phone and email.

Terms and Conditions

Subscription to ShadowDragon Horizon and SocialNet is subject to the terms and conditions outlined in the user agreement, which includes details on user responsibilities, data usage policies, and confidentiality agreements.

Contact Information

For more information or to request a demo, please contact:

- Email: sales@shadowdragon.io
- Phone: +1 877 468 5054
- Website: www.shadowdragon.io

This Service Definition is designed to provide potential users with a clear understanding of what to expect from ShadowDragon Horizon Investigate and Horizon Monitor, ensuring they can make informed decisions about integrating these tools into their investigative workflows.